

# Directory of Public Services

## Index

<b>ABOUT THE DIRECTORY OF PUBLIC SERVICES</b> .....	I
Suggestions, feedback, queries.....	II
Abandoned Children.....	1
Abandoned Vehicles .....	1
Abused Children.....	1
Abused Women.....	1
Accident Offices.....	1
Adolescent Counselling .....	2
Adoption.....	2
Adult Education Centres.....	2
Advertising Signs & Posters.....	2
Agricultural Production Technology.....	2
Agricultural Resource Information Systems..	2
Agriculture - Development of Established & Commercial Farmers.....	2
Agriculture - Economic & Marketing Management.....	2
Agriculture - Resource Conservation & Development.....	3
AIDS.....	3
AIDS FreeCall.....	3
Air Pollution .....	3
Airport.....	4
Airport Management.....	4
Alexandra Renewal Project.....	4
Ambulance .....	4
Amnesty .....	4
Animal Adoption.....	4
Animal Carcass Removal .....	4
Animal Cruelty .....	4
Animal Health Regulatory Services.....	4
Animal Hospital.....	4
Animal Rescue.....	4
Animal Shelter.....	5
Ante-Natal (Clinic) .....	5
Anti Corruption.....	5
Anti-Dumping and Countervailing .....	5
Arts and Culture - Policy and Promotion.....	5
Arts and Culture Enquiries.....	5
Asylum Applications.....	6
Auditing of Government Accounts and Financial Statements.....	6
Barking Dogs.....	6
Bees .....	6
Biokinetics.....	6
Birth Control (See Family Planing) .....	6
Birth Registration (See Home Affairs) .....	7
Blocked Drains.....	7
Blocked Street Sewers.....	7
Broadcasting and Related Services.....	7
Directory of Public Services Index	

Broadcasting Policy .....	7
Building Control .....	7
Building Inspectors.....	7
Building Lines.....	7
Building Plan Administration - Registration, Circulation, Archiving.....	8
Building Plan Approval .....	8
Buildings - Inspection of Work in Progress....	8
Burst Pipes.....	8
Bus Services - Private Hire .....	9
Bus Services - Scheduled Services, Timetable, Routes, Tourism, Disabled People.....	9
Bus Tickets.....	9
Business Licences.....	9
Business Permits (See Home Affairs) .....	10
Campsites (See Sport & Recreation) .....	10
Career Guidance .....	10
CBD Redevelopment.....	10
Cemeteries & Crematoria .....	10
Censuses and Surveys.....	10
Child Abuse .....	10
Child Care - Setting up day-care centres, creches and nursery schools.....	10
Child Health - Clinic.....	11
Child Protection.....	12
Child Support Grants.....	12
Child Welfare.....	12
Childline.....	12
Children - Office of the Rights of Children..	12
Citizenship (See Home Affairs) .....	12
City Parks.....	12
City Power.....	12
Civic Theatre .....	13
Clinics.....	13
Close Corporation Registration.....	14
Commercial Crime Unit.....	14
Communicable Diseases - Clinic.....	14
Communication Services .....	14
Communications Licence Issuing .....	14
Communications Monitoring.....	15
Community Based Rehabilitation - Clinic....	15
Community Health .....	15
Community Police Forums.....	15
Company Investigations.....	15
Company Registration.....	15
Complaints Against SAPS.....	16
Conservation - General & Special Investigations.....	16
Conservation - Resource Management.....	16
Constitutional Court.....	16
Consular Services.....	16
Consumer Affairs.....	16

Consumer Credit Inspections.....	16	Detective Services and Specialised Units....	23
Consumer Protection.....	16	Development of Property for City of JHB ....	23
Consumer Rights.....	17	Disability Grants.....	23
Corporate Planning & Services .....	17	Disabled People - Office of the Rights of	
Corporate Support.....	17	Disabled People.....	23
Council Halls.....	17	Disaster Management.....	23
Council Housing - Purchase (See Housing) .	17	Divorce Counselling.....	23
Council Housing - Rental (See Housing) ....	17	Dog and Mounted Unit (Equestrian) .....	23
Council Liaison and Support.....	17	Dog and Mounted Unit (Equestrian) .....	24
Council Property Management and Leasing	17	Drivers Licences .....	24
Counselling .....	17	Drug and Alcohol Abuse .....	24
Counselling for Abused Children.....	18	Dumping - Illegal.....	24
Counselling for Abused Women .....	18	Dumping - Legal.....	25
Counterfeit Goods Investigations.....	18	Economic Development Initiatives for City of	
Crime Prevention.....	18	JHB.....	26
Crime Prevention Directorate .....	18	Economic Growth & Development in Gauteng	
Crimestop.....	18	.....	26
Crisis Counselling.....	18	Economic Policy Planning & Research .....	26
Cruelty to Animals.....	18	Economic, Investment & Trade Promotion .	27
Curative Care - Clinic.....	19	Egoli Gas.....	27
Customer Care (Care Connect) .....	19	Election Management.....	27
Death Certificates (See Home Affairs)....	20	Electricity - Accounts Enquiries.....	27
Deeds Registration Office.....	20	Electricity - Applications, Enquiries,	
Department of Agriculture, Conservation,		Complaints, Claims (See City Power).....	27
Environment & Land Affairs.....	20	Electricity Distribution.....	27
Department of Arts and Culture .....	20	Electricity Supply .....	27
Department of Communications.....	20	Emotional & Behavioural Therapy .....	27
Department of Correctional Services.....	20	Employee Tax.....	27
Department of Defence - Army.....	20	Employment Services.....	27
Department of Defence - Navy .....	20	Environmental Awareness & Capacity Building	
Department of Development Planning & Local		.....	28
Government.....	20	Environmental Health.....	28
Department of Education .....	20	Environmental Impact Assessments.....	28
Department of Environmental Affairs and		Environmental Management.....	29
Tourism.....	21	Equipment Licencing.....	29
Department of Finance & Economic Affairs.	21	Exhumation of a Body.....	29
Department of Foreign Affairs.....	21	Export Control.....	29
Department of Health.....	21	Family Planning - Clinic.....	29
Department of Housing .....	21	Family Therapy.....	30
Department of Justice & Constitutional		FAMSA .....	30
Development.....	21	Farmer Settlement & Support.....	30
Department of Labour .....	21	Finger Printing (Provincial Criminal Record	
Department of Land Affairs .....	21	Centre).....	30
Department of Mineral and Energy Affairs.	21	Fire.....	30
Department of Provincial and Local		Fire Safety .....	30
Government.....	21	Fitness Evaluation.....	30
Department of Public Enterprises.....	22	Flooding Drains .....	30
Department of Public Service and		Food Safety and Hygiene.....	31
Administration.....	22	Foreign Investment.....	31
Department of Public Works.....	22	Foreign Labour .....	31
Department of Safety and Liaison .....	22	Foreign Relations .....	32
Department of Science and Technology.....	22	Foreign Trade.....	32
Department of Social Services & Population		Forest Resources Management and Policy..	32
Development.....	22	Fostering.....	32
Department of Sport and Recreation (Sport		Frequency Planning.....	32
and Recreation South Africa).....	22	Fresh Produce.....	32
Department of Sports, Recreation, Arts &		Garden Refuse Sites.....	32
Culture (Provincial Head Office) .....	22	Gas - New Connections Leaks etc .....	32
Department of Trade and Industry .....	23	Gender Equality Issues.....	32
Department of Transport.....	23	Geriatric - Clinic.....	33

Government Communication.....	33	Maternity - Coronation Hospital .....	46
Government Housing Subsidies.....	33	Mayoral Committee.....	46
Hawkers.....	33	Mental Health - Clinic.....	46
Health Education - Clinic.....	34	Metro Police .....	46
Health Services .....	34	Mine Health & Safety.....	47
Heritage Sites (See Arts & Culture) .....	35	Mine Rehabilitation.....	47
High Court.....	35	Mineral and Energy Affairs.....	47
HIV/AIDS Counselling - Clinic.....	35	Mineral Development.....	47
HIV/AIDS Helpline.....	36	Motor Vehicle Licences (See Licencing	
HIV/AIDS Training Information Centre.....	36	Department) .....	47
Home Affairs Offices.....	36	Museums .....	47
Home Visits - Clinic .....	37	National Prosecuting Authority of SA .....	47
Hospital - Chris Hani Baragwanath.....	37	National Treasury .....	47
Hospital - Coronation .....	37	Newtown Cultural Precinct.....	48
Hospital - Helen Joseph (JG Strydom) .....	37	Noise.....	48
Hospital - Johannesburg General.....	37	Non Profit Organisation (NPO) Registration	49
Household Food Security .....	37	Nursery Schools .....	49
Housing.....	37	Occupational Health & Safety.....	50
Housing Developments in City of JHB.....	38	Office of the Premier .....	50
Human Rights Related Issues.....	38	Old Age Grants .....	50
Human Sciences Research Council (HSRC) .	38	Old Age Homes .....	50
ID books (See Home Affairs) .....	39	Organised Crime.....	50
Immunisation - Clinic.....	39	Organised Crime.....	50
Import Control.....	40	Outdoor Advertising Signage.....	50
Improper Conduct in State Affairs		Parks.....	51
(Investigation) .....	40	Parole.....	51
Income Tax .....	40	Passports (See Home Affairs).....	51
Independent Complaints Directorate (ICD)	40	Pavements .....	51
Informal Settlements.....	40	Pay As You Earn (PAYE) .....	51
Information Services.....	40	People Centre.....	51
Inner City Regeneration.....	40	Permanent Residence (See Home affairs) ..	52
Inspection of Mines.....	40	Permits - Plant and Animal Conservation...	52
Inspection of Places of Care.....	41	Permits - Work, Study, Business (See Home	
Inspection Services - Labour .....	41	Affairs) .....	52
Intellectual Property Rights Registration...	41	Pest Control (Council-owned property only)	52
Intelligence Services.....	41	Pikitup.....	53
Investigation of Improper Conduct in State		Planetarium.....	53
Affairs.....	41	Podiatry - Clinic.....	54
Joburg Connect .....	42	Poison Information Centre.....	54
Kennels .....	42	Police .....	54
Labour Centres .....	42	Police Psychological Services .....	54
Land Use Support.....	42	Police Psychological Services .....	54
Lane Flushing.....	42	Police Training Services.....	54
Leaking Water Mains .....	42	Population Statistics & Demographics.....	54
Leaking Water Meters.....	43	Postal Policy.....	54
Legal Advice for Abused Children (Court		Postal Services - Domestic Products.....	55
Preparation).....	43	Postal Services - International Services .....	55
Legal Advice for Abused Women .....	43	Postbank.....	55
Libraries.....	43	Poverty Alleviation Programmes .....	55
Licencing Departments.....	44	Power Failure (See City Power).....	55
Life Line .....	44	Power Supply (See City Power) .....	55
Liquor Affairs.....	45	Powerline Installation.....	55
Low Cost Housing.....	45	Premier of Gauteng.....	55
Magistrate Court - District.....	45	Presidency .....	55
Magistrate Court - District & Regional.....	46	Primary Schools .....	55
Magistrate Regional Court - Civil, Criminal,		Prison Services.....	56
Penal.....	46	Property Management for City of JHB.....	56
Manufacturers' Advice.....	46	Property Rental in City of JHB.....	56
Marriage Certificates (See Home Affairs) ...	46	Prosecution Services .....	56
Marriage Counselling.....	46	Prosecutions on Behalf of Government.....	56

Prospecting & Mining Licences.....	56	Street Name Signs.....	67
Protection of Human Rights.....	56	Street Trading .....	67
Provincial Commissioner .....	56	Street Trees.....	69
Psychiatry - Clinic.....	56	Study Permits (See Home Affairs) .....	69
Public Order Policing Unit.....	57	Subsidised Housing .....	69
Public Order Policing Unit.....	57	Swimming Pools.....	69
Railway Property Management.....	57	Tax.....	69
Rape Counselling.....	57	Tax Directives .....	69
Rape Help Centre .....	57	TB Programme .....	69
Rapid Response Unit.....	57	Telecommunications Policy .....	69
Rates and Taxes.....	57	Telephone - Faults.....	69
Receiver of Revenue (SARS).....	57	Telephone - New Services.....	69
Recreation/Community Centres.....	57	Telephone Account Enquiries.....	69
Recycling.....	58	Threats to National Security.....	70
Redevelopment .....	58	Tourism.....	70
Refugee Permits.....	58	Tourism Development.....	70
Refugees.....	59	Tourist Information.....	70
Refuse.....	59	Town Planning Information.....	70
Rental of Property in City of JHB.....	59	Trade Licences.....	70
Reproductive Health - Clinic.....	59	Trademark and Copyright Registration.....	71
Rescue .....	60	Traffic Department - General Enquiries.....	72
Research for Government.....	60	Traffic Department - Metro Police .....	72
Reservists.....	60	Traffic Department - Public Relations.....	72
Reservoirs.....	60	Traffic Department - Special Events Management.....	72
Restructuring of State-Owned Enterprises.	60	Traffic Fines - Credit Card Payments .....	72
Rezoning.....	60	Traffic Fines - Outstanding.....	72
Road Closures & Access Control .....	60	Traffic Lights.....	72
Road Construction.....	60	Train Service Information .....	72
Road Maintenance (Provincial Roads) .....	60	Transformation in South Africa.....	72
Road Related Complaints.....	60	Transport Infrastructure .....	73
Road Reserve .....	61	Trauma Counselling.....	73
Roadway .....	61	Trees - Street.....	73
SAPS.....	61	Tuberculosis (TB) - Clinic.....	73
SAPS Related Complaints.....	61	Unemployment Insurance Fund (UIF) - Blue Cards.....	74
School Readiness Assessments.....	61	Valuation Roll.....	74
School Report Difficulties.....	61	Valuation Services.....	74
Science and Technology Development.....	61	Value Added Tax (VAT).....	75
Scorpions.....	62	Vehicle Licences (See Licencing Department) .....	75
Secondary Schools .....	62	Vehicle Number Plates.....	75
Serious and Violent Crimes.....	62	Vehicle Registration (See Licencing Departments) .....	75
Serious Crimes .....	62	Vehicle Testing Station.....	75
Sewerage .....	62	Veterinary Services.....	75
Sexually Transmitted Diseases - Clinic.....	62	Victim Empowerment.....	75
Shelters for Women.....	63	Victim Empowerment Programme.....	75
Social Grants - Child Support, Old Age, Disability etc. ....	64	Violence Against Women.....	75
Social Services.....	64	Violence Prevention .....	76
Social Worker Services.....	65	Visas (See Home Affairs) .....	76
Special Schools.....	65	Ward Councillors.....	76
Sport and Recreation - Policy and Promotion .....	65	Waste.....	76
Sport and Recreation Enquiries.....	65	Waste Management Cleaner Technology ....	76
Squatters.....	66	Water (Provision of Free Basic Water).....	76
State Attorney .....	67	Water Account Queries.....	76
Statistics - Collection, Processing and Publishing .....	67	Water Pollution.....	77
Stormwater.....	67	Water Pressure Measurements.....	77
Street Cleaning.....	67	Water Quality Management.....	77
Street Lights.....	67	Water Resources Management and Policy ..	78
Street Marches & Processions .....	67		

<b>Weather .....</b>	<b>78</b>
<b>Woman Abuse .....</b>	<b>79</b>
<b>Woman Abuse Helpline.....</b>	<b>79</b>
<b>Women - Office of the Status of Women.....</b>	<b>79</b>
<b>Womens' Shelters.....</b>	<b>79</b>
<b>Work Permits (See Home Affairs) .....</b>	<b>79</b>
<b>World Heritage Site Management.....</b>	<b>79</b>
<b>Zoning Certificates.....</b>	<b>79</b>
<b>Zoo (JHB Zoo) .....</b>	<b>79</b>



**A****Abandoned Children**

Service Provider	Johannesburg Child Welfare Society
Tel	011 331 0171
Fax	011 331 1303
Mail	PO Box 2539, JHB, 2000
Street	112 Main Street, JHB
Website	www.jhbchildwelfare.org.za
Office Hours	Mon - Thurs 08:00 to 16:30; Fri 08:00 to 16:00

**Abandoned Vehicles**

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5555 (24Hrs)
Fax	011 838 6813
Mail	Private Bag X24, JHB, 2000
Street	Village Road, between Loveday & Eloff Streets, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

**Abused Children**

Service Provider	Childline
Tel	0800 055 555
Mail	PO Box 32453, Braamfontein, 2017
Street	TMI Building, Joubert Street Extension, 3rd Floor, JHB
E-mail	children@active.co.za
Website	www.childline.org.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	231 1111 ; Code 5515

Service Provider	Johannesburg Child Welfare Society
Tel	011 331 0171
Fax	011 331 1303
Mail	PO Box 2539, JHB, 2000
Street	112 Main Street, JHB
Website	www.jhbchildwelfare.org.za
Office Hours	Mon - Thurs 08:00 to 16:30; Fri 08:00 to 16:00

**Abused Women**

Service Provider	People Opposing Woman Abuse (POWA)
Tel	011 642 4345
Fax	011 484 3195
Mail	PO Box 93416, Yeoville, 2143
Website	www.powa.co.za
Office Hours	08:30 to 16:30
After Hrs/Emergency	Pager : 011 231 5050

**Directory of Public Services****Accident Offices**

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5911 (24Hrs)
Fax	011 805 3933
Mail	Private Bag X34, Midrand, 1685
Street	Cnr 1st Avenue & Alexandra Road, Midrand Fire Station
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5911 (24Hrs)
Fax	011 838 6813
Mail	Private Bag X24, JHB, 2000
Street	Village Road, between Loveday & Eloff Streets, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5911 (24Hrs)
Fax	011 444 5599
Mail	Private Bag X3, Marlboro, 2063
Street	8th Street, Marlboro
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 15:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5911 (24Hrs)
Fax	011 789 3059
Mail	Private Bag X1, Randburg, 2125
Street	165 Hendrik Verwoerd Drive, Randburg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5911 (24Hrs)
Fax	011 760 2249
Mail	PO Box 217, Roodepoort, 1725
Street	Cnr Berlandino & Rex Streets, Roodepoort
E-mail	joburgconnect@joburg.org.za

Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 07:30 to 16:00

### Adolescent Counselling

**Service Provider** Family Life Centre (FAMSA)  
Tel 011 788 4784 / 5  
Fax 011 788 4781  
Mail 1 Cardigan Road, JHB, 2193  
Street 1 Cardigan Road, JHB, 2193  
E-mail [famlife@iafrica.com](mailto:famlife@iafrica.com)  
Website [www.familylife.co.za](http://www.familylife.co.za)  
Office Hours Mon - Thurs 08:00 to 20:00;  
Fri 08:00 - 17:00; Sat 08:00 - 13:00  
After Hrs/Emergency 011 728 1347

### Adoption

**Service Provider** Department of Social Services & Population Development  
Tel 011 355 7600  
Fax 011 836 4963  
Mail Private Bag X35, JHB, 2000  
Street 69 Commissioner Street, JHB  
Website [www.gov.za](http://www.gov.za)  
Office Hours 07:30 to 16:00

### Adult Education Centres

**Service Provider** Department of Education  
Tel 011 938 4566  
Fax 011 933 1093  
Mail Private Bag X13, Lenasia, 1820  
Street Soweto College, Mojadji Road, Soweto  
Website [www.education.gpg.gov.za](http://www.education.gpg.gov.za)  
Office Hours 08:00 to 16:00

**Service Provider** Department of Education  
Tel 011 408 9201  
Fax 011 403 2055  
Mail Private Bag X18, Braamfontein, 2019  
Street 125 Simmonds Street, Braamfontein  
Website [www.education.gpg.gov.za](http://www.education.gpg.gov.za)  
Office Hours 08:00 to 16:00

**Service Provider** Department of Education  
Tel 011 496 2590 / 1  
Fax 011 496 1647  
Mail PO Box 953, JHB, 2000  
Street 101 Northern Parkway Street, Ormonde  
Website [www.education.gpg.gov.za](http://www.education.gpg.gov.za)  
Office Hours 08:00 to 16:00

**Service Provider** Department of Education  
Tel 011 355 5640  
Fax 011 355 5141

### Directory of Public Services

Mail Private Bag X1, Braamfontein, 2019  
Street Cnr Commissioner & Sauer Streets, Braamfontein  
Website [www.education.gpg.gov.za](http://www.education.gpg.gov.za)  
Office Hours 08:00 to 16:00

