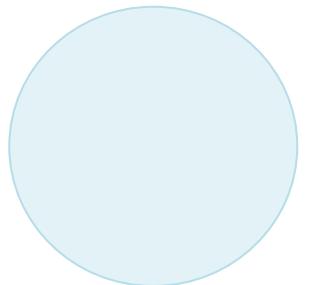




# THUTHUZELA

CARE CENTRE

Turning Victims into Survivors

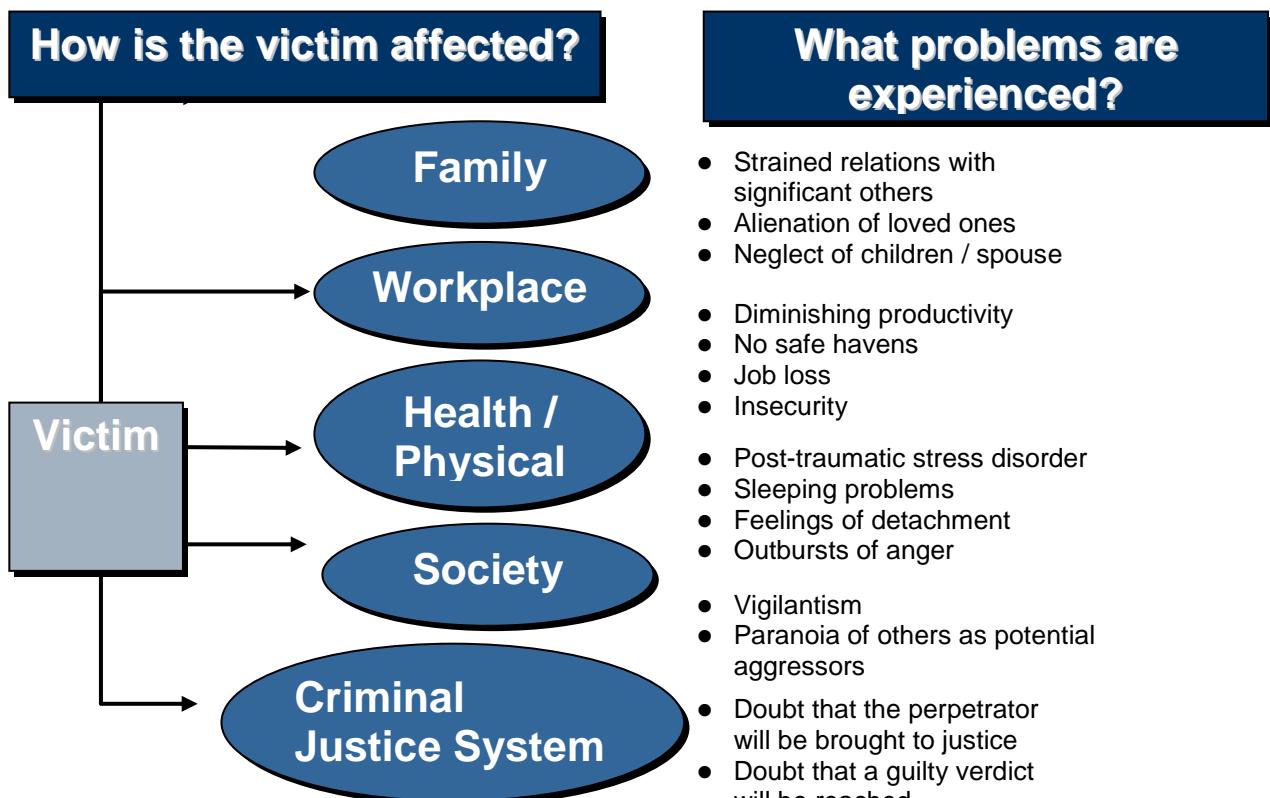


The Thuthuzela Care Centre (TCC). An integrated approach to sexual and gender-based violence care management is one of respect, comfort, restoring dignity and ensuring justice for the girls, boys, women and men who are victims of sexual violence.

Thuthuzela Care Centres (TCCs) are one-stop facilities that have been introduced as a critical part of South Africa's anti-rape strategy, aiming to reduce secondary victimisation, improve conviction rates and reduce the cycle time for finalisation of cases.

The Thuthuzela Care Centre Model is led by the National Prosecuting Authority's (NPA's) Sexual Offences and Community Affairs Unit (SOCA), in partnership with national government departments and donors as a response to the urgent need for an integrated strategy for prevention, response and support for sexual and gender-based violence victims. Since its establishment in 1999 the SOCA Unit has developed best practices and policies that seek to eradicate victimisation of women and children, while improving prosecution, particularly in the areas of sexual offences, maintenance, child justice, domestic violence, and trafficking in persons.