### Advertising Signs & Posters

**Service Provider** Building Control  
Tel 011 407 6360 / 6038  
Fax 011 339 2211  
Mail PO Box 30848, Braamfontein, 2017  
Street 158 Loveday Street, Braamfontein  
Office Hours 07:30 to 15:30

### Agricultural Production Technology

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
Tel 011 355 1347  
Fax 011 337 2292  
Mail PO Box 8769, JHB, 2000  
Street Diamond Corner, 68 Eloff Street, JHB  
Website [www.dacel.gov.za](http://www.dacel.gov.za)  
Office Hours 08:00 to 16:00

### Agricultural Resource Information Systems

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
Tel 011 355 1968  
Fax 011 337 2292  
Mail PO Box 8769, JHB, 2000  
Street Diamond Corner, 68 Eloff Street, JHB  
Website [www.dacel.gov.za](http://www.dacel.gov.za)  
Office Hours 08:00 to 16:00

### Agriculture - Development of Established & Commercial Farmers

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
Tel 011 355 1447  
Fax 011 337 2292  
Mail PO Box 8769, JHB, 2000  
Street Diamond Corner, 68 Eloff Street, JHB  
Website [www.dacel.gov.za](http://www.dacel.gov.za)  
Office Hours 08:00 to 16:00

### Agriculture - Economic & Marketing Management



Service Provider	Department of Agriculture Conservation Environment & Land Affairs
Tel	011 355 1347
Fax	011 337 2292
Mail	PO Box 8769, JHB, 2000
Street	Diamond Corner, 68 Eloff Street, JHB
Website	www.dacel.gov.za
Office Hours	08:00 to 16:00

### **Agriculture - Resource Conservation & Development**

Service Provider	Department of Agriculture Conservation Environment & Land Affairs
Tel	011 355 1906
Fax	011 337 2292
Mail	PO Box 8769, JHB, 2000
Street	Diamond Corner, 68 Eloff Street, JHB
Website	www.dacel.gov.za
Office Hours	08:00 to 16:00

### **AIDS**

Service Provider	AIDSLINK
Tel	011 720 5260
Fax	011 725 6209
Mail	P O BOX 31759, Braamfontein, 2017
Street	15 Esselen Street, Hillbrow
Office Hours	08.30 to 16.30 (24 Hours telephonically)
After Hrs/Emergency	083 309 6840

### **AIDS FreeCall**

Service Provider	Life Line
Tel	0800 012 322
Fax	011 715 2001
Mail	PO Box 32201, Braamfontein, 2017
Street	10th Floor North City House, Cnr Melle & Jorison Streets, Braamfontein
Website	www.lifeline.org.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 012 322

### **Air Pollution**

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725

Street	Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 - 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146

Street	Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton
--------	---

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street, Cnr Bree, JHB

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	24 Hours

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	P O Box 1514, Rosettenville, 2130

Street	Eureka House, 92 Marlborough Rd, Springfield, Rosettenville
--------	---

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X7, Auckland Park, 2006

Street	Cnr Avon & Main Reef Road, Langlaagte
--------	--

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

## Airport

Service Provider	Airports Company South Africa (ACSA)
Tel	011 921 6911
Fax	011 921 6385
Mail	Private Bag X1, JHB International, 1627
Street	JHB International Airport
Website	www.airports.co.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	011 921 6262

## Airport Management

Service Provider	Airports Company South Africa (ACSA)
Tel	011 723 1400
Fax	011 453 9354
Mail	PO Box 75480, Gardenview, 2047
Street	24 Johnson Road, Bedfordview
E-mail	webmaster@airports.co.za
Website	www.airports.co.za
Office Hours	08:30 to 17:00

## Alexandra Renewal Project

Service Provider	City of Joburg (Region 7)
Tel	011 531 5515
Fax	011 440 6094
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

## Ambulance

Service Provider	City of Joburg
Tel	011 375 5911 (24Hrs)
Office Hours	24 Hours

## Amnesty

Service Provider	Department of Correctional Services
Tel	011 933 7000
Fax	011 941 1713
Mail	Private Bag X04, Mondeor, 2110
Street	9 Main Street, Meredale
E-mail	communications@dcs.gov.za
Website	www.dcs.gov.za
Office Hours	07:00 to 16:00

## Animal Adoption

Service Provider	Society for the Prevention of Cruelty to Animals (SPCA)
Tel	011 681 3600

## Directory of Public Services

Fax	011 681 3660
Mail	PO Box 38035, Booyens, 2016
Street	5 Benray Road, Reuven
Website	www.jspca.org.za
Office Hours	Mon - Fri 09:00 to 12:00 and 16:00 to 17:45; Sat 09:00 to 12:00

## Animal Carcass Removal

Service Provider	Pikitup (City of Joburg)
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X74, Braamfontein, 2017
Street	Cnr Bertha & Juta Streets, Braamfontein, 2017
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

## Animal Cruelty

Service Provider	Animal Anti Cruelty League
Tel	011 435 0672
Fax	011 435 0693
Mail	PO Box 7, Rosettenville, 2130
Street	59 Alice Street, Regents Park
Office Hours	08:30 to 17:00

## Animal Health Regulatory Services

Service Provider	Department of Agriculture Conservation Environment & Land Affairs
Tel	011 355 1900
Fax	011 337 2292
Mail	PO Box 8769, JHB, 2000
Street	Diamond Corner, 68 Eloff Street, JHB
Website	www.dacel.gov.za
Office Hours	08:00 to 16:00

## Animal Hospital

Service Provider	Society for the Prevention of Cruelty to Animals (SPCA)
Tel	011 681 3600
Fax	011 681 3660
Mail	PO Box 38035, Booyens, 2016
Street	5 Benray Road, Reuven
Website	www.jspca.org.za
Office Hours	Mon - Fri 09:00 to 12:00 and 16:00 to 17:45; Sat 09:00 to 12:00

## Animal Rescue

<b>Service Provider</b>	Society for the Prevention of Cruelty to Animals (SPCA)
Tel	011 681 3600
Fax	011 681 3660
Mail	PO Box 38035, Booysens, 2016
Street	5 Benray Road, Reuven
Website	www.jspca.org.za
Office Hours	Mon - Fri 09:00 to 12:00 and 16:00 to 17:45; Sat 09:00 to 12:00

### Animal Shelter

<b>Service Provider</b>	Society for the Prevention of Cruelty to Animals (SPCA)
Tel	011 681 3600
Fax	011 681 3660
Mail	PO Box 38035, Booysens, 2016
Street	5 Benray Road, Reuven
Website	www.jspca.org.za
Office Hours	Mon - Fri 09:00 to 12:00 and 16:00 to 17:45; Sat 09:00 to 12:00

### Ante-Natal (Clinic)

<b>Service Provider</b>	City of Joburg Health
Tel	011 787 9393
Fax	011 787 4700
Mail	PO Box 78001, Sandton, 2146
Street	Cnr Hendrik Verwoerd Drive & Selkirk Street, Randburg
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	488 4911 / 489 1011

<b>Service Provider</b>	City of Joburg Health
Tel	011 448 1402
Fax	011 448 2541
Mail	Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra, 2090
Street	Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	488 4911 / 321 6000

### Anti Corruption

<b>Service Provider</b>	South African Police Services (City of Joburg)
Tel	0800 002 587 (24Hrs)
Office Hours	24 Hours

### Anti-Dumping and Countervailing

<b>Service Provider</b>	Department of Trade and Industry
Tel	0861 843 384

### Directory of Public Services

Fax	0861 843 888
Mail	Private Bag X84, Pretoria, 0001
Street	House of Trade and Industry, 226 Prinsloo Street, Pretoria
E-mail	contactus@thedti.gov.za
Website	www.dti.gov.za
Office Hours	07:15 to 16:30

### Arts and Culture - Policy and Promotion

<b>Service Provider</b>	Department of Arts and Culture (National Office)
Tel	012 337 8000
Fax	012 323 2720
Mail	Private Bag X727, Pretoria, 0001
Street	Oranje Nassau Building, Schoeman Street, Pretoria
Website	www.dac.gov.za
Office Hours	07:45 to 16:15

<b>Service Provider</b>	Department of Sports Recreation Arts & Culture (Provincial Head Office)
Tel	011 355 2500
Fax	011 355 2826
Mail	Private Bag X33, JHB, 2000
Street	38 NBS Building, Rissik Street, JHB
Website	www.gpg.gov.za
Office Hours	08:00 to 17:00

### Arts and Culture Enquiries

<b>Service Provider</b>	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Cnr West & Rivonia Roads, Sandown
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park
E-mail	joburgconnect@joburg.org.za

Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 31244, Braamfontein, 2017  
 Street Room 4181, B Block, 158 Loveday Street, Braamfontein  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 24 Hours

### Asylum Applications

**Service Provider** Department of Home Affairs  
 Tel 011 339 6294  
 Fax 011 339 6165  
 Mail Private Bag X1, Ferreirasdorp, 2001  
 Street 61 Jorrison Street, Braamfontein (Entrance on Stiemens Street)  
 Website [www.home-affairs.pwv.gov.za](http://www.home-affairs.pwv.gov.za)  
 Office Hours 07:30 to 16:00

### Auditing of Government Accounts and Financial Statements

**Service Provider** Auditor-General  
 Tel 011 482 4814  
 Fax 011 482 5583  
 Mail PO Box 91081, Auckland Park, 2006  
 Street 61 Empire Road, Parktown  
 Office Hours 08:00 to 16:00

## B

### Barking Dogs

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)

### Bees

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006

## Directory of Public Services

Street Cnr Avon & Main Reef Road, Langlaagte  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

### Biokinetics

**Service Provider** Biokinetics Centre (City of Joburg Health)  
 Tel 011 764 2837  
 Fax 011 764 2837  
 Mail Private Bag X30, Roodepoort, 1725  
 Street Pheasant Street, Helderkruijn  
 Office Hours Mon - Thurs 06:00 to 11:00 & 14:00 to 19:00

### Birth Control (See Family Planning)

### **Birth Registration (See Home Affairs)**

### **Blocked Drains**

Service Provider	Johannesburg Water (City of Joburg)
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 61542, Marshalltown, 2107
Street	58 Frederick Street, Cnr Rissik Street, Marshalltown
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### **Blocked Street Sewers**

Service Provider	Johannesburg Water (City of Joburg)
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 61542, Marshalltown, 2107
Street	58 Frederick Street, Cnr Rissik Street, Marshalltown
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### **Broadcasting and Related Services**

Service Provider	ICASA
Tel	011 321 8277
Fax	011 448 1870
Mail	Private Bag X10002, Sandton, 2146
Street	Pinmill Farm, 164 Katherine Street, Sandton
Website	www.icasa.org.za
Office Hours	08:30 to 16:30
After Hrs/Emergency	011 321 8200

### **Broadcasting Policy**

Service Provider	Department of Communications
Tel	012 427 8111
Fax	012 362 6915
Mail	Private Bag X860, Pretoria, 0001
Street	399 Duncan Street, Hatfield, Pretoria
Website	www.docweb.pwv.gov.za
Office Hours	08:00 to 16:00

### **Directory of Public Services**

### **Building Control**

Service Provider	Development Planning Transportation & Environment (City of Joburg)
Tel	011 531 5640 / 1
Fax	011 440 6121
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg
Website	www.joburg.org.za
Office Hours	07:30 to 16:00
After Hrs/Emergency	011 375 5555

Service Provider	Development Planning Transportation & Environment (City of Joburg)
Tel	011 237 8044
Fax	011 314 1462
Mail	Private Bag X21, Halfway House, 1685
Street	Cnr 16th & George Street, Alphen Square North, Unit 3, Midrand
Website	www.joburg.org.za
Office Hours	08:15 to 15:15

Service Provider	Development Planning Transportation & Environment (City of Joburg)
Tel	011 407 6103 / 6034
Fax	011 339 1220
Mail	PO Box 30733, Braamfontein, 2017
Street	158 Loveday Street, Braamfontein
Website	www.joburg.org.za
Office Hours	08:00 to 15:30

### **Building Inspectors**

Service Provider	Development Planning Transportation & Environment (City of Joburg)
Tel	011 761 0313
Fax	011 472 2544
Mail	Private Bag X30, Roodepoot, 1725
Street	Civic Centre, 100 Christiaan de Wet Rd, Florida Park
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

### **Building Lines**

Service Provider	Development Planning Transportation & Environment (City of Joburg)
Tel	011 407 6901 / 6968
Fax	011 339 1546
Mail	PO Box 30848, Braamfontein, 2017

Street 158 Loveday Street,  
Braamfontein  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:30

### **Building Plan Administration - Registration, Circulation, Archiving**

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 407 6085  
Fax 011 403 2492  
Mail PO Box 30848,  
Braamfontein, 2017  
Street 158 Loveday Street,  
Braamfontein  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:30

### **Building Plan Approval**

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 407 6217 / 6265  
Fax 011 403 2490  
Mail PO Box 30733,  
Braamfontein, 2017  
Street 158 Loveday Street,  
Braamfontein  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:30

### **Buildings - Inspection of Work in Progress**

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 237 8055  
Fax 011 314 1327  
Mail Private Bag X20, Midrand,  
1685  
Street George Road & Sixteenth  
Street, Reiger Park  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:00

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 986 0046  
Fax 011 986 0046  
Mail PO Box 960, Kwaxuma, 1868  
Street 1 Koma Road, Jabulani Civic  
Centre, Soweto  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:00

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 761 0313  
Fax 011 472 2544  
Mail Private Bag X30,  
Roodepoort, 1725  
Street 100 Christiaan De Wet Road,  
Florida Park  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:00

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 855 1420  
Fax 011 855 1006  
Mail PO Box 992200, Oden Park,  
1825  
Street Cnr Smith Walk and Katz,  
Ennerdale, Ext 9  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:00

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 531 5641  
Fax 011 440 6121  
Mail PO Box 39101, Bramley,  
2018  
Street 53A Andries Street, Wynberg  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:00

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 881 6176 / 6320  
Fax 011 881 6053  
Mail PO Box 30733,  
Braamfontein, 2017  
Street Sandton Civic Centre, 1st  
Floor, B Block, Cnr West &  
Rivonia Road, Sandton  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:00

**Service Provider** Development Planning  
Transportation &  
Environment (City of Joburg)

Tel 011 407 6055 / 6044  
Fax 011 403 2492  
Mail PO Box 30733,  
Braamfontein, 2017  
Street 158 Loveday Street,  
Braamfontein  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:30

### **Burst Pipes**

<b>Service Provider</b>	Johannesburg Water (City of Joburg)
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 61542, Marshalltown, 2107
Street	58 Frederick Street, Cnr Rissik Street, Marshalltown
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### Bus Services - Private Hire

<b>Service Provider</b>	Metro Bus (City of Joburg)
Tel	011 832 3135
Fax	011 832 3137
Mail	PO Box 1787, JHB,,2000
Street	Cnr Park Road & Park Lane, Fordsburg
E-mail	info@mbus.co.za
Website	www.mbus.co.za
Office Hours	08:00 to 16:00

### Bus Services - Scheduled Services, Timetable, Routes, Tourism, Disabled People

<b>Service Provider</b>	Metro Bus (City of Joburg)
Tel	011 403 4300
Fax	011 403 4349
Mail	PO Box 1787, JHB, 2000
Street	Transportation House, Cnr Enoch Sontonga & Raikes Road, Braamfontein
E-mail	info@mbus.co.za
Website	www.mbus.co.za
Office Hours	08:00 to 16:20

### Bus Tickets

<b>Service Provider</b>	Computicket
Tel	011 340 8000
Fax	011 340 8903
Mail	PO Box 84631, Greenside, 2034
Street	Internet House, Greenacres Office Park, Cnr Barry Hertzog/Rustenberg & Victory Roads, Victory Park
Website	www.computicket.com
Office Hours	Mon - Wed : 08:00 to 17:00 / Thurs - Sat : 08:00 to 18:00

### Business Licences

<b>Service Provider</b>	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)

Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	100 Christiaan De Wet Road, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 10, Kwa Xuma, 1868
Street	Jabulani Civic Centre, Kwa Xuma, Soweto
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

<b>Service Provider</b>	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X7, Auckland Park, 2006
Street	Cnr Avon & Main Reef Road, Langlaagte
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 992200, Odenpark, 1825
Street	Lenasia South East Building, K43 Highway, Lenasia
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	09:30 to 16:00

<b>Service Provider</b>	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	City of Joburg Environmental Health
-------------------------	-------------------------------------

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92  
 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

**Service Provider** City of Joburg Environmental Health

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### **Business Permits (See Home Affairs)**

**C**

### **Campsites (See Sport & Recreation)**

#### **Career Guidance**

**Service Provider** Institute for Child and Adult Guidance

Tel 011 489 3106  
 Fax 011 489 3108  
 Mail PO Box 524, Auckland Park, 2006  
 Street RAU Campus, D Ring Yellow Block, Office No 300, Auckland Park  
 Office Hours 08:00 to 17:30

#### **CBD Redevelopment**

**Service Provider** City of Joburg

Tel 011 376 8543  
 Fax 011 376 8592  
 Mail PO Box 1477, JHB, 2000  
 Street CJ Cronje Building, 80 Loveday Street, JHB  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
 After Hrs/Emergency 011 375 5555

#### **Cemeteries & Crematoria**

**Service Provider** City Parks (City of Joburg)

#### **Directory of Public Services**

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 2824, JHB, 2000  
 Street 209 Smit Street, 6th Floor, Braamfontein  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

#### **Censuses and Surveys**

**Service Provider** Statistics South Africa

Tel 012 310 8911  
 Fax 012 310 8500  
 Mail Private Bag X44, Pretoria, 0001  
 Street 270 Vermeulen Street, Pretoria, 0002  
 E-mail info@statssa.gov.za  
 Website www.statssa.gov.za  
 Office Hours 07:30 to 16:00

#### **Child Abuse**

**Service Provider** Childline

Tel 0800 055 555  
 Mail PO Box 32453, Braamfontein, 2017  
 Street TMI Building, Joubert Street Extension, 3rd Floor, JHB  
 E-mail children@active.co.za  
 Website www.childline.org.za  
 Office Hours 08:00 to 16:00  
 After Hrs/Emergency 231 1111 ; Code 5515

#### **Child Care - Setting up day-care centres, creches and nursery schools**

**Service Provider** City of Joburg Environmental Health

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 - 16:00

**Service Provider** City of Joburg Environmental Health

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006



Street Cnr Avon & Main Reef Road, Langlaagte  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146

Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006

Street ACA Krans Building, 35 Symons Rd, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130

Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### **Child Health - Clinic**

**Service Provider** City of Joburg Health  
 Tel 011 788 1526 / 7  
 Mail Cnr Fifth Avenue & 14th Street, Parkhurst, 2195  
 Street Cnr Fifth Avenue & 14th Street, Parkhurst  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 614 1475  
 Fax 011 614 8700

Mail 34 Ford Street, Jeppe Town, 2094  
 Street 34 Ford Street, Jeppe Town  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 837 9118 / 9  
 Fax 011 830 1028  
 Mail 77 Ingelby Street, Crosby, 2092

Street 77 Ingelby Street, Crosby  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011  
**Service Provider** City of Joburg Health  
 Tel 011 761 6076  
 Fax 011 760 5227  
 Mail 15 Rex Street, Roodepoort, 1725

Street 15 Rex Street, Roodepoort  
 Office Hours Mon - Thurs 08:00 to 16:00; Fri 08:00 to 12:00; 3rd Tuesday of month 16:00 to 18:00  
 After Hrs/Emergency 011 470 9000  
**Service Provider** City of Joburg Health  
 Tel 011 673 1002 / 3 / 4  
 Fax 011 477 8007  
 Mail Westbury Clinic, Du Plessis Steet, Westbury, 2083

Street Du Plessis Steet, Westbury  
 Office Hours Tues Thurs Fri : 07:30 to 16:00  
 After Hrs/Emergency 011 470 9000  
**Service Provider** City of Joburg Health  
 Tel 011 805 3112  
 Fax 011 314 1327  
 Mail Private Bag X20, Halfway House, 1685

Street Cnr South & Market Street, Midrand  
 Office Hours 07:45 to 16:15  
 After Hrs/Emergency 011 375 5911  
**Service Provider** City of Joburg Health  
 Tel 011 448 1402  
 Fax 011 448 2541  
 Mail Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra, 2090