**The context: Rape is complex and has a wide impact in society ...**



Note: Adapted from Generic Post Traumatic Stress Analysis (Vogelman, 1992)





## Thuthuzela Care Centre operations: How does the TCC work?

- Step 1: You can report sexual and gender-based violence offences (including of rape) directly to a TCC (based at community clinics or hospitals) or to a police station
- Step 2: TCC staff will assist to get you immediate medico-legal attention at the Centre
- Step 3: TCC staff will arrange psycho-social intervention or referral to specialized psychological services either within the hospital, or so designated.
- Step 4: TCC staff will assist you to report the case to a police official. Matters can be reported immediately or at a later stage.
- Step 5: TCC staff will arrange for on-going counselling as well as being informed of court proceedings through a victim assistant officer. Where the matter proceeds to trial, a court preparation officer will provide the necessary court preparation.
- Step 6: Prosecutors (Case Managers) who are appointed for a specific TCC as specialists in sexual offences and gender-based violence, shall track, monitor and guide the investigation and prosecution of sexual and gender-based violence cases. The aforementioned process commences with the reporting of the case until the matter is finalised within a court environment.

Thuthuzela Care Centres are located within a public hospital based in communities where the incidence rape is particularly high. The TCC is linked to a magistrate's court (ideally a dedicated sexual offence court). This court is capacitated with prosecutors skilled in SGBV matters, judiciary, court interpreters, social workers, non-governmental organisations (NGOs), as well as court preparation officers. The court is also located in close proximity to the TCC.



The TCCs are facilitated by inter departmental SGBV management teams at both national and provincial levels. These teams consist of departments of Justice, Health, Education, Treasury, Correctional Services, Police, Social Development and designated civil society organisations.

The TCCs integrated approach to dealing with sexual and gender-based violence matters, is that of respect, comfort, restoring dignity and ensuring justice for children, women and men who are victims of SGBV offences.

The process involved when reporting sexual and gender-based violence matters, is where a survivor is removed from crowds and intimidating environments, to a victim-friendly room at a police station, before being transported by the police or an ambulance to the nearest TCC. Enroute, the survivor may receive comfort and crisis counselling from a trained ambulance volunteer or police officer.



Once at the Thuthuzela Care Centre, the survivor is ushered to a quiet, private space, and welcomed by the site-coordinator. A doctor will conduct a medical examination, once the survivor has received trauma containment. The medical officer will provide the survivor with information relating to the medical examination and procedure.

The survivor will be required to sign a (SAPS 308) consent form, prior to the medical examination and procedure. Where a child is involved, the consent of a parent/ guardian or primary caregiver or medical superintendent will be required.

Where the medical examination is conducted within 72 hours of the sexual offence taking place, the survivor will be provided with Post exposure prophylaxis (PEP). Additional DNA swabs will be collected by the medical officer, thereafter the survivor will be provided with an opportunity to take a bath or shower, and to change into clean clothes.

Thereafter the survivor's statement will be taken by a SAPS official at the TCC. Thereafter, the survivor may receive appropriate medication and is provided with a follow-up date for further medical treatment and psycho-socio intervention before being transported home.

The TCC process ensures that service providers are available to sexual and gender-based violence survivors in one location, rather than them being moved around in the criminal justice system.

## BLUEPRINT Thuthuzela Care Centres

Specially trained staff, access to variety of professional services...

Prosecutor, Police, Doctor, Social Worker, Case Managers on one site



### The caring process

Walk-in care



### Accessible facilities

Emotional and physical support  
Clean accessible facilities

Shower, bathroom

Clean clothes

Comforting doctor, rape kit

Statement taken after bathing



## Caring for the young survivors



### *Thuthuzela Care Centre, child friendly environments*

Various National Departments and donors have also contributed to making the model child-friendly, through offering technical expertise for the installation and availability of specialized equipment and furniture. These include two way-mirrors, close-circuit TV as well as anatomically correct dolls. These aids assist child witnesses to testify at court.

### Impact of the Thuthuzela Care Centres

The TCC model has improved the process of reporting and prosecuting sexual and gender-based violence offences. The model further reduces secondary trauma to survivors as the entire process takes place in a dignified and friendly environment.

At the heart of the success of the Thuthuzela approach is the professional medical and legal interface and a high degree of cooperation between victim and service providers from reporting through investigation and prosecution of the crime, leading up to conviction of the offender. This has led to an increase in conviction rates. Higher levels of awareness have resulted in an increased number of cases reported at police stations and taken immediately to a Thuthuzela Care Centre.

### Services offered at the Thuthuzela Care Centres (TCCs)

- Welcome and comfort from a site co-coordinator or nurse.
- An explanation of how the medical examination will be conducted and whether clothing might be taken for evidence collection.
- A consent form is signed allowing the medical officer to conduct the medical examination.
- During the medical examination a nurse will be present.
- After the medical examination, the survivor may take a bath or shower at the TCC, as such facilities are available at the TCC.
- An investigating officer will interview the survivor and take their statement.
- A social worker or nurse will provide counselling.
- A nurse arranges for follow-up visits, treatment and medication for Sexually Transmitted Infections (STIs), HIV and AIDS.
- A referral letter or appointment will be made for long-term counselling.
- The victim (survivor) is offered transportation home by an ambulance or the investigating officer.
- Arrangements can be made for the survivor to go to a place of safety, where necessary.
- The survivor is kept informed of the progress of the matter at court through the victim assistant officer.
- Consultation with a specialist prosecutor takes place before the case goes to court.