Street Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 435 1045  
 Fax 011 435 3598

Mail	Cnr Rose & Mabel Street, Rosettenville, 2130
Street	Cnr Rose & Mabel Street, Rosettenville
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 681 2000
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 261 1212
Fax	011 314 1327
Mail	Private Bag X20, Halfway House, 1685
Street	Stand 3699, Ivory Park
Office Hours	Mon Wed 06:45 to 16:15; Tues Thurs Fri 07:45 to 16:15
After Hrs/Emergency	011 920 1100

### Child Protection

<b>Service Provider</b>	<b>Department of Safety &amp; Liaison</b>
Tel	011 355 1800
Fax	011 355 1850
Mail	PO Box 62440, Marshalltown, 2107
Street	Standard Bank Building, 78 Fox Street Cnr Simmonds Street, JHB, 2000
Website	<a href="http://www.gpg.gov.za/">www.gpg.gov.za /</a> <a href="http://www.safety.gov.za">www.safety.gov.za</a>
Office Hours	08:00 to 16:30

### Child Support Grants

<b>Service Provider</b>	<b>Department of Social Services &amp; Population Development</b>
Tel	011 355 7600
Fax	011 355 7759
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building, 11th Floor, JHB
Website	<a href="http://www.gov.za">www.gov.za</a>
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### Child Welfare

<b>Service Provider</b>	<b>Johannesburg Child Welfare Society</b>
Tel	011 331 0171
Fax	011 331 1303
Mail	PO Box 2539, JHB, 2000
Street	112 Main Street, JHB
Website	<a href="http://www.jhbchildwelfare.org.za">www.jhbchildwelfare.org.za</a>
Office Hours	Mon - Thurs 08:00 to 16:30; Fri 08:00 to 16:00

### Childline

<b>Service Provider</b>	<b>Childline</b>
Tel	0800 055 555
Mail	PO Box 32453, Braamfontein, 2017
Street	TMI Building, Joubert Street Extension, 3rd Floor, JHB
E-mail	<a href="mailto:children@active.co.za">children@active.co.za</a>
Website	<a href="http://www.childline.org.za">www.childline.org.za</a>
Office Hours	08:00 to 16:00
After Hrs/Emergency	231 1111 ; Code 5515

### Children - Office of the Rights of Children

<b>Service Provider</b>	<b>Office of the President</b>
Tel	012 300 5200
Fax	012 323 8246
Mail	Private Bag X1000, Pretoria, 0001
Street	Union Buildings, West Wing, Government Avenue, Pretoria
E-mail	<a href="mailto:President@po.gov.za">President@po.gov.za</a>
Website	<a href="http://www.gov.za">www.gov.za</a>
Office Hours	08:00 to 16:30

### Citizenship (See Home Affairs)

### City Parks

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 2824, JHB, 2000
Street	209 Smit Street, 6th floor, Braamfontein
E-mail	<a href="mailto:joburgconnect@joburg.org.za">joburgconnect@joburg.org.za</a>
Website	<a href="http://www.joburg.org.za">www.joburg.org.za</a>
Office Hours	08:00 to 16:00

### City Power

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 38766, Booyens, 2016
Street	Cnr Perth & Whitehall Streets, Hursthill
E-mail	<a href="mailto:joburgconnect@joburg.org.za">joburgconnect@joburg.org.za</a>
Website	<a href="http://www.joburg.org.za">www.joburg.org.za</a>
Office Hours	08:00 to 17:00 / 07:45 to 16:15

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725

Street Cnr Hamberg & Westlake  
Streets, Florida  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 38766, Booyens, 2016  
Street Cnr Hans Strijdom & Hans  
Schoeman Streets, Randburg  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 38766, Booyens, 2016  
Street Ex Corobrick Complex Block  
9, K43 Road, Lenasia South  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 38766, Booyens, 2016  
Street 108 Siemert Road,  
Doornfontein  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 38766, Booyens, 2016  
Street 40 Heromere Road,  
Booyens  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555

#### Directory of Public Services

Mail PO Box 699, JHB, 2000  
Street Cnr Hamburg & West Lake  
Road, Reuven  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

**Service Provider** City Power (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1355, Halfwayhouse,  
Midrand, 1685  
Street Dale Road Ext East, Midrand  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 17:00 / 07:45 to 16:15

#### Civic Theatre

**Service Provider** City of Joburg  
Tel 011 877 6800  
Fax 011 877 6812  
Mail PO Box 31900,  
Braamfontein, 2017  
Street Loveday & Hoofd Street,  
Braamfontein  
E-mail info@showbusiness.co.za  
Website www.showbusiness.co.za  
Office Hours 08:00 to 17:00

#### Clinics

**Service Provider** City of Joburg Health  
Tel 011 761 0200  
Fax 011 472 0016  
Mail Private Bag X30,  
Roodepoort, 1725  
Street 108 Christiaan De Wet Road,  
Roodepoort  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00  
After Hrs/Emergency 011 375 5555

**Service Provider** City of Joburg Health  
Tel 011 881 6471  
Fax 011 887 6374  
Mail PO Box 7881, Sandton, 2146  
Street Cnr West & Rivonia Roads,  
Sandown  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00  
After Hrs/Emergency 011 375 5555

**Service Provider** City of Joburg Health  
Tel 011 718 9657  
Fax 011 718 9760  
Mail Private Bag X7, Auckland  
Park, 2006

Street 35 Symons Road, ACA Krans Building, Auckland Park  
 E-mail region4@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
 After Hrs/Emergency 011 375 5555

### Close Corporation Registration

**Service Provider** Department of Trade and Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001  
 Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Commercial Crime Unit

**Service Provider** South African Police Services (City of Joburg)  
 Tel 011 407 0495  
 Fax 011 407 0150  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00

### Communicable Diseases - Clinic

**Service Provider** City of Joburg Health  
 Tel 011 261 1212  
 Fax 011 314 1327  
 Mail Private Bag x20, Halfway House, 1685  
 Street Bophelong, Stand 3699, Ivory Park  
 Office Hours Mon Wed 06:45 to 16:15; Tues Thurs Fri 07:45 to 16:15  
 After Hrs/Emergency 011 920 1100

**Service Provider** City of Joburg Health  
 Tel 011 930 2111  
 Fax 011 930 2503  
 Mail 144 Babinaphuthi Street, Tladi, 1868  
 Street 144 Babinaphuthi Street, Tladi  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
 Tel 011 805 3112  
 Fax 011 314 1327

Mail Private Bag X20, Halfway House, 1685  
 Street Cnr South & Market Street, Midrand  
 Office Hours 07:45 to 16:15  
 After Hrs/Emergency 011 375 5911

**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2, Lenasia, 1820  
 Street Cnr Rose & Eland Streets, Ext 2, Lenasia  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073

**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2, Lenasia, 1820

Street Civic Centre, Cnr Wimbleton & Wellington, Lenasia South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073

**Service Provider** City of Joburg Health  
 Tel 011 855 4053  
 Mail P O Box 992200, Odin Park, 1825

Street Smith Walk, Ennerdale Ext 9  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 855 1320

**Service Provider** City of Joburg Health  
 Tel 011 984 4050  
 Fax 011 984 9097  
 Mail 739 Roodepoort Road, Dube, 1818

Street 739 Roodepoort Road, Mafolo South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000

### Communication Services

**Service Provider** Government Communication and Information System (GCIS)

Tel 012 314 2911  
 Fax 012 325 2030  
 Mail Private Bag X745, Pretoria, 0001  
 Street 356 Vermeulen Street, Midtown Building, Pretoria  
 E-mail govcom@gcis.pwv.gov.za  
 Website www.gcis.gov.za  
 Office Hours 08:00 to 16:00

### Communications Licence Issuing

**Service Provider** ICASA

Tel 011 321 8395  
 Fax 011 321 8550  
 Mail Private Bag X10002,  
 Sandton, 2146  
 Street Pinmill Farm, 164 Katherine  
 Street, Sandton  
 Website www.icasa.org.za  
 Office Hours 08:00 to 17:00  
 After Hrs/Emergency 011 321 8200

### Communications Monitoring

**Service Provider** ICASA  
 Tel 011 321 8494  
 Fax 011 448 1461  
 Mail Private Bag X10002,  
 Sandton, 2146  
 Street Pinmill Farm, 164 Katherine  
 Street, Sandton  
 Website www.icasa.org.za  
 Office Hours 08:00 to 17:00  
 After Hrs/Emergency 011 321 8200

### Community Based Rehabilitation - Clinic

**Service Provider** City of Joburg Health  
 Tel 011 805 3112  
 Fax 011 314 1327  
 Mail Private Bag X20, Halfway  
 House, 1685  
 Street Cnr South & Market Street,  
 Midrand  
 Office Hours 07:45 to 16:15  
 After Hrs/Emergency 011 375 5911

**Service Provider** City of Joburg Health  
 Tel 011 261 1212  
 Fax 011 314 1327  
 Mail Private Bag X20, Halfway  
 House, 1685  
 Street Bophelong, Stand 3699,  
 Ivory Park  
 Office Hours Mon Wed 06:45 to 16:15;  
 Tues Thurs Fri 07:45 to  
 16:15  
 After Hrs/Emergency 011 920 1100

### Community Health

**Service Provider** City of Joburg Health  
 Tel 011 376 8524  
 Fax 011 376 8593  
 Mail PO Box 1477, JHB, 2000  
 Street CJ Cronje Building, 80  
 Loveday Street Cnr Bree,  
 JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Directory of Public Services

After Hrs/Emergency 011 375 5555

**Service Provider** City of Joburg Health  
 Tel 011 237 8000  
 Fax 011 314 1327  
 Mail Private Bag X20, Halfway  
 House, 1685  
 Street Cnr George & Sixteenth  
 Road, Alphen Square North,  
 Midrand  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:45 to 16:15  
 After Hrs/Emergency 011 375 5555

**Service Provider** City of Joburg Health  
 Tel 011 718 9657  
 Fax 011 718 9760  
 Mail Private Bag X7, Auckland  
 Park, 2006  
 Street ACA Krans Building, 35  
 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:30 to 16:00  
 After Hrs/Emergency 011 375 5555

### Community Police Forums

**Service Provider** Department of Safety &  
 Liaison  
 Tel 011 355 1800  
 Fax 011 355 1850  
 Mail PO Box 62440,  
 Marshalltown, 2107  
 Street Standard Bank Building, 78  
 Fox Street Cnr Simmonds  
 Street, JHB, 2000  
 Website www.gpg.gov.za  
 Office Hours 08:00 to 16:30

### Company Investigations

**Service Provider** Department of Trade and  
 Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria,  
 0001  
 Street House of Trade and  
 Industry, 226 Prinsloo  
 Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Company Registration

**Service Provider** Department of Trade and  
 Industry

Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001  
 Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Complaints Against SAPS

**Service Provider** Independent Complaints Directorate (ICD)  
 Tel 011 838 2875  
 Fax 011 834 2118  
 Mail Private Bag X0101, Marshalltown, 2107  
 Street Custom House, Fraser Street, JHB  
 Website www.icd.gov.pwv.za  
 Office Hours 08:00 to 16:30

### Conservation - General & Special Investigations

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
 Tel 011 355 1428  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Gleincain Building, 73 Market Street, JHB, 2000  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

### Conservation - Resource Management

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
 Tel 011 355 1900  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Gleincain Building, 73 Market Street, JHB, 2000  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

### Constitutional Court

**Service Provider** Department of Justice  
 Tel 011 359 7400  
 Fax 011 403 6524  
 Mail Private Bag X32, Braamfontein, 2107

Street Braampark, Forum 2 2nd Floor, 33 Hoofd Stree, Braamfontein  
 E-mail registrar@concord.org.za  
 Office Hours 09:00 to 13:00 / 14:00 to 15:30

### Consular Services

**Service Provider** Department of Foreign Affairs  
 Tel 012 351 1000  
 Mail Private Bag X152, Pretoria, 0001  
 Street East Wing Union Building, Government Avenue, Arcadia, Pretoria  
 E-mail info@foreign.gov.za  
 Website www.dfa.gov.za  
 Office Hours 08:00 to 16:30

### Consumer Affairs

**Service Provider** Department of Finance & Economic Affairs  
 Tel 011 355 8099  
 Fax 011 355 8083  
 Mail Private Bag X091, Marshalltown, 2107  
 Street 94 Main Street, Marshalltown  
 Website www.finance.gpg.gov.za  
 Office Hours 07:30 to 16:00

### Consumer Credit Inspections

**Service Provider** Department of Trade and Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001  
 Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Consumer Protection

**Service Provider** ICASA  
 Tel 011 321 8277  
 Fax 011 448 1870  
 Mail Private Bag X10002, Sandton, 2146  
 Street Pinmill Farm, 164 Katherine Street, Sandton  
 Website www.icasa.org.za  
 Office Hours 08:30 to 16:30  
 After Hrs/Emergency 011 321 8200

## Consumer Rights

Service Provider	Department of Trade and Industry
Tel	0861 843 384
Fax	0861 843 888
Mail	Private Bag X84, Pretoria, 0001
Street	House of Trade and Industry, 226 Prinsloo Street, Pretoria
E-mail	contactus@thedti.gov.za
Website	www.dti.gov.za
Office Hours	07:15 to 16:30

## Corporate Planning & Services

Service Provider	Johannesburg Property Company
Tel	011 339 2700
Fax	011 339 2727
Mail	PO Box 31565, Braamfontein, 2017
Street	9th Floor Braamfontein Centre, 23 Jorrißon Street, Braamfontein
Website	www.propcom.co.za
Office Hours	08:15 to 17:00

## Corporate Support

Service Provider	City of Joburg
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg

## Directory of Public Services

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:30

## Council Halls

Service Provider	City of Joburg
Tel	011 712 6664
Fax	011 403 4495
Mail	Private Bag 2824, JHB, 2000
Street	209 Smit Street, Braamfontein
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:15 to 15:00
After Hrs/Emergency	011 375 5555

## Council Housing - Purchase (See Housing)

## Council Housing - Rental (See Housing)

## Council Liaison and Support

Service Provider	City of Joburg
Tel	011 761 0294 / 0315
Fax	011 472 0114
Mail	Private Bag X30, Roodepoort, 1725
Street	Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 - 16:00
After Hrs/Emergency	011 375 5555

## Council Property Management and Leasing

Service Provider	Johannesburg Property Company
Tel	011 339 2700
Fax	011 339 2727 / 8 / 9
Mail	PO Box 31033, Braamfontein, 2017
Street	9th Floor Braamfontein Centre, 23 Jorrißon Street, Braamfontein
Website	www.propcom.co.za
Office Hours	08:00 to 16:00

## Counselling

Service Provider	Life Line
Tel	011 728 1347

Fax 011 728 3497  
 Mail PO Box 95135, Grantpark, 2051  
 Street 2 The Avenue, Cnr Henrietta, Norwood  
 E-mail llinejhb@iafrica.com  
 Website www.lifeline.org.za  
 Office Hours 24 Hours  
 After Hrs/Emergency 011 728 1347

### Counselling for Abused Children

**Service Provider** Childline  
 Tel 0800 055 555  
 Mail PO Box 32453, Braamfontein, 2017  
 Street TMI Building, Joubert Street Extension, 3rd Floor, JHB  
 children@active.co.za  
 E-mail www.childline.org.za  
 Website 08:00 to 16:00  
 Office Hours 231 1111 ; Code 5515  
 After Hrs/Emergency

### Counselling for Abused Women

**Service Provider** People Opposing Woman Abuse (POWA)  
 Tel 011 642 4345  
 Fax 011 484 3195  
 Mail PO Box 93416, Yeoville, 2143  
 Website www.powa.co.za  
 Office Hours 08:30 to 16:30  
 After Hrs/Emergency Page : 011 231 5050

### Counterfeit Goods Investigations

**Service Provider** Department of Trade and Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001  
 Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Crime Prevention

**Service Provider** South African Police Services (City of Joburg)  
 Tel 011 407 0449  
 Fax 011 407 0229  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00

### Directory of Public Services

### Crime Prevention Directorate

**Service Provider** Department of Safety & Liaison  
 Tel 011 355 1800  
 Fax 011 355 1850  
 Mail PO Box 62440, Marshalltown, 2107  
 Street Standard Bank Building, 78 Fox Street Cnr Simmonds Street, JHB, 2000  
 Website www.gpg.gov.za  
 Office Hours 08:00 to 16:30

### Crimestop

**Service Provider** South African Police Services (City of Joburg)  
 Tel 086 001 0111  
 Fax 011 477 5366  
 Mail PO Box 58452, Newville, 2114  
 Street 186 Eric Street, Newlands  
 Office Hours 24 Hours  
 After Hrs/Emergency 086 001 0111

### Crisis Counselling

**Service Provider** Life Line  
 Tel 011 728 1347  
 Fax 011 728 3497  
 Mail PO Box 95135, Grantpark, 2051  
 Street 2 The Avenue, Cnr Henrietta, Norwood  
 E-mail llinejhb@iafrica.com  
 Website www.lifeline.org.za  
 Office Hours 24 Hours  
 After Hrs/Emergency 011 728 1347

### Cruelty to Animals

**Service Provider** Animal Anti Cruelty League  
 Tel 011 435 0672  
 Fax 011 435 0693  
 Mail PO Box 7, Rosettenville, 2130  
 Street 59 Alice Street, Regents Park  
 Office Hours 08:30 to 17:00  
**Service Provider** Society for the Prevention of Cruelty to Animals (SPCA)  
 Tel 011 681 3600  
 Fax 011 681 3660  
 Mail PO Box 38035, Booyens, 2016  
 Street 5 Benray Road, Reuven  
 Website www.jspca.org.za  
 Office Hours Mon - Fri 09:00 to 12:00 and 16:00 to 17:45; Sat 09:00 to 12:00



## Curative Care - Clinic

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 805 3112
Fax	011 14 1327
Mail	Private Bag X20, Halfway House, 1685
Street	Cnr South & Market Street, Midrand
Office Hours	07:45 to 16:15
After Hrs/Emergency	011 375 5911
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 261 1212
Fax	011 314 1327
Mail	Private Bag X20, Halfway House, 1685
Street	Bophelong, Stand 3699, Ivory Park
Office Hours	Mon Wed 06:45 to 16:15; Tues Thurs Fri 07:45 to 16:15
After Hrs/Emergency	011 920 1100
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 435 1045
Fax	011 435 3598
Mail	Cnr Rose & Mabel Street, Rosettenville, 2130
Street	Cnr Rose & Mabel Street, Rosettenville
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 681 2000
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 852 1055
Fax	011 852 1054
Mail	Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820
Street	Cnr Rose & Eland Streets, Ext 2 Lenasia
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 852 6073
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 855 4053
Mail	P O Box 992200, Odin Park, 1825
Street	Smith Walk, Ennerdale Ext 9
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 855 1320
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 448 1402
Fax	011 448 2541
Mail	Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra, 2090
Street	Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 488 4911

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 852 1055
Fax	011 852 1054
Mail	Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820
Street	Civic Centre, Cnr Wimbleton & Wellington, Lenasia South
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 852 6073

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 614 1475
Fax	011 614 8700
Mail	34 Ford Street, Jeppe Town, 2094
Street	34 Ford Street, Jeppe Town
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 488 4911

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 761 6076
Fax	011 760 5227
Mail	15 Rex Street, Roodepoort, 1725
Street	15 Rex Street, Roodepoort
Office Hours	Mon - Thurs 08:00 to 16:00; Fri 08:00 to 12:00; 3rd Tuesday of month 16:00 to 18:00
After Hrs/Emergency	011 470 9000

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 787 9393
Fax	011 787 4700
Mail	PO Box 78001, Sandton, 2146
Street	Cnr Hendrik Verwoerd Drive & Selkirk Street, Randburg
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 488 4911

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 945 4203
Fax	011 945 3050
Mail	No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park, 1811
Street	No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 933 8000

## Customer Care (Care Connect)

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1450, JHB, 2000
Street	Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort

E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 24 Hours

**D**

**Death Certificates (See Home Affairs)**

**Deeds Registration Office**

Service Provider Department of Land Affairs  
 Tel 011 378 2111  
 Fax 011 378 2100  
 Mail PO Box 61873,  
 Marshalltown, 2107  
 Street 2 Rissik Street, JHB  
 Website [www.gov.za](http://www.gov.za)  
 Office Hours 07:45 to 15:00

**Department of Agriculture, Conservation, Environment & Land Affairs**

Service Provider Department of Agriculture Conservation Environment & Land Affairs  
 Tel 011 355 1900  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Diamond Corner, 68 Eloff Street, JHB  
 Website [www.dacel.gov.za](http://www.dacel.gov.za)  
 Office Hours 07:30 to 16:00

**Department of Arts and Culture**

Service Provider Department of Arts and Culture (National Office)  
 Tel 012 337 8000  
 Fax 012 323 2720  
 Mail Private Bag X727, Pretoria, 0001  
 Street Oranje Nassau Building, Schoeman Street, Pretoria  
 Website [www.dac.gov.za](http://www.dac.gov.za)  
 Office Hours 07:45 to 16:15

**Department of Communications**

Service Provider Department of Communications  
 Tel 012 427 8000  
 Fax 012 427 8265  
 Mail Private Bag X860, Pretoria, 0001  
 Street 399 Duncan Street, Hatfield, Pretoria  
 Website [www.doc.gov.za](http://www.doc.gov.za)  
 Office Hours 08:00 to 16:30

**Directory of Public Services**

**Department of Correctional Services**

Service Provider Department of Correctional Services  
 Tel 011 933 7000  
 Fax 011 942 4904  
 Mail Private Bag X04, Mondeor, 2110  
 Street 9 Main Street, Meredale  
 E-mail [communications@dcs.gov.za](mailto:communications@dcs.gov.za)  
 Website [www.doc.gov.za](http://www.doc.gov.za)  
 Office Hours 07:00 to 16:00

**Department of Defence - Army**

Service Provider Department of Defence  
 Tel 011 212 9999  
 Fax 011 212 5600  
 Mail Private Bag X19, Lenasia, 1820  
 Street Lenz Military Base, Lenasia  
 Website [www.mil.za](http://www.mil.za)  
 Office Hours 07:30 to 16:15

**Department of Defence - Navy**

Service Provider Department of Defence  
 Tel 011 435 0550  
 Fax 011 435 1549  
 Mail PO Box 57096, Springfield, 2137  
 Street SAS Rand, Cnr 11th Avenue & Forrest Road, Larochele  
 Website [www.mil.za](http://www.mil.za)  
 Office Hours 07:30 to 16:00

**Department of Development Planning & Local Government**

Service Provider Department of Development Planning & Local Government  
 Tel 011 355 5012  
 Fax 011 834 2108  
 Mail Private Bag X86, Marshalltown, 2107  
 Street Cnr Sauer & Commissioner Streets, Marshalltown, JHB  
 Website [www.gpg.gov.za](http://www.gpg.gov.za)  
 Office Hours 07:30 to 16:00

**Department of Education**

Service Provider Department of Education  
 Tel 011 355 0000  
 Fax 011 333 5546  
 Mail PO Box 7710, JHB, 2000  
 Street 111 Commissioner Street Cnr Eloff, JHB  
 Website [www.education.gpg.gov.za](http://www.education.gpg.gov.za)

Office Hours 08:00 to 16:00

### **Department of Environmental Affairs and Tourism**

**Service Provider** Department of Environmental Affairs and Tourism

Tel 012 310 3911  
Fax 012 322 2682  
Mail Private Bag X447, Pretoria, 0001  
Street 315 Pretorius Street, Fedsure Forum Building, Pretoria  
Website [www.environment.gov.za](http://www.environment.gov.za)  
Office Hours 08:00 to 16:00

### **Department of Finance & Economic Affairs**

**Service Provider** Department of Finance & Economic Affairs

Tel 011 355 8000  
Fax 011 355 8530  
Mail Private Bag X091, Marshalltown, 2107  
Street 94 Main Street, Marshalltown  
Website [www.finance.gpg.gov.za](http://www.finance.gpg.gov.za)  
Office Hours 07:30 to 16:00

### **Department of Foreign Affairs**

**Service Provider** Department of Foreign Affairs

Tel 012 351 1000  
Mail Private Bag X152, Pretoria, 0001  
Street East Wing Union Building, Government Avenue, Arcadia, Pretoria  
E-mail [info@foreign.gov.za](mailto:info@foreign.gov.za)  
Website [www.dfa.gov.za](http://www.dfa.gov.za)  
Office Hours 08:00 to 16:30

### **Department of Health**

**Service Provider** Department of Health

Tel 011 355 3000  
Fax 011 355 3086  
Mail Private Bag X085, Marshalltown, 2107  
Street 37 Sauer Street, Marshalltown  
Website [www.gov.org.za](http://www.gov.org.za)  
Office Hours 08:00 to 16:00

### **Department of Housing**

**Service Provider** Department of Housing

Tel 011 355 4000  
Fax 011 834 3670

### **Directory of Public Services**

Mail Private Bag X79, Marshalltown, 2107  
Street 37 Sauer Street Cnr Market Street, JHB  
Website [www.housing.gov.za](http://www.housing.gov.za)  
Office Hours 08:00 to 16:00

### **Department of Justice & Constitutional Development**

**Service Provider** Department of Justice

Tel 012 315 1111  
Fax 012 326 0991  
Mail Private Bag X81, Pretoria, 0001  
Street Presidia Building, cor Pretorius and Paul Kruger Streets, Pretoria  
Website [www.doj.gov.za](http://www.doj.gov.za)  
Office Hours 07:15 to 15:45

### **Department of Labour**

**Service Provider** Department of Labour

Tel 011 497 3000  
Fax 011 834 1081  
Mail PO Box 4560, JHB, 2000  
Street 18 Rissik Street, JHB  
Website [www.labour.gov.za](http://www.labour.gov.za)  
Office Hours 08:00 to 16:00

### **Department of Land Affairs**

**Service Provider** Department of Land Affairs

Tel 011 378 2111  
Fax 011 378 2100  
Mail PO Box 61873, Marshalltown, 2107  
Street 2 Rissik Street, JHB  
Website [www.gov.za](http://www.gov.za)  
Office Hours 07:45 to 15:00

### **Department of Mineral and Energy Affairs**

**Service Provider** Department of Mineral & Energy Affairs

Tel 011 358 9700  
Fax 011 339 1927  
Mail Private Bag X5, Braamfontein, 2017  
Street 209 Smith Street, Braamfontein, 2017  
E-mail [jhbhvg@mejhb.pwv.gov.za](mailto:jhbhvg@mejhb.pwv.gov.za)  
Website [www.me.gov.za](http://www.me.gov.za)  
Office Hours 07:15 to 15:45

### **Department of Provincial and Local Government**

**Service Provider** Department of Provincial and Local Government

Tel 012 334 0600  
 Fax 012 334 0603  
 Mail Private Bag X804, Pretoria, 0001  
 Street Cnr Hamilton and Proes Street, Arcadia, Pretoria  
 Website www.dplg.gov.za  
 Office Hours 07:30 to 16:00 / 08:00 to 16:30

### Department of Public Enterprises

**Service Provider** Department of Public Enterprises  
 Tel 012 431 1000  
 Fax 012 430 2853  
 Mail Private Bag X15, Hatfield, Pretoria  
 Street Infotech Building, 1090 Arcadia Street, Hatfield, Pretoria  
 E-mail info@dpe.gov.za  
 Website www.dpe.gov.za  
 Office Hours 07:45 to 16:30

### Department of Public Service and Administration

**Service Provider** Department of Public Service and Administration  
 Tel 012 314 7911  
 Fax 012 323 2386  
 Mail Private Bag X916, Pretoria, 0001  
 Street Batho Pele House, 22nd Floor, Cnr Vermeulen and Van de Walt Streets, Pretoria  
 E-mail info@dpsa.gov.za  
 Website www.dpsa.gov.za  
 Office Hours 07:30 to 16:30

### Department of Public Works

**Service Provider** Department of Public Works  
 Tel 011 403 4070  
 Fax 011 339 6756  
 Mail Private Bag X3, Braamfontein, 2017  
 Street 51 Juta Street Cnr Station, Braamfontein  
 Website www.publicworks.gov.za  
 Office Hours 07:30 to 16:00

### Department of Safety and Liaison

**Service Provider** Department of Safety & Liaison  
 Tel 011 355 1800  
 Fax 011 355 1850  
 Mail PO Box 62440, Marshalltown, 2107

### Directory of Public Services

Street Standard Bank Building, 78 Fox Street Cnr Simmonds Street, JHB 2000  
 Website www.gpg.gov.za  
 Office Hours 08:00 to 16:30

### Department of Science and Technology

**Service Provider** Department of Science and Technology  
 Tel 012 337 8000  
 Fax 012 323 2720  
 Mail Private Bag X894, Pretoria, 0001  
 Street 188 Schoeman Street, and 179 Pretorius Street, Pretoria  
 Website www.dst.gov.za  
 Office Hours 07:45 to 16:15

### Department of Social Services & Population Development

**Service Provider** Department of Social Services & Population Development  
 Tel 011 355 7600  
 Fax 011 355 7759  
 Mail Private Bag X35, JHB, 2000  
 Street 69 Commissioner Street, Thusong Building 11th Floor, JHB  
 Website www.gov.za  
 Office Hours 08:00 to 16:00  
 After Hrs/Emergency 0800 601 011

### Department of Sport and Recreation (Sport and Recreation South Africa)

**Service Provider** Department of Sport and Recreation (National Office)  
 Tel 012 334 3100  
 Fax 012 321 6187  
 Mail Private Bag X896, Pretoria, 0001  
 Street Oranje Nassau Building, 188 Schoeman Street, Pretoria  
 Website www.srsa.gov.za  
 Office Hours 07:45 to 16:15

### Department of Sports, Recreation, Arts & Culture (Provincial Head Office)

**Service Provider** Department of Sports Recreation Arts & Culture (Provincial Head Office)  
 Tel 011 355 2500  
 Fax 011 355 2826

Mail Private Bag X33, JHB, 2000  
 Street 38 NBS Building, Rissik Street, JHB  
 Website www.gpg.gov.za  
 Office Hours 08:00 to 17:00

### Department of Trade and Industry

Service Provider Department of Trade and Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001  
 Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Department of Transport

Service Provider Department of Transport  
 Tel 012 309 3131  
 Fax 012 328 3194  
 Mail Private Bag X193, Pretoria, 0001  
 Street Forum Building, Cnr Struben and Bosman Street, Pretoria  
 Website www.transport.gov.za  
 Office Hours 07:15 to 15:45

### Detective Services and Specialised Units

Service Provider South African Police Services (City of Joburg)  
 Tel 011 407 0134  
 Fax 011 407 0133  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00

### Development of Property for City of JHB

Service Provider Johannesburg Property Company  
 Tel 011 339 2727  
 Fax 011 339 2727  
 Mail PO Box 31565, Braamfontein, 2017  
 Street 9th Floor Braamfontein Centre, 23 Jorrison Street, Braamfontein  
 Office Hours 08:15 to 17:00  
 After Hrs/Emergency 011 339 2700

### Directory of Public Services

### Disability Grants

Service Provider Department of Social Services & Population Development  
 Tel 011355 7600  
 Fax 011 355 7759  
 Mail Private Bag X35, JHB, 2000  
 Street 69 Commissioner Street, Thusong Building 11th Floor, JHB  
 Website www.gov.za  
 Office Hours 08:00 to 16:00  
 After Hrs/Emergency 0800 601 011

### Disabled People - Office of the Rights of Disabled People

Service Provider Office of the President  
 Tel 012 300 5200  
 Fax 012 323 8246  
 Mail Private Bag X1000, Pretoria, 0001  
 Street Union Buildings, West Wing, Government Avenue, Pretoria  
 E-mail President@po.gov.za  
 Website www.gov.za  
 Office Hours 08:00 to 16:30

### Disaster Management

Service Provider City of Joburg Emergency Management Services  
 Tel 011 375 5911 (24Hrs)

### Divorce Counselling

Service Provider Family Life Centre (FAMSA)  
 Tel 011 788 4784 / 5  
 Fax 011 788 4781  
 Mail 1 Cardigan Road, JHB, 2193  
 Street 1 Cardigan Road, JHB, 2193  
 E-mail famlife@iafrica.com  
 Website www.familylife.co.za  
 Office Hours Mon - Thurs 08:00 to 20:00; Fri 08:00 - 17:00; Sat 08:00 - 13:00  
 After Hrs/Emergency 011 728 1347

### Dog and Mounted Unit (Equestrian)

Service Provider South African Police Services (City of Joburg)  
 Tel 011 407 0552  
 Fax 011 407 0150  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00

### Dog and Mounted Unit (Equestrian)

Service Provider	South African Police Services (City of Joburg)
Tel	011 407 0552
Fax	011 407 0150
Mail	Private Bag X57, Braamfontein, 2017
Street	100 Jorrison Street, Jorrison Building, Braamfontein
Office Hours	07:30 to 16:00

### Drivers Licences

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 836 1951
Fax	011 834 6264
Mail	Private Bag X50, Crown Mines, 2025
Street	79 Loveday Street, JHB
Office Hours	07:30 to 15:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 886 0778
Fax	011 326 0640
Mail	Private Bag X1, Randburg, 2125
Street	165 Hendrik Verwoerd Drive, Randburg
Office Hours	07:30 to 15:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 470 3821
Fax	011 472 5715
Mail	PO Box 217, Roodepoort, 1725
Street	Westlake Avenue, Florida
Office Hours	07:30 to 15:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 837 5527
Fax	011 837 4519
Mail	Private Bag X50, Crown Mines, 2092
Street	Main Reef Road, Langlaagte
Website	www.joburg.org.za
Office Hours	07:30 to 15:00

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 321 6301
Fax	011 444 2038
Mail	Private Bag X3, Marlboro, 2063
Street	8th Street, Marlboro
Office Hours	07:30 to 15:00

### Drug and Alcohol Abuse

#### Directory of Public Services

Service Provider	Life Line
Tel	011 728 1347
Fax	011 728 3497
Mail	PO Box 95135, Grantpark, 2051
Street	2 The Avenue, Cnr Henrietta, Norwood
E-mail	llinejhb@iafrica.com
Website	www.lifeline.org.za
Office Hours	24 Hours
After Hrs/Emergency	011 728 1347

### Dumping - Illegal

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 10, Kwa Xuma, 1868
Street	Jabulani Civic Centre, Kwa Xuma, Soweto
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	P O Box 1514, Rosettenville, 2130
Street	Eureka House, 92 Marlborough Rd, Springfield, Rosettenville
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 992200, Odenpark Ennerdale, 1825
Street	Cnr Smith Walk and Katz Street, Ennerdale Ext 9
E-mail	joburgconnect@joburg.org.za

Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042  
 Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685  
 Street 300 15th Road, Randjiespark, Midrand  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 15:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30 Roodepoort 1725  
 Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 - 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006

Street Cnr Avon & Main Reef Road, Langlaagte  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1477, JHB, 2000  
 Street CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Dumping - Legal

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042  
 Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 - 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011375 6555
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 10, Kwa Xuma, 1868
Street	Jabulani Civic Centre, Kwa Xuma, Soweto
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box X7, Auckland Park, 2006
Street	ACA Krans Building, 35 Symons Road, Auckland Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 992200, Odenpark, Ennerdale, 1825
Street	Cnr Smith Walk and Katz Street, Ennerdale Ext 9
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

#### Directory of Public Services

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X20, Halfway House, Midrand, 1685
Street	300 15th Road, Randjiespark, Midrand
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 15:30

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

#### E

#### Economic Development Initiatives for City of JHB

<b>Service Provider</b>	<b>Johannesburg Development Agency</b>
Tel	011 688 7850
Fax	011 688 7899
Mail	PO Box 61877, Marshalltown, 2107
Street	90 Market Street, JHB
Website	www.jda.org.za
Office Hours	08:00 to 17:00

#### Economic Growth & Development in Gauteng

<b>Service Provider</b>	<b>Gauteng Economic Development Agency</b>
Tel	011 833 8750
Fax	011 833 8930
Mail	PO Box 61840, Marshalltown, 2107
Street	88 Fox Street, Marshalltown, 2107
Website	www.geda.co.za
Office Hours	08:00 to 16:30

#### Economic Policy Planning & Research

<b>Service Provider</b>	<b>Department of Finance &amp; Economic Affairs</b>
-------------------------	---



Tel 011 355 8055  
 Fax 011 355 8083  
 Mail Private Bag X091,  
 Marshalltown, 2107  
 Street 94 Main Street, Marshalltown  
 Website www.finance.gpg.gov.za  
 Office Hours 07:30 to 16:00

### **Economic, Investment & Trade Promotion**

**Service Provider** Gauteng Economic Development Agency  
 Tel 011 833 8750  
 Fax 011 833 8930  
 Mail PO Box 61840,  
 Marshalltown, 2107  
 Street 88 Fox Street, Marshalltown,  
 2107  
 Website www.geda.co.za  
 Office Hours 08:00 to 16:30

### **Egoli Gas**

**Service Provider** City of Joburg  
 Tel 011 726 3138  
 Fax 011 726 5716  
 Mail PO Box 3112, JHB, 2000  
 Street 1 Annet Road, Cottesloe  
 E-mail cservice@egoligas.co.za  
 Website www.egoligas.co.za  
 Office Hours 08:00 to 16:00 (enquiries  
 until 17:00)  
 After Hrs/Emergency 011 726 4702

### **Election Management**

**Service Provider** Independent Electoral Commission (IEC)  
 Tel 011 644 7400  
 Fax 011 644 7448  
 Mail PO Box 32125,  
 Braamfontein, 2017  
 Street 1st Floor Block A, Empire  
 Park, 55 Empire Road,  
 Parktown  
 Website www.iec.org.za  
 Office Hours 08:00 to 17:00

### **Electricity - Accounts Enquiries**

**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1450, JHB, 2000  
 Street Proton House, Golf Club  
 Terrace, Constantia Kloof,  
 Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za

### **Directory of Public Services**

Office Hours 24 Hours

### **Electricity - Applications, Enquiries, Complaints, Claims (See City Power)**

### **Electricity Distribution**

**Service Provider** Eskom  
 Tel 0860 110 124  
 Fax 011 405 6013  
 Mail PO Box 8610, JHB, 2000  
 Street 204 Smit Street,  
 Braamfontein, JHB  
 Website www.eskom.co.za  
 Office Hours 24 Hours

### **Electricity Supply**

**Service Provider** Eskom  
 Tel 0860 110 124  
 Fax 011 405 6013  
 Mail PO Box 8610, JHB, 2000  
 Street 204 Smit Street,  
 Braamfontein  
 Website www.eskom.co.za  
 Office Hours 24 Hours

### **Emotional & Behavioural Therapy**

**Service Provider** Institute for Child and Adult Guidance  
 Tel 011 489 3106  
 Fax 011 489 3108  
 Mail PO Box 524, Auckland Park,  
 2006  
 Street RAU Campus, D Ring Yellow  
 Block, Office No 300,  
 Auckland Park  
 Office Hours 08:00 to 17:30

### **Employee Tax**

**Service Provider** South African Revenue Services  
 Tel 011 374 8000  
 Fax 011 374 8532  
 Mail PO Box 1051, JHB, 2000  
 Street 4 Rissik Street, JHB  
 E-mail rrjhb@sars.gov.za  
 Website www.sars.gov.za  
 Office Hours 07:30 to 16:00

### **Employment Services**

**Service Provider** Department of Labour (Labour Centre)  
 Tel 011 497 3163  
 Fax 011 497 3287  
 Mail PO Box 4560, JHB, 2000

Street 18 Rissik Street Cnr Marshall Street, JHB  
Office Hours 08:00 to 16:00

### **Environmental Awareness & Capacity Building**

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
Tel 011 355 1953  
Fax 011 337 2292  
Mail PO Box 8769, JHB, 2000  
Street Gleincain Building, 73 Market Street, JHB  
Website www.dacel.gov.za  
Office Hours 08:00 to 16:00

### **Environmental Health**

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X7, Auckland Park, 2006  
Street Cnr Avon & Main Reef Road, Langlaagte  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 992200, Odenpark, 1825  
Street Lenasia South East Building, K43 Highway, Lenasia  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 09:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X3, Roodepoort, 1725  
Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 - 16:00

**Service Provider** City of Joburg Environmental Health

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 10, Kwa Xuma, 1868 Jabulani Civic Centre, Kwa Xuma, Soweto

E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 - 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 78001, Sandown, 2146  
Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1477, JHB, 2000  
Street CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail P O Box 1514, Rosettenville, 2130  
Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:30