- Court preparation is conducted by court preparation officer at court.
- An explanation of the outcome and update of the court process by the case manager is given to the victim assistant officer.

## THUTHUZELA CARE CENTRES (TCCs) SITE STAFF AND CONTACT DETAILS

### EASTERN CAPE

| Provincial Manager/s   | TCC SITE<br>Hospital Address  | Hospital Contact Details  | Case Manager     | Site Coordinator (SC)/<br>Victim Assistance Officer<br>(VAO) |
|--|---|---|------------------|--|
| Adv Buyisiwe Nkala<br><a href="mailto:buyuisiweN@npa.gov.za">buyuisiweN@npa.gov.za</a> | 1 Bizana TCC<br>St Patrick's: Bizana, EC  | Tel: 039 251 0236<br>Ext 3066 (Hospital)<br>Fax: 039 251 0286 (Hospital)  | n/a              | Ms Asanda Nobedina<br>VAO                                    |
|  | 2 Butterworth TCC<br>Butterworth Hospital,<br>Butterworth, EC   | Tel: 047 491 2506 (TCC)<br>Fax: 047 491 0338 (Hospital)<br>E-mail: <a href="mailto:nbanse@npa.gov.za">nbanse@npa.gov.za</a>                                 | n/a              | Ms Nomakhaya<br>Barnes (SC)                                  |
|  | 3 Dora Nginza TCC<br>Dora Nginza Hospital:<br>Port Elizabeth, EC  | Tel: 041 406 4112<br>(TCC)<br>E-mail: <a href="mailto:zbula@npa.gov.za">zbula@npa.gov.za</a>  | Ms Linda Le Roux | Ms Zimkitha Bula<br>(SC)                                     |
|  | 4 Grey Hospital TCC<br>King Road<br>King Williams Town  | Tel: 043 643 3300<br>E-mail:<br><a href="mailto:Kwezi.nyani@yahoo.com">Kwezi.nyani@yahoo.com</a>  | n/a              | Ms Nokhwezi<br>Masakane<br>(SC)                              |
|  | 5 Libode TCC (Mthatha)<br>St Barnabas Hospital<br>Nyanden Region<br>R 61 on way to Port St.<br>Johns (10km Past Libode) | Tel: 047 555 1010/11<br>(Hospital)<br>Fax: 047 568 6274 (Hospital)<br>E-mail: <a href="mailto:nsithole@npa.gov.za">nsithole@npa.gov.za</a>                  | n/a              | Ms Nolwandle Sithole<br>VAO                                  |
|  | 6 Lusikisiki TCC<br>St Elizabeth Hospital<br>Lusikisiki, EC   | Tel: 039 253 5000 (Hospital)<br>Fax: 039 253 1116 (Hospital)<br>E-mail:<br><a href="mailto:nomantombazanambena@yahoo.com">nomantombazanambena@yahoo.com</a> | n/a              | Ms Bulelwa<br>Mareketla<br>(SC)                              |
|  | 7 Mdantsane TCC<br>C/O Casualty Dept.<br>Cecilia Makiwane Hospital,<br>Mdantsane, 5920                                  | Tel: 043 761 2023 (TCC)<br>Fax: 043 761 6277 (TCC)<br>Email: <a href="mailto:nosisinangu@gmail.com">nosisinangu@gmail.com</a>                               | Ms Linda Jekwa   | Ms Nosisi Nangu<br>(SC)                                      |
|  | 8 Mthatha TCC<br>Mthatha General<br>Hospital: Mthatha, EC   | Tel: 047 502 4000<br>(Hospital)<br>Fax: 047 502 4126  | n/a              | Ms Vatiswa Mtiya<br>(SC)                                     |
|  | 9 Taylor Bequest TCC<br>Taylor Bequest Hospital<br>1 Main Street,<br>Matatiele, 4730                                    | Tel: 039 737 3107 (Hospital)<br>Tel: 039 737 3186 (TCC)<br>Fax: 039 737 4134/ 4865<br>Email: <a href="mailto:Nputuza@npa.gov.za">Nputuza@npa.gov.za</a>     | n/a              | Ms Ninzikazi Putuzo<br>(SC)                                  |

### FREE STATE

| Provincial Manager/s  | TCC SITE<br>Hospital Address  | Hospital Contact Details  | Case Manager           | Site Coordinator (SC)/<br>Victim Assistance Officer<br>(VAO) |
|---|---|---|------------------------|--|
| Adv Ernst van Rensburg<br>Tel: 0514106044<br><a href="mailto:evanrensburg@npa.gov.za">evanrensburg@npa.gov.za</a> | 10 Bongani TCC<br>Bongani Hospital, Health<br>Complex<br>Mothusi Rd<br>Welkom                   | Tel: 057 355 4106 (TCC)<br>Fax: 057 355 4109 (TCC)<br>E-mail:<br><a href="mailto:ASkhosana@npa.gov.za">ASkhosana@npa.gov.za</a><br><a href="mailto:NMazwi@justice.gov.za">NMazwi@justice.gov.za</a><br><a href="mailto:Estherkhoza459@gmail.com">Estherkhoza459@gmail.com</a> | Ms. Nqwenelwa<br>Mazwi | Mr Abram Skosana (SC)<br>Mr Thibello Mothetho (VAO)          |
|   | 11 Metsimaholo TCC<br>Metsimaholo District<br>Hospital, 8 Langenhoven<br>Street, Sasolburg 1947 | Tel: 016 973 3997 (TCC)<br>Fax: 016 970 9401 (TCC)<br>E-mail: <a href="mailto:SThole@npa.gov.za">SThole@npa.gov.za</a><br><a href="mailto:metsimaholotcc@gmail.com">metsimaholotcc@gmail.com</a><br><a href="mailto:MLekeka@justice.gov.za">MLekeka@justice.gov.za</a>        | Ms Mafusi P Lekeka     | Ms Sannah Thole (SC)   |

|  |    |  |   |                       |                                     |
|--|----|--|---|-----------------------|-------------------------------------|
|  | 12 | Phekolong TCC,<br>Phekolong Hospital<br>2117 Riemland Road<br>Bohlkong, Bethlehem<br>9701    | Tel: 058 304 3023<br>Fax: 058 304 2672/E-mail:<br><a href="mailto:GMaarman@npa.gov.za">GMaarman@npa.gov.za</a><br><a href="mailto:micnel@justice.gov.za">micnel@justice.gov.za</a>              | Ms Nqwenelwa<br>Mazwi | Ms Princess Maarman<br>(VAO)        |
|  | 13 | Tshepong TCC<br>National District<br>Hospital, Roth Avenue,<br>Willows, Bloemfontein<br>9301 | Tel: 0514483032; 0514039937<br>Fax: 051 403 2232<br>E-mail:<br><a href="mailto:FMoadira@npa.gov.za">FMoadira@npa.gov.za</a><br><a href="mailto:MicNel@justice.gov.za">MicNel@justice.gov.za</a> | Ms Michelle Nel       | Ms Florence Wonder<br>Moadira (VAO) |

## GAUTENG

| Provincial Manager/s  | TCC SITE<br>Hospital Address   | Hospital Contact Details   | Case Manager          | Site Coordinator (SC)/<br>Victim Assistance<br>Officer (VAO) |
|---|--|--|-----------------------|--|
| Adv Vuyokazi Ketelo<br>- North Gauteng<br>Ms. Carina Coetzee<br>- South Gauteng | 14 Baragwanath/<br>Nthabiseng TCC<br>Chris Hani Bara<br>Hospital, Old Potchefstroom<br>Road, Diepkloof 1864                    | Tele/Fax:<br>011 933 1140<br><a href="mailto:clekgoathoane@gmail.com">clekgoathoane@gmail.com</a>                    | Mr Nketse<br>Ntamane  | Mr Chris<br>Lekgoathoane<br>(SC)                             |
|   | 15 Kopanong TCC<br>Kopanong Hospital<br>No. 2 Casino Road<br>Duncanville<br>Vereeniging 1939                                   | Tel: 016 428 5959/<br>7105<br>Fax: 016 428 5625/1148<br><a href="mailto:Tmoemise@npa.gov.za">Tmoemise@npa.gov.za</a> | Ms Makanjee Kalpana   | Mr Thabo Moemise<br>(SC)                                     |
|   | 16 Laudium TCC<br>Laudium Hospital &<br>Community Health<br>Centre, Corner Bengal<br>& 25 <sup>th</sup> Avenue, Laudium        | Tel: 012 374 3710<br>Fax: 012 374 2621<br><a href="mailto:laudiumtcc@gmail.com">laudiumtcc@gmail.com</a>             | Ms Paulina<br>Mochaka | Ms Millicent Motsoari<br>(SC)                                |
|   | 17 Lenasia TCC, Lenasia<br>Hospital, Cosmos Street,<br>Lenasia South<br>Johannesburg Gauteng,                                  | Tele/fax:<br>011 211 0632<br>Fax: 011 909 3015   | Ms Dorcas Shibangu    | Ms Nomsa Dombo (SC)  |
|   | 18 Mamelodi TCC<br>Mamelodi Day Hospital<br>Casualty Department<br>9472 Serapeng Street,<br>Tsamaya Road<br>Mamelodi East 0122 | Tel: 012 841 8413<br>Fax: 012 841 8384<br>E-mail: <a href="mailto:nndombo@npa.gov.za">nndombo@npa.gov.za</a>         | Ms Lida Van Schalkwyk | Matilda Maroga (VAO)   |
|   | 19 Masakhane TCC, Tembisa<br>Hospital, Industrial and Clint<br>Mazibuko Rd Olifantsfontein<br>Private X 7, Olifantsfontein     | Tel: 011 923 2180<br>Fax: 011 920 1195   | Mr Pule Mathaha       | Ms Tumiso<br>Mangoale<br>(SC)                                |
|   | 20 Thelle Mogoerane TCC<br>Thelle Mogoerane Hospital,<br>10269 Nguza<br>St, Vosloorus, 1486                                    | Tell: 011 590 0086   | Mr. Julius<br>Sali    | Ms George Mahlo (SC)   |