### **Environmental Impact Assessments**

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
Tel 011 355 1953  
Fax 011 337 2292  
Mail PO Box 8769, JHB, 2000  
Street Gleincain Building, 73 Market Street, JHB, 2000  
Website www.dacel.gov.za

Office Hours 08:00 to 16:00

### Environmental Management

**Service Provider** Department of Environmental Affairs and Tourism  
Tel 012 310 3911  
Fax 012 322 2682  
Mail Private Bag X447, Pretoria, 0001  
Street 315 Pretorius Street, Fedsure Forum Building, Pretoria  
Website www.environment.gov.za  
Office Hours 08:00 to 16:00

### Equipment Licencing

**Service Provider** ICASA  
Tel 011 321 8348  
Fax 011 321 8581  
Mail Private Bag X10002, Sandton, 2146  
Street Pinmill Farm, 164 Katherine Street, Sandton  
Website www.icasa.org.za  
Office Hours 08:00 to 17:00  
After Hrs/Emergency 011 321 8200

### Exhumation of a Body

**Service Provider** Office of MEC : Development Planning  
Tel 011 355 5330  
Fax 011 355 5513  
Mail Private Bag X86, Marshalltown, 2107  
Street Cnr Commissioner & Sauer Streets, Braamfontein  
Website www.gpg.gov.za  
Office Hours 08:00 to 16:00

### Export Control

**Service Provider** Department of Trade and Industry  
Tel 0861 843 384  
Fax 0861 843 888  
Mail Private Bag X84, Pretoria, 0001  
Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
E-mail contactus@thedti.gov.za  
Website www.dti.gov.za  
Office Hours 07:15 to 16:30

## F

### Family Planning - Clinic

**Service Provider** City of Joburg Health  
Tel 011 945 3188 / 9

### Directory of Public Services

Fax 011 945 3187  
Mail 59 Boundary Road, Eldorado Park, 1811  
Street 59 Boundary Road, Eldorado Park

Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 945 4203  
Fax 011 945 3050  
Mail No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park, 1811  
Street No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park

Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 930 2111  
Fax 011 930 2503  
Mail 144 Babinaphuthi Street, Tladi, 1868

Street 144 Babinaphuthi Street, Tladi

Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 435 1045  
Fax 011 435 3598  
Mail Cnr Rose & Mabel Street, Rosettenville, 2130

Street Cnr Rose & Mabel Street, Rosettenville

Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 681 2000

**Service Provider** City of Joburg Health  
Tel 011 448 1402  
Fax 011448 2541  
Mail Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra, 2090

Street Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra

Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 488 4911

**Service Provider** City of Joburg Health  
Tel 011 614 1475  
Fax 011 614 8700  
Mail 34 Ford Street, Jeppe Town, 2094

Street 34 Ford Street, Jeppe Town

Office Hours Mon - Fri 08:00 to 16:30

After Hrs/Emergency 011 488 4911

**Service Provider** City of Joburg Health  
Tel 011 852 1055

Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets,  
 Ext 2 Lenasia, 1820  
 Street Cnr Rose & Eland Streets,  
 Ext 2 Lenasia  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073  
**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011852 1054  
 Mail Cnr Rose & Eland Streets,  
 Ext 2 Lenasia, 1820  
 Street Civic Centre, Cnr Wimbleton  
 & Wellington, Lenasia South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073  
**Service Provider** City of Joburg Health  
 Tel 011 984 4050  
 Fax 011 984 9097  
 Mail 739 Roodepoort Road, Dube,  
 1818  
 Street 739 Roodepoort Road,  
 Mafolo South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 855 4053  
 Mail PO Box 992200, Odin Park,  
 1825  
 Street Smith Walk, Ennerdale Ext 9  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 855 1320

### Family Therapy

**Service Provider** Family Life Centre (FAMSA)  
 Tel 011 788 4784 / 5  
 Fax 011 788 4781  
 Mail 1 Cardigan Road, JHB, 2193  
 Street 1 Cardigan Road, JHB, 2193  
 E-mail famlife@iafrica.com  
 Website www.familylife.co.za  
 Office Hours Mon - Thurs 08:00 to 20:00;  
 Fri 08:00 - 17:00; Sat 08:00  
 - 13:00  
 After Hrs/Emergency 011 728 1347

### FAMSA

**Service Provider** Family Life Centre (FAMSA)  
 Tel 011 788 4784 / 5  
 Fax 011 788 4781  
 Mail 1 Cardigan Road, JHB, 2193  
 Street 1 Cardigan Road, JHB, 2193  
 E-mail famlife@iafrica.com  
 Website www.familylife.co.za  
 Office Hours Mon - Thurs 08:00 to 20:00;  
 Fri 08:00 - 17:00; Sat 08:00  
 - 13:00

### Directory of Public Services

After Hrs/Emergency 011 728 1347

### Farmer Settlement & Support

**Service Provider** Department of Agriculture  
 Conservation Environment &  
 Land Affairs  
 Tel 011 355 1447  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Diamond Corner, 68 Eloff  
 Street, JHB  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

### Finger Printing (Provincial Criminal Record Centre)

**Service Provider** South African Police Services  
 (City of Joburg)  
 Tel 011 407 0107  
 Fax 011 407 0172  
 Mail Private Bag X57,  
 Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison  
 Building, Braamfontein  
 Office Hours 07:30 to 16:00

### Fire

**Service Provider** City of Joburg Emergency  
 Management Services  
 Tel 011 375 5911 (24Hrs)

### Fire Safety

**Service Provider** City of Joburg Emergency  
 Management Services  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 E-mail joburgconnect@joburg.org.z  
 a  
 Website www.joburg.org.za

### Fitness Evaluation

**Service Provider** Biokinetics Centre (City of  
 Joburg Health)  
 Tel 011 764 2837  
 Fax 011 764 2837  
 Mail Private Bag X30,  
 Roodepoort, 1725  
 Street Pheasant Street, Helderkrui  
 Office Hours Mon - Thurs 06:00 to 11:00  
 & 14:00 to 19:00

### Flooding Drains

**Service Provider** Johannesburg Water (City of  
 Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555

Mail PO Box 61542,  
Marshalltown, 2107  
Street 58 Frederick Street, Cnr  
Rissik Street, Marshalltown  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:00

### Food Safety and Hygiene

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30,  
Rodepoort,1725  
Street Ground Floor Civic Centre,  
100 Christiaan de Wet Rd,  
Florida Park  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 - 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 78001, Sandown,  
2146  
Street Sandton Civic Centre, Cnr  
West & Rivonia Roads,  
Sandton  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail P O Box 1514, Rosettenville,  
2130  
Street Eureka House, 92  
Marlborough Rd, Springfield,  
Rosettenville  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 09:30

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X7, Auckland  
Park, 2006  
Street Cnr Avon & Main Reef Road,  
Langlaagte

E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 10, Kwa Xuma, 1868  
Jabulani Civic Centre, Kwa  
Xuma, Soweto  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 992200, Odenpark,  
1825  
Street Lenasia South East Building,  
K43 Highway, Lenasia  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 09:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1477, JHB, 2000  
CJ Cronje Building, 80  
Loveday Street Cnr Bree,  
JHB  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

### Foreign Investment

**Service Provider** Department of Trade and Industry  
Tel 0861 843 384  
Fax 0861 843 888  
Mail Private Bag X84, Pretoria,  
0001  
Street House of Trade and  
Industry, 226 Prinsloo  
Street, Pretoria  
E-mail contactus@thedti.gov.za  
Website www.dti.gov.za  
Office Hours 07:15 to 16:30

### Foreign Labour

**Service Provider** Department of Labour  
Tel 011 497 3163

Fax 011 497 3287  
 Mail PO Box 4560, JHB, 2000  
 Street 18 Rissik Street Cnr Marshall Street, JHB  
 Website www.labour.gov.za  
 Office Hours 08:00 to 16:00

### Foreign Relations

**Service Provider** Department of Foreign Affairs  
 Tel 012 351 1000  
 Mail Private Bag X152, Pretoria, 0001  
 Street East Wing Union Building, Government Avenue, Arcadia, Pretoria  
 E-mail info@foreign.gov.za  
 Website www.dfa.gov.za  
 Office Hours 08:00 to 16:30

### Foreign Trade

**Service Provider** Department of Trade and Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001  
 Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
 E-mail contactus@thedti.gov.za  
 Website www.dti.gov.za  
 Office Hours 07:15 to 16:30

### Forest Resources Management and Policy

**Service Provider** Department of Water Affairs and Forestry  
 Tel 012 336 7500  
 Fax 012 324 6592  
 Mail Private Bag X313, Pretoria, 0001  
 Street Sedibeng Building, 185 Schoeman Street, Pretoria  
 Website www.dwaf.gov.za  
 Office Hours 08:00 to 17:00

### Fostering

**Service Provider** Department of Social Services & Population Development  
 Tel 011 355 7600  
 Fax 011 836 4963  
 Mail Private Bag X35, JHB, 2000  
 Street 69 Commissioner Street, JHB  
 Website www.gov.za  
 Office Hours 07:30 to 16:00

### Directory of Public Services

### Frequency Planning

**Service Provider** ICASA  
 Tel 011 321 8245  
 Fax 011 321 8564  
 Mail Private Bag X10002, Sandton, 2146  
 Street Pinmill Farm, 164 Katherine Street, Sandton  
 Website www.icasa.org.za  
 Office Hours 08:30 to 16:30  
 After Hrs/Emergency 011 321 8200

### Fresh Produce

**Service Provider** Johannesburg Fresh Produce Market  
 Tel 011 613 2049  
 Fax 011 613 5346  
 Mail PO Box 8607, City Deep, 2049  
 Street Cnr Heidelberg Road & Marjorie Street, City Deep  
 Website www.jfpm.co.za  
 Office Hours 05:00 to 11:00

### G

### Garden Refuse Sites

**Service Provider** Pikitup (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X74, Braamfontein, 2017  
 Street Cnr Bertha & Juta Streets, Braamfontein, 2017  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

### Gas - New Connections Leaks etc

**Service Provider** Egoli Gas  
 Tel 011 726 3138  
 Fax 011 726 5716  
 Mail PO Box 3112, JHB, 2000  
 Street 1 Annet Road, Cottesloe  
 E-mail cservice@egoligas.co.za  
 Website www.egoligas.co.za  
 Office Hours 08:00 to 16:00 (enquiries until 17:00)  
 After Hrs/Emergency 011 726 4702

### Gender Equality Issues

**Service Provider** Commission for Gender Equality  
 Tel 011 403 7182  
 Fax 011 403 7188

Mail PO Box 32175,  
Braamfontein, 2017  
Street 23 Jorrissen Street,  
Braamfontein  
Website www.cge.org.za  
Office Hours 08:30 to 16:30

### Geriatric - Clinic

**Service Provider** City of Joburg Health  
Tel 011 945 4203  
Fax 011 945 3050  
Mail No.7 Cnr Arlberg &  
Witteberg, Ext 2 Eldorado  
Park, 1811  
Street No.7 Cnr Arlberg &  
Witteberg, Ext 2 Eldorado  
Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
Tel 011 945 3188 / 9  
Fax 011 945 3187  
Mail 59 Boundary Road, Eldorado  
Park, 1811  
Street 59 Boundary Road, Eldorado  
Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 470 9000

**Service Provider** City of Joburg Health  
Tel 011 787 9393  
Fax 011 787 4700  
Mail PO Box 78001, Sandton,  
2146  
Street Cnr Hendrik Verwoerd Drive  
& Selkirk Street, Randburg  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
Tel 011 673 1002 / 3 / 4  
Fax 011 477 8007  
Mail Westbury Clinic, Du Plessis  
Steet, Westbury, 2083  
Street Du Plessis Steet, Westbury  
Office Hours Tues Thurs Fri 07:30 to  
16:00  
After Hrs/Emergency 011 470 9000

### Government Communication

**Service Provider** Government Communication  
and Information System  
(GCIS)  
Tel 012 314 2911  
Fax 012 325 2030  
Mail Private Bag X745, Pretoria,  
0001  
Street 356 Vermeulen Street,  
Midtown Building, Pretoria

E-mail govcom@gcis.pwv.gov.za  
Website www.gcis.gov.za  
Office Hours 08:00 to 16:00  
**Service Provider** Government Communication  
and Information System  
(GCIS)  
Tel 011 834 3560  
Fax 011 834 3621  
Mail Private Bag X16, JHB, 2000  
Street ABSA Building, Ten Sixty Six  
Pritchard Street, JHB  
Website www.gcis.gov.za  
Office Hours 08:00 to 16:00

### Government Housing Subsidies

**Service Provider** Department of Housing  
Tel 011 355 4000  
Fax 011 834 3670  
Mail Private Bag X79,  
Marshalltown, 2170  
Street 37 Sauer Street Cnr Market  
Street, JHB  
Website www.housing.gov.za  
Office Hours 08:00 to 16:00

## H

### Hawkers

**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30,  
Roodepoort,1725  
Street Ground Floor Civic Centre,  
100 Christiaan de Wet Rd,  
Florida Park  
E-mail joburgconnect@joburg.org.z  
a  
Website www.joburg.org.za  
Office Hours 08:00 - 16:00  
**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X7, Auckland  
Park, 2006  
Street Cnr Avon & Main Reef Road,  
Langlaagte  
E-mail joburgconnect@joburg.org.z  
a  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555

Mail PO Box 78001, Sandown,  
2146  
Street Sandton Civic Centre, Cnr  
West & Rivonia Roads,  
Sandton  
E-mail joburgconnect@joburg.org.za  
a  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

### Health Education - Clinic

**Service Provider** City of Joburg Health  
Tel 011 945 4203  
Fax 011 945 3050  
Mail No.7 Cnr Arlberg &  
Witteberg, Ext 2 Eldorado  
Park, 1811  
Street No.7 Cnr Arlberg &  
Witteberg, Ext 2 Eldorado  
Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 984 4050  
Fax 011 984 9097  
Mail 739 Roodepoort Road, Dube,  
1818  
Street 739 Roodepoort Road,  
Mafole South  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 945 3188 / 9  
Fax 011 945 3187  
Mail 59 Boundary Road, Eldorado  
Park, 1811  
Street 59 Boundary Road, Eldorado  
Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 930 2111  
Fax 011 930 2503  
Mail 144 Babinaphuthi Street,  
Tladi, 1868  
Street 144 Babinaphuthi Street,  
Tladi  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 855 4053  
Mail P O Box 992200, Odin Park,  
1825  
Street Smith Walk, Ennerdale Ext 9  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 855 1320

**Service Provider** City of Joburg Health

Tel 011 852 1055  
Fax 011852 1054  
Mail Cnr Rose & Eland Streets,  
Ext 2 Lenasia, 1820  
Street Civic Centre, Cnr Wimbledon  
& Wellington, Lenasia South  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 852 6073

**Service Provider** City of Joburg Health  
Tel 011 852 1055  
Fax 011 852 1054  
Mail Cnr Rose & Eland Streets,  
Ext 2 Lenasia, 1820  
Street Cnr Rose & Eland Streets,  
Ext 2 Lenasia  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 852 6073

**Service Provider** City of Joburg Health  
Tel 011 614 1475  
Fax 011 614 8700  
Mail 34 Ford Street, Jeppe Town,  
2094  
Street 34 Ford Street, Jeppe Town  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 488 4911

**Service Provider** City of Joburg Health  
Tel 011 435 1045  
Fax 011 435 3598  
Mail Cnr Rose & Mabel Street,  
Rosettenville, 2130  
Street Cnr Rose & Mabel Street,  
Rosettenville  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 681 2000

### Health Services

**Service Provider** City of Joburg Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail P O Box 1514, Rosettenville,  
2130  
Street Eureka House, 92  
Marlborough Rd, Springfield,  
Rosettenville  
E-mail joburgconnect@joburg.org.za  
a  
Website www.joburg.org.za  
Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 31244,  
Braamfontein, 2017  
Street 158 Loveday Street, Metro  
Centre B Block 6th Floor,  
Braamfontein  
E-mail joburgconnect@joburg.org.za  
a



Website	www.joburg.org.za
Office Hours	07:30 to 16:00
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private X10, Kwa Xuma, 1868
Street	1 Koma Road, Jabulani Civic Centre, Soweto
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	100 Christiaan De Wet Road, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 992200, Oden Park, 1825
Street	K43 Highway, Corrobrick Complex, Lenasia South East
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

**Heritage Sites (See Arts & Culture)**  
**Directory of Public Services**

**High Court**

<b>Service Provider</b>	<b>Department of Justice</b>
Tel	011 332 8000
Fax	011 336 6183
Mail	Private Bag X7, JHB, 2000
Street	Cnr Pritchard & Von Brandis Streets, JHB
Website	www.gov.za
Office Hours	09:00 to 13:00

**HIV/AIDS Counselling - Clinic**

<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 435 1045
Fax	011 435 3598
Mail	Cnr Rose & Mabel Street, Rosettenville, 2130
Street	Cnr Rose & Mabel Street, Rosettenville
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 681 2000
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 984 4050
Fax	011 984 9097
Mail	739 Roodepoort Road, Dube, 1818
Street	739 Roodepoort Road, Mafolo South
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 933 8000
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 945 4203
Fax	011 945 3050
Mail	No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park, 1811
Street	No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 933 8000
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 945 3188 / 9
Fax	011 945 3187
Mail	59 Boundary Road, Eldorado Park, 1811
Street	59 Boundary Road, Eldorado Park
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 933 8000
<b>Service Provider</b>	<b>City of Joburg Health</b>
Tel	011 930 2111
Fax	011 930 2503
Mail	144 Babinaphuthi Street, Tladi, 1868
Street	144 Babinaphuthi Street, Tladi

Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
 Tel 011 855 4053  
 Mail P O Box 992200, Odin Park, 1825

Street Smith Walk, Ennerdale Ext 9  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 855 1320

**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820

Street Civic Centre, Cnr Wimbledon & Wellington, Lenasia South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073

**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820

Street Cnr Rose & Eland Streets, Ext 2 Lenasia  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073

**Service Provider** City of Joburg Health  
 Tel 011 837 9118 / 9  
 Fax 011 830 1028  
 Mail 77 Ingelby Street, Crosby, 2092

Street 77 Ingelby Street, Crosby  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011

**Service Provider** City of Joburg Health  
 Tel 011 614 1475  
 Fax 011 614 8700  
 Mail 34 Ford Street, Jeppe Town, 2094

Street 34 Ford Street, Jeppe Town  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911

**Service Provider** City of Joburg Health  
 Tel 011 788 1526 / 7  
 Mail Cnr Fifth Avenue & 14th Street, Parkhurst, 2195

Street Cnr Fifth Avenue & 14th Street, Parkhurst  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 488 4911

### HIV/AIDS Helpline

**Service Provider** City of Joburg Health  
 Tel 0800 012 322  
 Fax 011 715 2001

Mail PO Box 32201, Braamfontein, 2017  
 Street 10th Floor North City House, Cnr Melle & Jorison Streets, Braamfontein

Website www.aidshelpline.org.za  
 Office Hours 08:00 to 16:00  
 After Hrs/Emergency 0800 012 322

### HIV/AIDS Training Information Centre

**Service Provider** City of Joburg Health  
 Tel 011 761 6089  
 Fax 011 763 7228  
 Mail 19 Rex Street, Roodepoort, 1725

Street 19 Rex Street, Roodepoort  
 Office Hours Mon -Thurs 08:00 to 16:00; Fri 08:00 to 12:00

### Home Affairs Offices

**Service Provider** Department of Home Affairs  
 Tel 011 836 3228  
 Fax 011 834 6623  
 Mail Private Bag X11, JHB, 2000  
 Street 77 Harrison Street (Cnr Plein), JHB

Website www.home-affairs.gov.za  
 Office Hours 07:30 to 16:00

**Service Provider** Department of Home Affairs  
 Tel 011 786 2940  
 Fax 011 887 0515  
 Mail Private Bag X1, Bergvlei, 2021

Street Cnr 5th & Chadwick Street, Wynberg  
 Website www.home-affairs.gov.za  
 Office Hours 08:00 to 15:00

**Service Provider** Department of Home Affairs  
 Tel 011 792 0192  
 Fax 011 792 2760  
 Mail Private Bag 3009, Randburg, 2125

Street 198 Hans Strydom Drive, Randburg  
 Website www.home-affairs.gov.za  
 Office Hours 07:30 to 16:00