## KWAZULU-NATAL (KZN)

| Provincial Manager/s  | TCC SITE<br>Hospital Address   | Hospital Contact Details   | Case Manager | Site Coordinator (SC)/<br>Victim Assistance<br>Officer (VAO) |
|---|--|--|--------------|--|
| Adv Dawn Coleman -<br>Malinga<br><a href="mailto:Dcoleman@npa.gov.za">Dcoleman@npa.gov.za</a> | 21 Madadeni TCC<br>Madadeni Hospital<br>Section 5, Madadeni<br>New Castle  | Tel: 034 328 8291<br>X 8514 Sc and VOA<br>034 328 8000<br>Email:<br><a href="mailto:madadenitcc@gmail.com">madadenitcc@gmail.com</a> | N/A          | Mrs S Bhengu (SC)<br>Ms M Duma (VOA)                         |
| Adv Mzoxolo Rusi<br><a href="mailto:Mrusi@npa.gov.za">Mrusi@npa.gov.za</a>                    | 22 Empangeni TCC<br>Ngwelezana Hospital<br>Empangeni,<br>Kwazulu-Natal,<br>South Africa, Cnr Thanduyise<br>& Ngwelezana Road,<br>Empangeni, 3880 | Tel: 035 794 1471<br>Fax: 035 794 1684   | N/A          | Mr Raymond Hlophe<br>(VAO)                                   |

|   |    |  |   |                              |   |
|---|----|--|---|------------------------------|---|
|   | 23 | Port Shepstone TCC<br>Port Shepstone<br>Regional Hospital:<br>Bazley St, Port Shepstone,<br>KZN            | Tel: 039 688 6030 (TCC) (SC)<br>Tel: 039 688 6027 (VOA)<br>Fax: 039 688 6034<br>Email: <a href="mailto:Lsonkosi@npa.gov.za">Lsonkosi@npa.gov.za</a> | Mr Kankeleso<br>Mosoeta      | Ms Lorrinda Sonkosi (SC)<br>Ms. C Fuse (VOA)              |
|   | 24 | Umlazi TCC<br>Prince Mshiyeni Memorial<br>Hospital Ward C4,<br>Off Mangosuthu Highway<br>Umlazi            | Tel: 031 906 5243<br>Fax: 031 906 2816 (VOA)<br>031 907 8061 (VOA)<br>Fax: 031 906 1836<br><a href="mailto:jlanga@npa.gov.za">jlanga@npa.gov.za</a> | Mr Vuyisile Mafuna           | Ms Jabulisile Langa (SC)<br>Ms P Ndlela (VOA)             |
| Adv Omashani Naidoo<br><a href="mailto:onaidoo@npa.gov.za">onaidoo@npa.gov.za</a> | 25 | Phoenix TCC<br>Mahatma Ghandi<br>Memorial Hospital<br>100 Phoenix Highway<br>Phoenix Unit 2                | Tel: 031 502 5245<br>Fax: 031 502 2338 (SC and VOA)<br>Fax: 031 5027345   | Ms Cheryl Pillay             | Ms Zama Mbili (SC)<br>Ms. O Madikizela (VOA)              |
|   | 26 | RK Khan TCC<br>R.K. Khan Circle, Westcliffe  | Tel 031 401 0394/6098<br>Fax: 031 401 0394/6098<br>Tel: 031 401 0241 (VOA)<br>0394 / 4596098  | Mr Sizwe Khanyile            | Ms Nombuso Mpanza (SC)<br><b>Mr T Makhathini (VAO)</b>    |
|   | 27 | Stanger TCC, Stanger<br>Regional Hospital, Cnr King<br>Shaka St & Patterson Rd,<br>Stanger, KZN            | Tel/fax: 032 551 5045 (TCC)<br>VOA 032 551 5045 (TCC)   | Ms Ronita Lutchman           | Mr Mzwandile Ndlovu<br>(SC)<br><b>Mrs S Masango (VAO)</b> |
|   | 28 | Edendale TCC<br>Edendale Hospital:<br>Moses Mabhida Rd,<br>Plessislaer, Edendale,<br>Pietermaritzburg, KZN | Fax: 033 395 4325<br><a href="mailto:nrntlahla@gmail.com">nrntlahla@gmail.com</a>   | Ms Samekelisiwe<br>Hlongwane | No Sc or VOA  |
|   |    |  |   |                              |   |

## LIMPOPO

| Provincial Manager/s  | TCC SITE<br>Hospital Address  | Hospital Contact Details  | Case Manager          | Site Coordinator (SC)/<br>Victim Assistance<br>Officer (VAO) |
|---|---|---|-----------------------|--|
| Adv Patamedu Mogale<br><a href="mailto:pnmogale@npa.gov.za">pnmogale@npa.gov.za</a> | 29 Groblersdal Hospital<br>18 Voortrekker Street<br>Groblersdal, 0470<br>Private Bag X8604<br>Groblersdal, 0470                         | Tel: 013 262 3024<br>Fax: 013 262 2764<br>Email: mabirimisaV@gmail.com  | n/a                   | Mr Vhutshilo Mabirimisa (SC)                                 |
|   | 30 Mankweng TCC<br>Mankweng Hospital,<br>Cnr Hospitaal and Dorp<br>Street, Mankweng<br>Polokwane  | Tel: 015 286 1000<br>Fax: 015 267 0369<br>Email: smtmara@webmail.co.za  | Mr Richard Masindi    | Ms Sarah Mara (SC)   |
|   | 31 Mokopane TCC<br>Mokopane Hospital,<br>Dudu Madisha Drive,<br>Mahwelereng,<br>Mokopane, Limpopo                                       | Tel: 015 483 4000<br>Fax: 015 483 2405<br>Emaleka@npa.gov.za  | n/a                   | Ms Eunice Maleka (SC)  |
|   | 32 Musina TCC, Messina<br>Hospital, Cnr Calderwood<br>and Whyte Road, Musina<br>0900  | Tel: 015 534 0446 (Hospital)<br>Fax: 015 534 0819<br>E-mail: Amahad@npa.gov.za                                  | n/a                   | Albert Mahada (SC)   |
|   | 33 Nkhensani TCC<br>Nkhensani Hospital<br>Giyani Parliament & Giyani<br>Factory unit next to Giyani<br>testing ground Section<br>Giyani | Tel: 015 812 0227/0233<br>Fax: 015 812 2461<br>Email: timageza@npa.gov.za                                       | n/a                   | Ms Thandi Mageza (SC)  |
|   | 34 Seshego TCC<br>Seshego Hospital<br>Corner Bookelo & Mandela<br>Street, Seshego   | Tele/fax: 015 223 0483<br>Fax: 015 223 6169<br><a href="mailto:mmohlala@npa.gov.za">mmohlala@npa.gov.za</a>     | n/a                   | Mr Kaptein Mgiba (SC)  |
|   | 35 Tshilidzini TCC<br>Tshilidzini Hospital<br>R 524 Punda Maria Road,<br>Tshisaulu<br>Thohoyandou                                       | Tel: 015 964 3257<br>Fax: 015 964 1072\Email:<br><a href="mailto:kwindanico@gmail.com">kwindanico@gmail.com</a> | Adv Maphele<br>Molefe | Mr Nicolas Kwinda (SC)                                       |

## MPUMALANGA

| Provincial Manager/s   |    | TCC SITE<br>Hospital Address  | Hospital Contact Details  | Case Manager  | Site Coordinator (SC)/<br>Victim Assistance Officer<br>(VAO)  |
|--|----|---|---|---|---|
| Adv Christa du Plessis<br>(Acting Provincial<br>Manager / SMP)<br>Email:<br>chduplessis@npa.gov.za | 36 | Ermelo TCC<br>Ermelo Hospital:<br>1 Joubert Street<br>Ermelo 2350                       | Tell : 017 811 2031<br>(Hospital)<br>Fax : 017 811 5104           | Vacant  | Mr Sipho Mkhonza (SC)<br>Cell: 0794891049<br>Email: spmkhonza@npa.gov.za<br>VAO - VACANT  |
|  | 37 | Evander TCC<br>Evander Hospital<br>Corner Bologna Str &<br>Lausanne Rd,<br>Evander 2280 | TCC Direct - 017 632 1333<br>Hospital - 017 632 2222              | Ms Tracy Keen-Horak<br>Cell: 0845201067<br>Email: TKeen-<br>Horak@justice.gov.za                | Ms Gugulethu Mdwandwe (SC)<br>Cell: 0763031347<br>Email: GNdwandwe@npa.gov.za<br>VAO - VACANT   |
|  | 38 | Themba TCC<br>Themba Hospital stand 1213<br>Main Road                                   | Tel: 013 796 9412<br>Tel: 013 7962072<br>Fax: 013 796 2072        | Ms Christa du Plessis<br>Cell: 013 045 0652 /<br>0848124709<br>Email:<br>chduplessis@npa.gov.za | Ms Zulaikha Khoza (SC)<br>Tell: 013 796 2072 /0725828325<br>Email: ZKhoza@npa.gov.za<br>VAO-VACANT  |
|  | 39 | Tonga TCC<br>Tonga Hospital<br>Tonga View, Kwalugedlane,<br>1341, Mpumalanga, Nkomazi   | Tel: 013 780 9231<br>Fax : 013 780 3303                           | Vacant  | Ms Constance Makondo (VAO)<br>Cell: 013 780 9232 /0733648892<br>Email: cmakondo@npa.gov.za<br>SC- VACANT  |
|  | 40 | Witbank TCC<br>Witbank Hospital<br>Mandela Street<br>Witbank 1035                       | Tel: 013 653 2000<br>Fax: 013 656 1316<br>emalahlenitcc@gmail.com | Vacant  | Ms Cynthia Mkhatswa (SC)<br>Tell: 013 656 2347/4095 /<br>0727532405/ Email:<br>CMkhatswa@npa.gov.za<br>Ms Nomsa Mthimunye (VAO)<br>Tell: 013 2436719 /0768122850/<br>Email: rmthimunye@npa.gov.za |