**Service Provider** Department of Home Affairs  
 Tel 011 766 1191  
 Fax 011 766 2079  
 Mail Private Bag X41, Roodepoort, 1724

Street Cnr Mayor & Rex Street, Roodepoort  
 Website www.home-affairs.gov.za  
 Office Hours 08:00 to 15:00

**Service Provider** Department of Home Affairs

Tel 011 832 2511  
 Fax 011 836 9874  
 Mail Private Bag X1,  
 Ferreirasdorp, 2001  
 Street 15 Market Street Cnr  
 Bezuidenhout, JHB  
 Website www.home-affairs.gov.za  
 Office Hours 08:00 to 15:00

### Home Visits - Clinic

Service Provider City of Joburg Health  
 Tel 011 787 9393  
 Fax 011 787 4700  
 Mail PO Box 78001, Sandton,  
 2146  
 Street Cnr Hendrik Verwoerd Drive  
 & Selkirk Street, Randburg  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911

### Hospital - Chris Hani Baragwanath

Service Provider Department of Health  
 Tel 011 933 8000  
 Fax 011 933 3135  
 Mail Chris Hani Baragwanath, PO  
 Bertsham, 2013  
 Street 20 Old Potch Road, Diepkloof  
 Zone 6  
 Office Hours 24 Hours

### Hospital - Coronation

Service Provider Department of Health  
 Tel 011 470 9000  
 Fax 011 477 4117  
 Mail Private Bag X20, Newclare,  
 2112  
 Street Cnr Fuel and Oudsthoorn  
 Road, Newclare  
 Office Hours 24 Hours

### Hospital - Helen Joseph (JG Strydom)

Service Provider Department of Health  
 Tel 011 489 1011  
 Fax 011 726 5425  
 Mail Private Bag X47, Auckland  
 Park, 2006  
 Street Perth Road, Auckland Park,  
 2000  
 Office Hours 24 Hours

### Hospital - Johannesburg General

Service Provider Department of Health  
 Tel 011 488 4911  
 Fax 011 643 1612  
 Mail Private Bag X39, JHB, 2000  
 Street Jubilee Road, Parktown

### Directory of Public Services

Office Hours 24 Hours

### Household Food Security

Service Provider Department of Agriculture  
 Conservation Environment &  
 Land Affairs  
 Tel 011 355 1453  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Diamond Corner 68 Eloff  
 Street, JHB  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

### Housing

Service Provider City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 39101, Bramley,  
 2018  
 Street 53A Andries Street, Wynberg  
 E-mail joburgconnect@joburg.org.z  
 a  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

Service Provider City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X3, Lenasia East,  
 1821  
 Street Municipal Building, K43  
 Road, Lenasia  
 E-mail joburgconnect@joburg.org.z  
 a  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

Service Provider City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria,  
 2042  
 Street Diepkloof Administration  
 Offices, 1792 Zone 1, Cnr  
 Martienis & Ngoye Street,  
 Diepkloof  
 E-mail joburgconnect@joburg.org.z  
 a  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

Service Provider City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1514, Rosettenville,  
 2130  
 Street Eureka House, 92  
 Marlborough Rd, Springfield,  
 Rosettenville

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685  
 Street 300 15th Road, Randjiespark, Midrand  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 8:00 to 16:00  
**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1049, JHB, 2000  
 Street 158 Loveday Street, Groundfloor Civic Centre, Braamfontein  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 30848, JHB, 2000  
 Street 158 Loveday Street, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006  
 Street Cnr Kent & Clement Street, Claremont  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

#### Directory of Public Services

**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 10, Kwa Xuma, 1868  
 Street 1 Koma Road, Jabulani Civic Centre, Soweto  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street City Hall Berlandina Street, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

#### Housing Developments in City of JHB

**Service Provider** Johannesburg Housing Company  
 Tel 011 241 6900  
 Fax 011 836 6887  
 Mail PO Box 61738, Marshalltown, 2107  
 Street 53 Main Street, Marshalltown, JHB  
 Office Hours 08:30 to 16:30

#### Human Rights Related Issues

**Service Provider** Human Rights Commission  
 Tel 011 484 8300 / 0360  
 Fax 011 484 1360  
 Mail Private Bag 2700, Houghton, 2041  
 Street 20 Boundary Road, Parktown, 2041  
 Website www.sahrc.org.za  
 Office Hours Mon - Thurs 08:00 to 16:30; Fri 08:00 to 15:00

#### Human Sciences Research Council (HSRC)

**Service Provider** HSRC (Human Sciences Research Council)  
 Tel 012 302 2571  
 Fax 012 302 2208  
 Mail Private Bag X41, Pretoria, 0001  
 Street 134 Pretorius Street, Pretoria  
 Website www.hsrc.ac.za

Office Hours 08:00 to 16:00



## **ID books (See Home Affairs)**

### **Immunisation - Clinic**

**Service Provider** City of Joburg Health  
Tel 011 448 1402  
Fax 011 448 2541  
Mail Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra, 2090  
Street Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
Tel 011 761 6076  
Fax 011 760 5227  
Mail 15 Rex Street, Roodepoort, 1725  
Street 15 Rex Street, Roodepoort  
Office Hours Mon - Thurs 08:00 to 16:00; Fri 08:00 to 12:00; 3rd Tues of month 16:00 to 18:00  
After Hrs/Emergency 011 470 9000  
**Service Provider** City of Joburg Health  
Tel 011 945 4203  
Fax 011 945 3050  
Mail No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park, 1811  
Street No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
Tel 011 852 1055  
Fax 011 852 1054  
Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820  
Street Cnr Rose & Eland Streets, Ext 2 Lenasia  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 852 6073  
**Service Provider** City of Joburg Health  
Tel 011 855 4053  
Mail P O Box 992200, Odin Park, 1825  
Street Smith Walk, Ennerdale Ext 9  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 855 1320  
**Service Provider** City of Joburg Health  
Tel 011 984 4050

Fax 011 984 9097  
Mail 739 Roodepoort Road, Dube, 1818  
Street 739 Roodepoort Road, Mafolo South  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
Tel 011 435 1045  
Fax 011 435 3598  
Mail Cnr Rose & Mabel Street, Rosettenville, 2130  
Street Cnr Rose & Mabel Street, Rosettenville  
Office Hours Mon - Fri 08:00 to 1  
**Service Provider** City of Joburg Health  
Tel 011 945 3188 / 9  
Fax 011 945 3187  
Mail 59 Boundary Road, Eldorado Park, 1811  
Street 59 Boundary Road, Eldorado Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
Tel 011 787 9393  
Fax 011 787 4700  
Mail PO Box 78001, Sandton, 2146  
Street Cnr Hendrik Verwoerd Drive & Selkirk Street, Randburg  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
Tel 011 614 1475  
Fax 011 614 8700  
Mail 34 Ford Street, Jeppe Town, 2094  
Street 34 Ford Street, Jeppe Town  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
Tel 011 930 2111  
Fax 011 930 2503  
Mail 144 Babinaphuthi Street, Tladi, 1868  
Street 144 Babinaphuthi Street, Tladi  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
Tel 011 852 1055  
Fax 011 852 1054  
Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820  
Street Civic Centre, Cnr Wimbledon & Wellington, Lenasia South

Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 852 6073

### Import Control

**Service Provider** Department of Trade and Industry  
Tel 0861 843 384  
Fax 0861 843 888  
Mail Private Bag X84, Pretoria, 0001  
Street House of Trade and Industry, 226 Prinsloo Street, Pretoria  
E-mail contactus@thedti.gov.za  
Website www.dti.gov.za  
Office Hours 07:15 to 16:30

### Improper Conduct in State Affairs (Investigation)

**Service Provider** Public Protector  
Tel 012 322 2915  
Fax 012 322 5093  
Mail Private Bag X677, Pretoria, 0001  
Street 228 Visagie Street, Pretoria  
E-mail publicprotector@hotmail.com  
Website www.polity.org.za  
Office Hours 08:00 to 16:00

### Income Tax

**Service Provider** South African Revenue Services  
Tel 011 374 8000  
Fax 011 374 8532  
Mail PO Box 1051, JHB, 2000  
Street 4 Rissik Street, JHB  
E-mail rrjhb@sars.gov.za  
Website www.sars.gov.za  
Office Hours 07:30 to 16:00

### Independent Complaints Directorate (ICD)

**Service Provider** Independent Complaints Directorate (ICD)  
Tel 011 838 2875  
Fax 011 834 2118  
Mail Private Bag X0101, Marshalltown, 2107  
Street Custom House, Fraser Street, JHB  
Website www.icd.gov.pwv.za  
Office Hours 08:00 to 16:30

### Informal Settlements

**Service Provider** City of Joburg Housing  
Tel 011 375 5555 (24Hrs)

### Directory of Public Services

Fax 011 375 6555  
Mail PO Box 78001, Sandown, 2146  
Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Housing  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30, Roodepoort, 1725  
Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 - 16:00

**Service Provider** City of Joburg Housing  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box X7, Auckland Park, 2006  
Street ACA Krans Building, 35 Symons Road, Auckland Park  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:00

### Information Services

**Service Provider** Government Communication and Information System (GCIS)  
Tel 012 314 2911  
Fax 012 325 2030  
Mail Private Bag X745, Pretoria, 0001  
Street 356 Vermeulen Street, Midtown Building, Pretoria  
E-mail govcom@gcis.pwv.gov.za  
Website www.gcis.gov.za  
Office Hours 08:00 to 16:00

### Inner City Regeneration

**Service Provider** City of Joburg  
Tel 011 376 8543  
Fax 011 376 8592  
Mail PO Box 1477, JHB, 2000  
Street CJ Cronje Building, 80 Loveday Street, JHB  
Office Hours 08:00 to 16:30

### Inspection of Mines

<b>Service Provider</b>	<b>Mineral &amp; Energy Affairs</b>
Tel	011 358 9700
Fax	011 339 1927
Mail	Private Bag X5, Braamfontein, 2017
Street	209 Smith Street, Braamfontein, 2017
E-mail	jhbhvg@mejhb.pwv.gov.za
Website	www.me.gov.za
Office Hours	07:15 to 15:45

### Inspection of Places of Care

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 - 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	P O Box 1514, Rosettenville, 2130
Street	Eureka House, 92 Marlborough Rd, Springfield, Rosettenville
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X7, Auckland Park, 2006

### Directory of Public Services

Street	Cnr Avon & Main Reef Road, Langlaagte
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

### Inspection Services - Labour

<b>Service Provider</b>	<b>Department of Labour</b>
Tel	011 497 3163
Fax	011 497 3287
Mail	PO Box 4560, JHB, 2000
Street	18 Rissik Street, Cnr Marshall Street, JHB
Website	www.labour.gov.za
Office Hours	08:00 to 16:00

### Intellectual Property Rights Registration

<b>Service Provider</b>	<b>Department of Trade and Industry</b>
Tel	0861 843 384
Fax	0861 843 888
Mail	Private Bag X84, Pretoria, 0001
Street	House of Trade and Industry, 226 Prinsloo Street, Pretoria
E-mail	contactus@thedti.gov.za
Website	www.dti.gov.za
Office Hours	07:15 to 16:30

### Intelligence Services

<b>Service Provider</b>	<b>National Intelligence Agency</b>
Tel	012 427 4000
Fax	012 427 4651
Mail	Private Bag X87, Pretoria, 0001
Street	Delmas Road, Rietvlei, Pretoria
E-mail	info@nia.org.za
Website	www.nia.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>South African Police Services (City of Joburg)</b>
Tel	011 407 0183
Fax	011 407 0337
Mail	Private Bag X57, Braamfontein, 2017
Street	100 Jorrison Street, Jorrison Building, Braamfontein
Office Hours	07:30 to 16:00

### Investigation of Improper Conduct in State Affairs

<b>Service Provider</b>	<b>Public Protector</b>
Tel	012 322 2915

Fax 012 322 5093  
 Mail Private Bag X677, Pretoria, 0001  
 Street 228 Visagie Street, Pretoria  
 E-mail publicprotector@hotmail.com  
 Website www.polity.org.za  
 Office Hours 08:00 to 16:00

**J**

**Joburg Connect**

**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1450, JHB, 2000  
 Street Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 24 Hours

**K**

**Kennels**

**Service Provider** Society for the Prevention of Cruelty to Animals (SPCA)  
 Tel 011 681 3600  
 Fax 011 681 3660  
 Mail PO Box 38035, Booyens, 2016  
 Street 5 Benray Road, Reuven  
 Website www.jspca.org.za  
 Office Hours Mon - Fri 09:00 to 12:00 and 16:00 to 17:45; Sat 09:00 to 12:00

**L**

**Labour Centres**

**Service Provider** Department of Labour  
 Tel 011 331 0611  
 Fax 011 331 7592  
 Mail PO Box 4560, JHB, 2000  
 Street 86 Frederick Street Cnr Von Brandis, Omnia  
 Website www.labour.gov.za  
 Office Hours 7:45 to 16:00

**Service Provider** Department of Labour  
 Tel 011 474 2468  
 Fax 011 474 7502  
 Mail PO Box 485, Roodepoort, 1725  
 Street Kommando Road, New Canada  
 Website www.labour.gov.za  
 Office Hours 7:00 to 16:00

**Service Provider** Department of Labour

Tel 011 766 2000  
 Fax 011 763 3613  
 Mail PO Box 448, Roodepoort, 1724  
 Street 125 Main Reef Road, Roodepoort  
 Website www.labour.gov.za  
 Office Hours 08:00 to 16:00

**Service Provider** Department of Labour  
 Tel 011 497 3000  
 Fax 011 497 3163  
 Mail PO Box 4560, JHB, 2000  
 Street 18 Rissik Street Cnr Marshall Street, JHB  
 Website www.labour.gov.za  
 Office Hours 7:45 to 15:45

**Service Provider** Department of Labour  
 Tel 011 444 7631  
 Fax 011 444 8872  
 Mail PO Box 273, Bergvlei, 2012  
 Street 424 9th Street, Marlboro  
 Website www.labour.gov.za

**Land Use Support**

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
 Tel 011 355 1953  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Gleincain Building, 73 Market Street, JHB  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

**Lane Flushing**

**Service Provider** Pikitup (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X74, Braamfontein, 2017  
 Street Cnr Bertha & Juta Streets, Braamfontein, 2017  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

**Leaking Water Mains**

**Service Provider** Johannesburg Water (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 61542, Marshalltown, 2107  
 Street 58 Frederick Street Cnr Rissik Street, Marshalltown



E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Leaking Water Meters

**Service Provider** Johannesburg Water (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 61542, Marshalltown, 2107  
 Street 58 Frederick Street Cnr Rissik Street, Marshalltown  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Legal Advice for Abused Children (Court Preparation)

**Service Provider** Childline  
 Tel 0800 055 555  
 Mail PO Box 32453, Braamfontein, 2017  
 Street TMI Building, Joubert Street Extension, 3rd Floor, JHB  
 E-mail children@active.co.za  
 Website www.childline.org.za  
 Office Hours 08:00 to 16:00  
 After Hrs/Emergency 231 1111 ; Code 5515

### Legal Advice for Abused Women

**Service Provider** People Opposing Woman Abuse (POWA)  
 Tel 011 642 4345  
 Fax 011 484 3195  
 Mail PO Box 93416, Yeoville, 2143  
 Website www.powa.co.za  
 Office Hours 08:30 to 16:30  
 After Hrs/Emergency Pager : 011 231 5050

### Libraries

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Rodepoort, 1725  
 Street 100 Christiaan De Wet Road, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130

Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X93, Marshalltown, 2107

Street Cnr Market & Fraser Streets, JHB

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 09:00 to 17:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X10, Kwa Xuma, 1868

Street 1 Koma Road, Jabulani Civic Centre, Soweto

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146

Street Cnr West & Rivonia Roads, Sandown

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, 1825

Street Lenasia South East Building, K43 Highway, Lenasia

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 09:30 to 16:00  
**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042  
 Street 26 Old Potch Road, Diepsloot  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 39101, Bramley, 2818  
 Street 53A Andries Street, Wynberg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006  
 Street 35 Symons Road, ACA Krans Building, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Licensing Departments

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 836 1951  
 Fax 011 834 6264  
 Mail Private Bag X50, Crown Mines, 2025  
 Street 79 Loveday Street Cnr Plein Street, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 321 6330  
 Fax 011 444 2038  
 Mail Private Bag X3, Marlboro, 2063

### Directory of Public Services

Street 8th Street, Marlboro  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 15:00  
**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 787 8163  
 Fax 011 789 3059  
 Mail Private Bag X1, Randburg, 2125  
 Street 165 Hendrik Verwoerd Drive, Randburg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 761 6000  
 Fax 011 760 2172  
 Mail PO Box 217, Roodepoort, 1725  
 Street Cnr Berlandino & Rex Streets, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 256 8570  
 Fax 011 256 8590  
 Mail Private Bag X111, Halfway House, Midrand, 1685  
 Street Cnr Dale & Rainbow Streets, Glen Austin, Midrand  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 837 5527  
 Fax 011 837 4519  
 Mail Private Bag X50, Crown Mines, 2092  
 Street Main Reef Road, Langlaagte  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 15:00

### Life Line

**Service Provider** Life Line  
 Tel 011 728 1347  
 Fax 011 728 3497

Mail PO Box 95135, Grantpark,  
2051  
Street 2 The Avenue, Cnr Henrietta,  
Norwood  
E-mail llinejhb@iafrica.com  
Website www.lifeline.org.za  
Office Hours 24 Hours  
After Hrs/Emergency 011 728 1347

### Liquor Affairs

**Service Provider** Department of Finance &  
Economic Affairs  
Tel 011 355 8099  
Fax 011 355 8083  
Mail Private Bag X091,  
Marshalltown, 2107  
Street 94 Main Street, Marshalltown  
Website www.finance.gpg.gov.za  
Office Hours 07:30 to 16:00

### Low Cost Housing

**Service Provider** Department of Housing  
Tel 011 355 4000  
Fax 011 834 3670  
Mail Private Bag X79,  
Marshalltown, 2170  
Street 37 Sauer Street, Cnr Market  
Street, JHB  
Website www.housing.gov.za  
Office Hours 08:00 to 16:00

## M

### Magistrate Court - District

**Service Provider** Department of Justice  
Tel 011 680 4898  
Mail Private Bag X1, JHB, 2000  
Street Cnr Nelson and Booyens  
Road, Booyens  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 477 7252  
Fax 011 673 1160  
Mail Private Bag X1, JHB, 2000  
Street Main Street, Newlands  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 642 4441  
Mail Private Bag X1, JHB, 2000  
Street Queen & Samhancock Street,  
Hillbrow  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 618 4516  
Fax 011 614 5622

### Directory of Public Services

Mail Private Bag X1, JHB, 2000  
Street 225 Market Street, Jeppe  
Town  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 945 1164  
Mail Private Bag X1, JHB, 2000  
Street 60 Beacon Road, Kliptown  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 805 1906  
Fax 011 805 5044  
Mail Private Bag X1, JHB, 2000  
Street Cnr Pretoria & South Street,  
Midrand  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 935 1205  
Fax 011 935 6508  
Mail Private Bag X1, JHB, 2000  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 789 2600  
Fax 011 789 6649  
Mail Private Bag X1, JHB, 2000  
Street 532 Cnr Jan Smuts & Selkirk  
Avenue, Randburg  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 887 9511  
Fax 011 786 5197  
Mail Private Bag X3005,  
Randburg, 2125  
Street 223 2nd Street, Wynberg,  
2090  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 854 1305  
Mail Private Bag X1, JHB, 2000  
Street Railway Station, Lenasia  
Court, Extention 1 Lenasia  
Website www.gov.za  
Office Hours 08:00 - 15:00

**Service Provider** Department of Justice  
Tel 011 839 2768  
Mail Private Bag X1, JHB, 2000  
Street Mercury & High Street,  
Brixton  
Website www.gov.za  
Office Hours 08:00 - 15:00

### **Magistrate Court - District & Regional**

Service Provider	Department of Justice
Tel	011 980 8130
Fax	011 980 1319
Mail	Private Bag X1, JHB, 2000
Street	Cnr Ndaba and Kunene Drive, Protea, Soweto
Website	www.gov.za
Office Hours	08:00 - 15:00

### **Magistrate Regional Court - Civil, Criminal, Penal**

Service Provider	Department of Justice
Tel	011 491 5000
Fax	011 834 1222
Mail	Private Bag X1, JHB, 2000
Street	Fox Street, JHB
Website	www.gov.za
Office Hours	08:00 - 16:30

### **Manufacturers' Advice**

Service Provider	Gauteng Manufacturing Advisory Centre
Tel	011 833 2542
Fax	011 834 6702
Mail	PO Box 61552, Marshalltown, 2107
Street	29 Rissik Street, Marshalltown
Website	www.gaumac.co.za
Office Hours	08:00 to 16:45

### **Marriage Certificates (See Home Affairs)**

### **Marriage Counselling**

Service Provider	Family Life Centre (FAMSA)
Tel	011 788 4784 / 5
Fax	011 788 4781
Mail	1 Cardigan Road, JHB, 2193
Street	1 Cardigan Road, JHB, 2193
E-mail	famlife@iafrica.com
Website	www.familylife.co.za
Office Hours	Mon - Thurs 08:00 to 20:00; Fri 08:00 - 17:00; Sat 08:00 - 13:00

After Hrs/Emergency 011 728 1347

Service Provider	Institute for Child and Adult Guidance
Tel	011 489 3106
Fax	011 489 3108
Mail	PO Box 524, Auckland Park, 2006

Street	RAU Campus, D Ring Yellow Block, Office No 30, Auckland Park
Office Hours	08:00 to 17:30

### **Maternity - Coronation Hospital**

Service Provider	Department of Health
Tel	011 470 9000
Fax	011 477 4117
Mail	Private Bag X20, Newclare, 2112
Street	Cnr Fuel and Oudsthoorn Road, Newclare
Office Hours	24 Hours

### **Mayoral Committee**

Service Provider	City of Joburg
Tel	011 407 6007 / 8 / 9
Fax	011 403 3397
Mail	PO Box 1049, JHB, 2000
Street	158 Loveday Street, Braamfontein
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

### **Mental Health - Clinic**

Service Provider	City of Joburg Health
Tel	011 614 1475
Fax	011 614 8700
Mail	34 Ford Street, Jeppe Town, 2094
Street	34 Ford Street, Jeppe Town
Office Hours	Mon - Fri 08:00 to 16:30
After Hrs/Emergency	011 488 4911
Service Provider	City of Joburg Health
Tel	011 261 1212
Fax	011 314 1327
Mail	Private Bag X20, Halfway House, 1685
Street	Bophelong, Stand 3699, Ivory Park
Office Hours	Mon Wed 06:45 to 16:15; Tues Thurs Fri 07:45 to 16:15
After Hrs/Emergency	011 920 1100

### **Metro Police**

Service Provider	Johannesburg Metropolitan Police Department
Tel	011 375 5555 (24Hrs)
Fax	011 490 1628
Mail	Private Bag X24, JHB, 2000
Street	Village Road between Eloff and Loveday, Selby
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za

Office Hours 24 Hours  
After Hrs/Emergency 011 375 5911

### Mine Health & Safety

Service Provider	Department of Mineral & Energy Affairs
Tel	011 358 9700
Fax	011 339 1927
Mail	Private Bag X5, Braamfontein, 2017
Street	209 Smith Street, Braamfontein, 2017
E-mail	jhbhvg@mejhb.pwv.gov.za
Website	www.me.gov.za
Office Hours	07:15 to 15:45

### Mine Rehabilitation

Service Provider	Department of Mineral & Energy Affairs
Tel	011 358 9700
Fax	011 339 1927
Mail	Private Bag X5, Braamfontein, 2017
Street	209 Smith Street, Braamfontein, 2017
E-mail	jhbhvg@mejhb.pwv.gov.za
Website	www.me.gov.za
Office Hours	07:15 to 15:45

### Mineral and Energy Affairs

Service Provider	Department of Mineral & Energy Affairs
Tel	011 358 9700
Fax	011 339 1927
Mail	Private Bag X5, Braamfontein, 2017
Street	209 Smith Street, Braamfontein, 2017
E-mail	jhbhvg@mejhb.pwv.gov.za
Website	www.me.gov.za
Office Hours	07:15 to 15:45

### Mineral Development

Service Provider	Department of Mineral & Energy Affairs
Tel	011 358 9700
Fax	011 339 1927
Mail	Private Bag X5, Braamfontein, 2017
Street	209 Smith Street, Braamfontein, 2017
E-mail	jhbhvg@mejhb.pwv.gov.za
Website	www.me.gov.za
Office Hours	07:15 to 15:45

### Motor Vehicle Licences (See Licencing Department)

Directory of Public Services

### Museums

Service Provider	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	Civic Centre, 100 Christiaan de Wet Rd, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 15:30

Service Provider	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Cnr West & Rivonia Roads, Sandown
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

Service Provider	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 31244, Braamfontein, 2017
Street	158 Loveday Street, Civic Centre, B Block Office No. 4181, Braamfontein
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 17:00

### N

### National Prosecuting Authority of SA

Service Provider	National Prosecuting Authority of SA
Tel	011 220 4000
Fax	011 336 0792
Mail	Private Bag X8, JHB, 2000
Street	907 Supreme Court, Pritchard Street, JHB
Office Hours	08:00 to 16:15

### National Treasury

Service Provider	Department of Finance & Economic Affairs
Tel	011 355 8500
Fax	011 355 8504

Mail Private Bag X091,  
Marshalltown, 2107  
Street 94 Main Street, Marshalltown  
Website www.finance.gpg.gov.za  
Office Hours 07:30 to 16:00

### Newtown Cultural Precinct

**Service Provider** City of Joburg  
Tel 011 833 5624  
Fax 011 833 5636  
Mail P O Box 517, Newtown,  
2113  
Street 121 Bree Street, Newtown  
E-mail www.museumafricajhb.org.za  
Website www.joburg.org.za  
Office Hours Tues - Sun : 09:00 to 17:00

### Noise

**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011375 6555  
Mail PO Box 43278, Industria,  
2042  
Street 26 Old Potch Road, Diepkloof  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:30

**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1477, JHB, 2000  
Street CJ Cronje Building, 80  
Loveday Street Cnr Bree,  
JHB

E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 39101, Bramley,  
2018  
Street 53A Andries Street, Wynberg  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental  
Health  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555

Mail PO Box 992200, Odenpark,  
Ennerdale, 1825  
Street Cnr Smith Walk and Katz  
Street, Ennerdale Ext 9  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental  
Health

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X20, Halfway  
House, Midrand, 1685

Street 300 15th Road,  
Randjiespark, Midrand City  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 15:30

**Service Provider** City of Joburg Environmental  
Health

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail P O Box 1514, Rosettenville,  
2130

Street Eureka House, 92  
Marlborough Rd, Springfield,  
Rosettenville  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental  
Health

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 78001, Sandown,  
2146

Street Sandton Civic Centre, Cnr  
West & Rivonia Roads,  
Sandton  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental  
Health

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30,  
Roodepoort, 1725

Street Civic Centre, 100 Christiaan  
de Wet Rd, Florida Park  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 15:30

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X7, Auckland Park, 2006
Street	Cnr Avon & Main Reef Road, Langlaagte
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg Environmental Health</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 10, Kwa Xuma, 1868
Street	Jabulani Civic Centre, Kwa Xuma, Soweto
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

### **Non Profit Organisation (NPO) Registration**

<b>Service Provider</b>	<b>Department of Social Services &amp; Population Development</b>
Tel	011 355 7600
Fax	011 355 7759
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building 11th Floor, JHB
Website	www.gov.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### **Nursery Schools**

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 43278, Industria, 2042
Street	26 Old Potch Road, Diepkloof

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:30

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 992200, Odenpark, Ennerdale, 1825
Street	Cnr Smith Walk and Katz Street, Ennerdale Ext 9
E-mail	joburgconnect@joburg.org.za

Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box X7, Auckland Park, 2006

Street	ACA Krans Building, 35 Symons Road, Auckland Park
E-mail	joburgconnect@joburg.org.za

Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 39101, Bramley, 2018

Street	53A Andries Street, Wynberg
E-mail	joburgconnect@joburg.org.za

Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 10, Kwa Xuma, 1868
Street	Jabulani Civic Centre, Kwa Xuma, Soweto

E-mail	joburgconnect@joburg.org.za
--------	-----------------------------

Website	www.joburg.org.za
Office Hours	08:00 to 16:30

<b>Service Provider</b>	City of Joburg
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	P O Box 1514, Rosettenville, 2130
Street	Eureka House, 92 Marlborough Rd, Springfield, Rosettenville
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	City of Joburg
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 - 16:00

<b>Service Provider</b>	City of Joburg
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X20, Halfway House, Midrand, 1685
Street	300 15th Road, Randjiespark, Midrand City
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 15:30

## O

### Occupational Health & Safety

<b>Service Provider</b>	Department of Labour (Labour Centre)
Tel	011 497 3163
Fax	011497 3287
Mail	PO Box 4560, JHB, 2000
Street	18 Rissik Street, Cnr Marshall Street, JHB
Website	www.labour.gov.za
Office Hours	08:00 to 16:00

### Office of the Premier

<b>Service Provider</b>	Gauteng Provincial Government
Tel	011 355 6000
Fax	011 836 9334
Mail	Private Bag X61, Marshalltown, 2107
Street	30 Simmonds Street, JHB
Website	www.gpg.gov.za

### Directory of Public Services

Office Hours 08:00 to 16:30

### Old Age Grants

<b>Service Provider</b>	Department of Social Services & Population Development
Tel	011 355 7600
Fax	011 355 7759
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building 11th Floor, JHB
Website	www.gov.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### Old Age Homes

<b>Service Provider</b>	City of Joburg Social Development
Tel	011 407 7009
Fax	011 339 4529
Mail	PO Box 30848, Braamfontein, 2017
Street	158 Loveday Street, Braamfontein
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### Organised Crime

<b>Service Provider</b>	South African Police Services (City of Joburg)
Tel	011 407 0178
Fax	011 407 0198
Mail	Private Bag X57, Braamfontein, 2017
Street	100 Jorjison Street, Jorjison Building, Braamfontein
Office Hours	07:30 to 16:00

### Organised Crime

<b>Service Provider</b>	South African Police Services (City of Joburg)
Tel	011 407 0178
Fax	011 407 0198
Mail	Private Bag X57, Braamfontein, 2017
Street	100 Jorjison Street, Jorjison Building, Braamfontein
Office Hours	07:30 to 16:00

### Outdoor Advertising Signage

<b>Service Provider</b>	Development Planning Transportation & Environment (City of Joburg)
Tel	011 407 6032 / 6360
Fax	011 339 2211



Mail PO Box 30733,  
Braamfontein, 2017  
Street 158 Loveday Street,  
Groundfloor Civic Centre,  
Braamfontein  
Website www.joburg.org.za  
Office Hours 08:00 to 16:30

**P**

**Parks**

Service Provider City Parks (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 2824, JHB, 2000  
Street 209 Smit Street, 6th Floor,  
Braamfontein  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:00

**Parole**

Service Provider Department of Correctional  
Services  
Tel 011 933 7000  
Fax 011 941 1713  
Mail Private Bag X04, Mondeor,  
2110  
Street 9 Main Street, Meredale  
E-mail communications@dcs.gov.za  
Website www.dcs.gov.za

**Passports (See Home Affairs)**

**Pavements**

Service Provider Johannesburg Roads Agency  
(City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X70,  
Braamfontein, 2017  
Street 66 Sauer Street, JHB  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:30

**Pay As You Earn (PAYE)**

Service Provider South African Revenue  
Services  
Tel 011 374 8000  
Fax 011 374 8532  
Mail PO Box 1051, JHB, 2000  
Street 4 Rissik Street, JHB  
E-mail rrjhb@sars.gov.za  
Website www.sars.gov.za  
Office Hours 07:30 to 16:00

**Directory of Public Services**

**People Centre**

Service Provider City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 10, Kwa Xuma, 1868  
Street Jabulani Civic Centre, Kwa  
Xuma, Soweto  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:30

Service Provider City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 39101, Bramley,  
2018

Street 53A Andries Street, Wynberg  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

Service Provider City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30,  
Roodepoort, 1725

Street Ground Floor Civic Centre,  
100 Christiaan de Wet Rd,  
Florida Park

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 - 16:00

Service Provider City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1477, JHB, 2000  
Street CJ Cronje Building, 80  
Loveday Street Cnr Bree,  
JHB

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

Service Provider City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X20, Halfway  
House, Midrand, 1685

Street 300 15th Road,  
Randjiespark, Midrand City

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 15:30

Service Provider City of Joburg

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042  
 Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, Ennerdale, 1825  
 Street Cnr Smith Walk and Katz Street, Ennerdale Ext 9  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box X7, Auckland Park, 2006  
 Street ACA Krans Building, 35 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### **Permanent Residence (See Home affairs)**

**Directory of Public Services**

### **Permits - Plant and Animal Conservation**

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
 Tel 011 355 1207 / 25  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Gleincain Building, 73 Market Street, JHB, 2000  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

### **Permits - Work, Study, Business (See Home Affairs)**

### **Pest Control (Council-owned property only)**

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1477, JHB, 2000  
 Street CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za

Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box X7, Auckland Park, 2006  
 Street Cnr Avon & Main Reef Road, Langlaagte  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 10, Kwa Xuma, 1868  
 Street Jabulani Civic Centre, Kwa Xuma, Soweto  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box X7, Auckland Park, 2006  
 Street ACA Krans Building, 35 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, Ennerdale, 1825  
 Street Cnr Smith Walk and Katz Street, Ennerdale Ext 9  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042  
 Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za

#### Directory of Public Services

Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685  
 Street 300 15th Road, Randjiespark, Midrand City  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 15:30

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 39101, Bramley, 2018  
 Street 53A Andries Street, Wynberg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 - 16:00

#### Pikitup

**Service Provider** Pikitup (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X74, Braamfontein, 2017  
 Street Cnr Bertha & Juta Streets, Braamfontein, 2017  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

#### Planetarium

**Service Provider** City of Joburg  
 Tel 011 717 1390  
 Fax 011 339 2920  
 Mail PO Box 31149, Braamfontein, 2017

Street Yale Road, Milnerpark, Wits University, Braamfontein  
 E-mail stars@planet.wits.ac.za  
 Website www.wits.ac.za/planetarium  
 Office Hours 08:00 to 16:00

### Podiatry - Clinic

**Service Provider** City of Joburg Health  
 Tel 011 673 1002 / 3 / 4  
 Fax 011 477 8007  
 Mail Westbury Clinic, Du Plessis Steet, Westbury, 2083  
 Street Du Plessis Steet, Westbury  
 Office Hours Tues Thurs Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011

**Service Provider** City of Joburg Health  
 Tel 011 788 1526 / 7  
 Mail Cnr Fifth Avenue & 14th Street, Parkhurst, 2195  
 Street Cnr Fifth Avenue & 14th Street, Parkhurst  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 488 4911

**Service Provider** City of Joburg Health  
 Tel 011 837 9118 / 9  
 Fax 011 830 1028  
 Mail 77 Ingelby Street, Crosby, 2092  
 Street 77 Ingelby Street, Crosby  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011

### Poison Information Centre

**Service Provider** Netcare  
 Tel 0800 333 444  
 Fax 011 254 1405  
 Mail PO Box 286, Edenvale, 1610  
 Street 49 New Road, Midrand  
 Office Hours 08:00 to 17:00  
 After Hrs/Emergency 082 911

### Police

**Service Provider** South African Police Services (City of Joburg)  
 Tel 011 407 0000  
 Fax 011 407 0436  
 Mail Private Bag X1, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorisson Building, Braamfontein  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
 After Hrs/Emergency 10111

### Police Psychological Services

**Service Provider** South African Police Services (City of Joburg)  
 Tel 011 407 0104  
 Fax 011 407 0104  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Police Psychological Services

**Service Provider** South African Police Services (City of Joburg)  
 Tel 011 407 0104  
 Fax 011 407 0104  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Police Training Services

**Service Provider** South African Police Services (City of Joburg)  
 Tel 011 403 2600 X237  
 Fax 011 403 5533  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Population Statistics & Demographics

**Service Provider** City of Joburg  
 Tel 011 407 6111  
 Fax 011 339 5582  
 Mail PO Box 1049, JHB, 2000  
 Street 158 Loveday Street, Braamfontein, 2017  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

### Postal Policy

**Service Provider** Department of Communications  
 Tel 012 427 8111  
 Fax 012 362 6915  
 Mail Private Bag X860, Pretoria, 0001  
 Street 399 Duncan Street, Hatfield, Pretoria  
 Website www.docweb.pwv.gov.za  
 Office Hours 08:00 to 16:00

### Postal Services - Domestic Products

Service Provider	South African Post Office
Tel	0800 114 488
E-mail	info@sapo.co.za
Website	www.sapo.co.za
Office Hours	08:00 to 16:00

### Postal Services - International Services

Service Provider	South African Post Office
Tel	0800 114 488
E-mail	info@sapo.co.za
Website	www.sapo.co.za
Office Hours	08:00 to 16:00

### Postbank

Service Provider	South African Post Office
Tel	0800 535 455
E-mail	info@sapo.co.za
Website	www.sapo.co.za
Office Hours	08: to 16

### Poverty Alleviation Programmes

Service Provider	Department of Social Services & Population Development
Tel	011 355 7600
Fax	011 355 7759
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building 11th Floor, JHB
Website	www.gov.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### Power Failure (See City Power)

### Power Supply (See City Power)

### Powerline Installation

Service Provider	Eskom
Tel	0860 110 124
Fax	011 405 6013
Mail	PO Box 8610, JHB, 2000
Street	204 Smit Street, Braamfontein
Website	www.eskom.co.za
Office Hours	24 Hours

### Premier of Gauteng

Service Provider	Gauteng Provincial Government
Tel	011 355 6000
Fax	011 836 9334

### Directory of Public Services

Mail	Private Bag X61, Marshalltown, 2107
Street	30 Simmonds Street, JHB
Website	www.gpg.gov.za
Office Hours	08:00 to 16:30

### Presidency

Service Provider	Office of the President
Tel	012 300 5200
Fax	012 323 8246
Mail	Private bag X1000, Pretoria, 0001
Street	Union Buildings West Wing, Government Avenue, Pretoria
E-mail	President@po.gov.za
Website	www.gov.za
Office Hours	08:00 to 16:30
After Hrs/Emergency	012 300 5200

### Primary Schools

Service Provider	Department of Education
Tel	011 355 5640
Fax	011 355 5141
Mail	Private Bag X1, Braamfontein, 2017
Street	Cnr Commissioner & Sauer Streets, Braamfontein
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00

Service Provider	Department of Education
Tel	011 938 4566
Fax	011 933 1093
Mail	Private Bag X13, Lenasia, 1820
Street	Soweto College, Mojadji Road, Soweto
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00

Service Provider	Department of Education
Tel	011 408 9201
Fax	011 403 2055
Mail	Private Bag X18, Braamfontein, 2019
Street	125 Simmonds Street, Braamfontein
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00

Service Provider	Department of Education
Tel	011 496 2590 / 1 / 2
Fax	011 496 1647 / 2597
Mail	PO Box 953, JHB, 2000
Street	101 Northern Parkway Street, Ormonde
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00

### Prison Services

Service Provider	Department of Correctional Services
Tel	011 933 7000
Fax	011 941 1713
Mail	Private Bag X04, Mondeor, 2110
Street	9 Main Street, Meredale
E-mail	communications@dcs.gov.za
Website	www.dcs.gov.za

### Property Management for City of JHB

Service Provider	Johannesburg Property Company
Tel	011 339 2700
Fax	011 339 2727
Mail	PO Box 31565, Braamfontein, 2017
Street	9th Floor Braamfontein Centre, 23 Jorriison Street, Braamfontein
Office Hours	08:15 to 17:00

### Property Rental in City of JHB

Service Provider	Johannesburg Housing Company
Tel	011 241 6900
Fax	011 836 6887
Mail	PO Box 61738, Marshalltown, 2107
Street	53 Main Street, Marshalltown, JHB
Office Hours	08:30 to 16:30

### Prosecution Services

Service Provider	National Prosecuting Authority of SA
Tel	011 220 4000
Fax	011 336 0792
Mail	Private Bag X8, JHB, 2000
Street	907 Supreme Court, Pritchard Street, JHB
Office Hours	08:00 to 16:15

### Prosecutions on Behalf of Government

Service Provider	Director of Special Operations (Scorpions)
Tel	012 845 6000
Fax	012 845 7106
Mail	Private Bag 752, Pretoria, 0001
Street	140 West Lake Avenue, Weavind Park, Silverton
Office Hours	07:30 to 17:00