## NORTHERN CAPE

| Provincial Manager/s                |    | TCC SITE<br>Hospital Address   | Hospital Contact Details   | Case Manager                                      | Site Coordinator (SC)/<br>Victim Assistance Officer<br>(VAO) |
|-------------------------------------|----|--|--|---|--|
| Adv Mark Kenny<br>mkenny@npa.gov.za | 41 | De Aar TCC, Central<br>Karoo Hospital, De Aar<br>Casualty Department<br>Van der Merwe Street,<br>De Aar  | Tel: 053 632 4000<br>Fax: 053 631 3183<br>Email:<br>sdithebe@npa.gov.za  | vacant  | Mr Keorapetse<br>Simon<br>Dithebe<br>(SC)                    |
|                                     | 42 | Galeshewe TCC, Galeshewe<br>Day Hospital, Tyson Road<br>Kimberley, 8301  | Tel: 053 830 8900<br>Fax: 053 830 8906<br>Email: zdeyi@npa.gov.za  | Mr Sipho Lalane<br>(CM)<br>slalane@justice.gov.za | Ms Zandile Deyi (SC)   |
|                                     | 43 | Kuruman TCC<br>Kuruman Hospital<br>Main Street Kuruman   | Tel: 053 712 8100/33<br>053 712 8150/8114 (Hospital)<br>TCC: 012 8457602<br>Fax: 053 712 8118<br>Email:<br>nnowewe@npa.gov.za<br>rdooms@npa.gov.za<br>mpolwana@gmail.com | vacant  | Ms Nokonwaba<br>Nowewe (SC)<br>Ms Rocksan Dooms<br>(VAO)     |
|                                     | 44 | Springbok TCC<br>Van Niekerk Hospital<br>(Springbok Hospital)<br>HIV/AIDS Counselling<br>Unit, Doktor Van Niekerk<br>Hospitaal Street, Springbok | Tel: 027 712 1551<br>Fax: 027 712 1560<br>Email: bpetelo@npa.gov.za  | vacant  | Ms Babalwa Petelo (SC)                                       |

## NORTH WEST

| Provincial Manager/s   | TCC SITE<br>Hospital Address   | Hospital Contact<br>Details  | Case Manager      | Site Coordinator (SC)/<br>Victim Assistance Officer<br>(VAO) |
|--|--|--|-------------------|--|
| Adv. Ilse Bezuidenhout<br><a href="mailto:ibezuidenhout@npa.gov.za">ibezuidenhout@npa.gov.za</a> | 45 Job Shimankane Tabane TCC,<br>Job Shimankana<br>Tabane Hospital<br>Admin Block<br>(Internal Control)<br>Cnr Heystek & Bosh<br>Streets, Rustenburg | Tel: 014 045 0001/2<br>Email:<br><a href="mailto:MSModisane@npa.gov.za">MSModisane@npa.gov.za</a>  | n/a               | Ms Malebo Modisane<br>(VAO)                                  |
|  | 46 Klerksdorp TCC<br>Tshepong Hospital<br>Benji-Oliphant Road Joubert<br>Klerksdorp, 2570  | Tel: 018 465 2828<br>Fax: 018 465 2041<br>Email:<br><a href="mailto:PMpatane@npa.gov.za">PMpatane@npa.gov.za</a>   | Ms Susanna Krause | Ms Palesa Mpatane (SC)                                       |
|  | 47 Mafikeng TCC<br>Mafikeng Provincial<br>Hospital<br>Lichtenburg Road<br>Danville, Mafikeng   | Tel: 018 383 7000/01<br>Email:<br><a href="mailto:GModiba@npa.gov.za">GModiba@npa.gov.za</a><br><a href="mailto:EMocheiki@npa.gov.za">EMocheiki@npa.gov.za</a> | Mr Ronald Ngako   | Ms Grace Modiba (SC)<br>Ms Ethel Mocheki (VAO)               |
|  | 48 Potchefstroom TCC<br>Potchefstroom Hospital<br>Cnr Botha & Chris Hani<br>Strs. Potchefstroom 2531   | Tel: 018 293 4659<br>Email:<br><a href="mailto:DMojaki@npa.gov.za">DMojaki@npa.gov.za</a>  | Mr Hansie Morake  | Ms Dintletse Mojaki (SC)                                     |
|  | 49 Taung TCC, Taung District<br>Hospital, Magistrate Road<br>Taung, 8584   | Tel: 053 994 1206<br>Email:<br><a href="mailto:Mkujane@npa.gov.za">Mkujane@npa.gov.za</a>  | n/a               | Ms Maud Kujane<br>(SC)                                       |

## WESTERN CAPE

| Provincial Manager/s  | TCC SITE<br>Hospital Address   | Hospital Contact Details   | Case Manager   | Site Coordinator (SC)/<br>Victim Assistance Officer<br>(VAO) |
|---|--|--|--|--|
| Ms Lizelle Africa<br><a href="mailto:lafrica@npa.gov.za">lafrica@npa.gov.za</a> | 50 George TCC<br>George Provincial Hospital,<br>Davidson Road,<br>Glen Barrie, George  | Tel: 044 873 4858<br>Fax: 044 873 6748<br>Email:<br><a href="mailto:vezasie@yahoo.com">vezasie@yahoo.com</a>     | Ms Gerda Marx<br><a href="mailto:GMarx@justice.gov.za">GMarx@justice.gov.za</a>              | Ms Angelique Vezasie (SC)<br>Mr Jimmy Setagane (VAO)         |
| Mr. Garry Titus<br><a href="mailto:gvtitus@npa.gov.za">gvtitus@npa.gov.za</a>   | 51 Karl Bremer TCC<br>Karl Bremer hospital<br>M5 Clinical Forensics &<br>Rape Care Management<br>Centre, Corner Mike<br>Pienaar Boulevard &<br>Frans Conradie Avenue,<br>Belville, Cape Town | Tel: 021 948 0861<br>Fax: 021 918 1321<br>Email:<br><a href="mailto:Nmalunga@npa.gov.za">Nmalunga@npa.gov.za</a> | Adv Waldette Packery<br><a href="mailto:WPackery@justice.gov.za">WPackery@justice.gov.za</a> | Ms Nobuhle Malunga (SC)<br>VAO (vacant)                      |
|   | 52 Khayelitsha TCC<br>Khayelitsha Community<br>Health Centre<br>Lwandle Road Site B<br>Khayelitsha, 7784   | Tel: 021 360 4570<br>Email:<br><a href="mailto:AUpphiri@justice.gov.za">AUpphiri@justice.gov.za</a>              | Adv Audrey Phiri   | Ncebakazi Mlunjwa (SC)<br>VAO (vacant)                       |
|   | 53 (Manenberg) Heideveld TCC<br>Heideveld Community<br>Health Centre, Heideveld<br>road, Heideveld (Mannenberg)  | Tel: 021 699 3246<br><a href="mailto:LINel@justice.gov.za">LINel@justice.gov.za</a>                              | Adv Lisle Nel  | Ms Mandisa Ngonongono<br>(SC)<br>Ms Lauren Louw (VAO)        |
| Adv Mark Kenny<br><a href="mailto:mkenny@npa.gov.za">mkenny@npa.gov.za</a>      | 54 Westfleur TCC, (Atlantis TCC)<br>Westfleur Hospital<br>Westfleur Circle, Atlantis   | Tel: 021 010 0421<br>Email:<br><a href="mailto:tccatlantis1@gmail.com">tccatlantis1@gmail.com</a>                | n/a  | Ms Charmaine<br>Hansen (VAO)<br>SC vacant                    |
|   | 55 Worcester TCC<br>Worcester Hospital (ex E<br>ben Donges) Murray Street<br>Worcester, 6849   | Tel: 023 3481294/<br>1223<br>Email:<br><a href="mailto:worcester@npa.gov.za">worcester@npa.gov.za</a>            | Ms Cindy Abdol<br><a href="mailto:cabdol@justice.gov.za">cabdol@justice.gov.za</a>           | Ms Cindy Jacobs<br>(SC)<br>VAO (vacant)                      |





# I have been raped ... what do I do?

- Do NOT wash or change clothes – Clothes can provide important evidence of the rape.
  - Report the rape to someone you trust, the police or the TCC, as soon as possible.
  - If there is no TCC, go immediately to the nearest clinic/ hospital for medical assistance.

## EMERGENCY CONTACTS

|                        |              |
|------------------------|--------------|
| • Lifeline             | 0800 555 555 |
| • Childline            | 0800 123 321 |
| • SAPS Emergency       | 10111        |
| • AIDS Helpline        | 0800 012 322 |
| • Stop Gender Violence | 0800 150 150 |

For further information on Thuthuzela Care Centres, contact the NPA at Tel (012) 845 6000

NPA Website: [www.npa.gov.za](http://www.npa.gov.za)