### Directory of Public Services

### Prospecting & Mining Licences

Service Provider	Mineral & Energy Affairs
Tel	011 358 9700
Fax	011 339 1927
Mail	Private Bag X5, Braamfontein, 2017
Street	209 Smith Street, Braamfontein, 2017
E-mail	jhbhvg@mejhb.pwv.gov.za
Website	www.me.gov.za
Office Hours	07:15 to 15:45

### Protection of Human Rights

Service Provider	Human Rights Commission
Tel	011 484 8300 / 0364
Fax	011 484 1360
Mail	Private Bag 2700, Houghton, 2041
Street	20 Boundary Road, Parktown, 2041
Website	www.sahrc.org.za
Office Hours	Mon - Thurs 08:00 to 16:30; Fri 08:00 to 15:00

### Provincial Commissioner

Service Provider	South African Police Services (City of Joburg)
Tel	011 407 0126
Fax	011 407 0436
Mail	Private Bag X57, Braamfontein, 2017
Street	100 Jorriison Street, Jorriison Building, Braamfontein
Office Hours	07:30 to 16:00

### Psychiatry - Clinic

Service Provider	City of Joburg Health
Tel	011 837 9118 / 9
Fax	011 830 1028
Mail	77 Ingelby Street, Crosby, 2092
Street	77 Ingelby Street, Crosby
Office Hours	Mon - Fri 07:30 to 16:00
After Hrs/Emergency	011 489 1011

Service Provider	City of Joburg Health
Tel	011 788 1526 / 7
Mail	Cnr Fifth Avenue & 14th Street, Parkhurst, 2195
Street	Cnr Fifth Avenue & 14th Street, Parkhurst
Office Hours	Mon - Fri 07:30 to 16:00
After Hrs/Emergency	011 488 4911

Service Provider	City of Joburg Health
Tel	011 673 1002 / 3 / 4
Fax	011 477 8007

Mail Westbury Clinic, Du Plessis Steet, Westbury, 2083  
 Street Du Plessis Steet, Westbury  
 Office Hours Tues Thurs Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011

### Public Order Policing Unit

Service Provider South African Police Services (City of Joburg)  
 Tel 011 407 0158  
 Fax 011 407 0106  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00

### Public Order Policing Unit

Service Provider South African Police Services (City of Joburg)  
 Tel 011 407 0158  
 Fax 011 407 0106  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00

## R

### Railway Property Management

Service Provider Intersite  
 Tel 011 221 2500  
 Fax 011 333 6015  
 Mail PO Box 2307, Joubert Park, 2044  
 Street Rissik Street, Mezzanine Level, JHB Park Station  
 Website www.intersite.co.za  
 Office Hours 08:00 to 16:00

### Rape Counselling

Service Provider Life Line  
 Tel 011 728 1347  
 Fax 011 728 3497  
 Mail PO Box 95135, Grantpark, 2051  
 Street 2 The Avenue, Cnr Henrietta, Norwood  
 E-mail llinejhb@iafrica.com  
 Website www.lifeline.org.za  
 Office Hours 24 Hours  
 After Hrs/Emergency 011 728 1347

### Rape Help Centre

Service Provider City of Joburg Health  
 Tel 011 725 2811

### Directory of Public Services

Fax 011 725 5411  
 Mail Private Bag X2314, Joubert Park, 2044  
 Street Cnr Klein & Smith Street, JHB  
 Office Hours 24 Hours  
 After Hrs/Emergency 011 725 2811

### Rapid Response Unit

Service Provider Johannesburg Metropolitan Police Department  
 Tel 011 375 5911 (24Hrs)

### Rates and Taxes

Service Provider City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1450, JHB, 2000  
 Street Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 24 Hours

### Receiver of Revenue (SARS)

Service Provider SARS  
 Tel 011 374 8000  
 Fax 011 374 8532  
 Mail PO Box 1051, JHB, 2000  
 Street 4 Rissik Street, JHB  
 E-mail rrjhb@sars.gov.za  
 Website www.sars.gov.za  
 Office Hours 07:30 to 16:00

### Recreation/Community Centres

Service Provider City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, 1825  
 Street K43 Highway, Corrobrick Complex, Lenasia  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
 Service Provider City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146

Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Social Development

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 39101, Bramley, 2018

Street 53A Andries Street, Wynberg  
E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Social Development

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X7, Auckland Park, 2127

Street 35 Symons Road, Auckland Park

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Social Development

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 43278, Industria, 2042

Street Putco Building, Old Potchefstroom Road, Diepkloof Zone 6

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:30

**Service Provider** City of Joburg Social Development

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail P O Box 1514, Rosettenville, 2130

Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development

#### Directory of Public Services

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30, Roodepoort, 1725

Street 100 Christiaan de Wet Street, Florida Civic Centre, Roodepoort

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X10, Kwa Xuma, 1868

Street 1 Koma Road, Jabulani Civic Centre, Soweto

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:00

#### Recycling

**Service Provider** Pikitup (City of Joburg)

Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X74, Braamfontein, 2017

Street Cnr Bertha & Juta Streets, Braamfontein, 2017

E-mail joburgconnect@joburg.org.za

Website www.joburg.org.za  
Office Hours 08:00 to 16:30

#### Redevelopment

**Service Provider** Johannesburg Development Agency

Tel 011 688 7850  
Fax 011 688 7899  
Mail PO Box 61877, Marshalltown, 2107

Street 90 Market Street, JHB

Office Hours 08:00 to 17:00

#### Refugee Permits

**Service Provider** Department of Home Affairs

Tel 011 339 6294  
Fax 011 339 6165  
Mail Private Bag X1, Ferreirasdorp, 2001

Street 61 Jorrison Street, Braamfontein (Entrance on Stiemens Street)

Website www.home-affairs.pwv.gov.za



Office Hours 07:30 to 16:00

### Refugees

**Service Provider** Department of Home Affairs  
Tel 011 339 6294  
Fax 011 339 6165  
Mail Private Bag X1,  
Ferreirasdorp, 2001  
Street 61 Jorrison Street,  
Braamfontein (Entrance on  
Stiemens Street)  
Website www.home-  
affairs.pwv.gov.za  
Office Hours 07:30 to 16:00

### Refuse

**Service Provider** Pikitup (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X74,  
Braamfontein, 2017  
Street Cnr Bertha & Juta Streets,  
Braamfontein, 2017  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:30

### Rental of Property in City of JHB

**Service Provider** Johannesburg Housing  
Company  
Tel 011 241 6900  
Fax 011 836 6887  
Mail PO Box 61738,  
Marshalltown, 2107  
Street 53 Main Street,  
Marshalltown, JHB  
Office Hours 08:30 to 16:30

### Reproductive Health - Clinic

**Service Provider** City of Joburg Health  
Tel 011 945 3188 / 9  
Fax 011 945 3187  
Mail 59 Boundary Road, Eldorado  
Park, 1811  
Street 59 Boundary Road, Eldorado  
Park  
Office Hours Mon - Fri 08:00 to 16:30  
After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
Tel 011 261 1212  
Fax 011 314 1327  
Mail Private Bag X20, Halfway  
House, 1685  
Street Bophelong, Stand 3699,  
Ivory Park

Office Hours Mon Wed 06:45 to 16:15;  
Tues Thurs Fri 07:45 to  
16:15

After Hrs/Emergency 011 920 1100

**Service Provider** City of Joburg Health  
Tel 011 945 4203  
Fax 011 945 3050  
Mail No.7 Cnr Arlberg &  
Witteberg, Ext 2 Eldorado  
Park, 1811  
Street No.7 Cnr Arlberg &  
Witteberg, Ext 2 Eldorado  
Park

Office Hours Mon - Fri 08:00 to 16:30

After Hrs/Emergency 011 933 8000

**Service Provider** City of Joburg Health  
Tel 011 805 3112  
Fax 011 314 1327  
Mail Private Bag X20, Halfway  
House, 1685  
Street Cnr South & Market Street,  
Midrand

Office Hours 07:45 to 16:15

After Hrs/Emergency 011 375 5911

**Service Provider** City of Joburg Health  
Tel 011 673 1002 / 3 / 4  
Fax 011 477 8007  
Mail Westbury Clinic, Du Plessis  
Steet, Westbury, 2083  
Street Du Plessis Steet, Westbury

Office Hours Tues Thurs Fri 07:30 to  
16:00

After Hrs/Emergency 011 489 1011

**Service Provider** City of Joburg Health  
Tel 011 761 6076  
Fax 011 760 5227  
Mail 15 Rex Street, Roodepoort,  
1725

Street 15 Rex Street, Roodepoort  
Office Hours Mon - Thurs 08:00 to 16:00;  
Fri 08:00 to 12:00; 3rd Tues  
of month 16:00 to 18:00

After Hrs/Emergency 011 489 1011

**Service Provider** City of Joburg Health  
Tel 011 788 1526 / 7  
Mail Cnr Fifth Avenue & 14th  
Street, Parkhurst, 2195  
Street Cnr Fifth Avenue & 14th  
Street, Parkhurst

Office Hours Mon - Fri 07:30 to 16:00

After Hrs/Emergency 011 488 4911

**Service Provider** City of Joburg Health  
Tel 011 837 9118 / 9  
Fax 011 830 1028  
Mail 77 Ingelby Street, Crosby,  
2092  
Street 77 Ingelby Street, Crosby

Office Hours Mon - Fri 07:30 to 16:00  
After Hrs/Emergency 011 489 1011

### Rescue

Service Provider City of Joburg Emergency Management Services  
Tel 011 375 5911 (24Hrs)

### Research for Government

Service Provider HSRC (Human Sciences Research Council)  
Tel 012 302 2571  
Fax 012 302 2208  
Mail Private Bag X41, Pretoria, 0001  
Street 134 Pretorius Street, Pretoria  
Website www.hsrc.ac.za  
Office Hours 08:00 to 16:00

### Reservists

Service Provider South African Police Services (City of Joburg)  
Tel 011 407 0125  
Fax 011 407 0436  
Mail Private Bag X57, Braamfontein, 2017  
Street 100 Jorrison Street, Jorrison Building, Braamfontein  
Office Hours 07:30 to 16:00

### Reservoirs

Service Provider Johannesburg Water (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 61542, Marshalltown, 2107  
Street 58 Frederick Street, Cnr Rissik Street, Marshalltown  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 08:00 to 16:00

### Restructuring of State-Owned Enterprises

Service Provider Department of Public Enterprises  
Tel 012 431 1000  
Fax 012 430 2853  
Mail Private Bag X15, Hatfield, Pretoria  
Street Infotech Building, 1090 Arcadia Street, Hatfield, Pretoria  
E-mail info@dpe.gov.za

### Directory of Public Services

Website www.dpe.gov.za  
Office Hours 07:45 to 16:30

### Rezoning

Service Provider Building Control  
Tel 011 407 6244  
Fax 011 339 6368  
Mail PO Box 30733, Braamfontein, 2017  
Street 158 Loveday Street, Braamfontein, 2017  
Office Hours 07:30 to 16:30

### Road Closures & Access Control

Service Provider Johannesburg Roads Agency (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X10, Braamfontein, 2017  
Street 66 Sauer Street, JHB, 2000  
E-mail joburgconnect@joburg.org.za  
Website www.joburg.org.za  
Office Hours 07:30 to 16:30

### Road Construction

Service Provider Gauteng Provincial Government Roads Department  
Tel 011 660 5541  
Fax 011 660 7884  
Mail Private Bag X2025, Krugersdorp, 1750  
Street Sterkfontein Road, Krugersdorp  
Office Hours 07:30 to 16:00

### Road Maintenance (Provincial Roads)

Service Provider Gauteng Provincial Government Roads Department  
Tel 011 660 5541  
Fax 011 660 7884  
Mail Private Bag X2025, Krugersdorp, 1750  
Street Sterkfontein Road, Krugersdorp  
Office Hours 07:30 to 16:00

### Road Related Complaints

Service Provider City of Joburg (Joburg Connect)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1450, JHB, 2000

Street Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 24 Hours

### Road Reserve

Service Provider Johannesburg Roads Agency (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X70, Braamfontein, 2017  
 Street 66 Sauer Street, JHB, 2000  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

### Roadway

Service Provider Johannesburg Roads Agency (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X70, Braamfontein, 2017  
 Street 66 Sauer Street, JHB, 2000  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

## S

### SAPS

Service Provider South African Police Services (City of Joburg)  
 Tel 011 407 0000  
 Fax 011 407 0436  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00  
 After Hrs/Emergency 10111

### SAPS Related Complaints

Service Provider Independent Complaints Directorate (ICD)  
 Tel 011 838 2875  
 Fax 011 834 2118  
 Mail Private Bag X0101, Marshalltown, 2107  
 Street Custom House, Fraser Street, JHB  
 Website www.icd.gov.pwv.za

### Directory of Public Services

Office Hours 08:00 to 16:30

### School Readiness Assessments

Service Provider Institute for Child and Adult Guidance  
 Tel 011 489 3106  
 Fax 011 489 3108  
 Mail PO Box 524, Auckland Park, 2006  
 Street RAU Campus, D Ring Yellow Block, Office No 300, Auckland Park  
 Office Hours 08:00 to 17:30

### School Report Difficulties

Service Provider Department of Education  
 Tel 011 355 5640  
 Fax 011 355 5141  
 Mail Private Bag X1, Braamfontein, 2017  
 Street Cnr Commissioner & Sauer Streets, Braamfontein  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

Service Provider Department of Education  
 Tel 011 408 9201  
 Fax 011 403 2055  
 Mail Private Bag X18, Braamfontein, 2019  
 Street 125 Simmonds Street, Braamfontein  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

Service Provider Department of Education  
 Tel 011 938 4566  
 Fax 011 933 1093  
 Mail Private Bag X13, Lenasia, 1820  
 Street Soweto College, Mojadji Road, Soweto  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

Service Provider Department of Education  
 Tel 011 496 2590 / 1 / 2  
 Fax 011 496 1647 / 2597  
 Mail PO Box 953, JHB, 2000  
 Street 101 Northern Parkway Street, Ormonde  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

### Science and Technology Development

Service Provider Department of Science and Technology  
 Tel 012 337 8000  
 Fax 012 323 2720

Mail Private Bag X894, Pretoria, 0001  
 Street 188 Schoeman Street, and 179 Pretorius Street, Pretoria  
 Website www.dst.gov.za  
 Office Hours 07:45 to 16:15

### Scorpions

Service Provider Director of Special Operations (Scorpions)  
 Tel 012 845 6000  
 Fax 012 845 7106  
 Mail Private Bag 752, Pretoria, 0001  
 Street 140 West Lake Avenue, Weavind Park, Silverton  
 Office Hours 07:30 to 17:00

### Secondary Schools

Service Provider Department of Education  
 Tel 011 496 2590 / 1 / 2  
 Fax 011 496 1647 / 2597  
 Mail PO Box 953, JHB, 2000  
 Street 101 Northern Parkway Street, Ormonde  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

Service Provider Department of Education  
 Tel 011 938 4566  
 Fax 011 933 1093  
 Mail Private Bag X13, Lenasia, 1820  
 Street Soweto College, Mojadji Road, Soweto  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

Service Provider Department of Education  
 Tel 011 408 9201  
 Fax 011 403 2055  
 Mail Private Bag X18, Braamfontein, 2019  
 Street 125 Simmonds Street, Braamfontein  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

Service Provider Department of Education  
 Tel 011 355 5640  
 Fax 011 355 5141  
 Mail Private Bag X1, Braamfontein, 2017  
 Street Cnr Commissioner & Sauer Streets, Braamfontein  
 Website www.education.gpg.gov.za  
 Office Hours 08:00 to 16:00

### Serious and Violent Crimes

Service Provider South African Police Services (City of Joburg)  
 Tel 011 407 0152  
 Fax 011 407 1050  
 Mail Private Bag X57, Braamfontein, 2017  
 Street 100 Jorrison Street, Jorrison Building, Braamfontein  
 Office Hours 07:30 to 16:00  
 After Hrs/Emergency 10111

### Serious Crimes

Service Provider Director of Special Operations (Scorpions)  
 Tel 012 845 6000  
 Fax 012 845 7106  
 Mail Private Bag 752, Pretoria, 0001  
 Street 140 West Lake Avenue, Weavind Park, Silverton  
 Office Hours 07:30 to 17:00

### Sewerage

Service Provider Johannesburg Water (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 61542, Marshalltown, 2107  
 Street 58 Frederick Street Cnr Rissik Street, Marshalltown  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Sexually Transmitted Diseases - Clinic

Service Provider City of Joburg Health  
 Tel 011 837 9118 / 9  
 Fax 011 830 1028  
 Mail 77 Ingelby Street, Crosby, 2092  
 Street 77 Ingelby Street, Crosby  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011

Service Provider City of Joburg Health  
 Tel 011 984 4050  
 Fax 011 984 9097  
 Mail 739 Rodepoort Road, Dube, 1818  
 Street 739 Rodepoort Road, Mafolo South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000

Service Provider City of Joburg Health  
 Tel 011 945 4203

Fax 011 945 3050  
 Mail No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park, 1811  
 Street No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 945 3188 / 9  
 Fax 011 945 3187  
 Mail 59 Boundary Road, Eldorado Park, 1811  
 Street 59 Boundary Road, Eldorado Park  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 930 2111  
 Fax 011 930 2503  
 Mail 144 Babinaphuthi Street, Tladi, 1868  
 Street 144 Babinaphuthi Street, Tladi  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820  
 Street Cnr Rose & Eland Streets, Ext 2 Lenasia  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073  
**Service Provider** City of Joburg Health  
 Tel 011 788 1526 / 7  
 Mail Cnr Fifth Avenue & 14th Street, Parkhurst, 2195  
 Street Cnr Fifth Avenue & 14th Street, Parkhurst  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 787 9393  
 Fax 011 787 4700  
 Mail PO Box 78001, Sandton, 2146  
 Street Cnr Hendrik Verwoerd Drive & Selkirk Street, Randburg  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 489 1011  
**Service Provider** City of Joburg Health  
 Tel 011 761 6076  
 Fax 011 760 5227

Mail 15 Rex Street, Roodepoort, 1725  
 Street 15 Rex Street, Roodepoort  
 Office Hours Mon - Thurs 08:00 to 16:00; Fri 08:00 to 12:00; 3rd Tues of month 16:00 to 18:00  
 After Hrs/Emergency 011 489 1011  
**Service Provider** City of Joburg Health  
 Tel 011 673 1002 / 3 / 4  
 Fax 011 477 8007  
 Mail Westbury Clinic, Du Plessis Steet, Westbury, 2083  
 Street Du Plessis Steet, Westbury  
 Office Hours Tues Thurs Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011  
**Service Provider** City of Joburg Health  
 Tel 011 614 1475  
 Fax 011 614 8700  
 Mail 34 Ford Street, Jeppe Town, 2094  
 Street 34 Ford Street, Jeppe Town  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 448 1402  
 Fax 011 448 2541  
 Mail Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra, 2090  
 Street Thoko Mngoma, Cnr Sixth Avenue & Third Street, Alexandra  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 435 1045  
 Fax 011 435 3598  
 Mail Cnr Rose & Mabel Street, Rosettenville, 2130  
 Street Cnr Rose & Mabel Street, Rosettenville  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 681 2000  
**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820  
 Street Civic Centre, Cnr Wimbeldon & Wellington, Lenasia South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073

### **Shelters for Women**

<b>Service Provider</b>	<b>Department of Social Services &amp; Population Development</b>
Tel	011 355 7600 / 7766
Fax	011 492 1094
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building 11th Floor, JHB
Website	www.gov.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### **Social Grants - Child Support, Old Age, Disability etc.**

<b>Service Provider</b>	<b>Department of Social Services &amp; Population Development</b>
Tel	011 355 7600
Fax	011 355 7759
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building 11th Floor, JHB
Website	www.gov.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### **Social Services**

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 43278, Industria, 2042
Street	Cnr Old Potchefstroom & Nicholas Street, Central Camp, Diepkloof Zone 6
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	P O Box 1514, Rosettenville, 2130
Street	Eureka House, 92 Marlborough Rd, Springfield, Rosettenville
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
-------------------------	--

Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 78001, Sandown, 2146
Street	Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X7, Auckland Park, 2006
Street	ACA Krans Building, 35 Symons Road, Auckland Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X30, Roodepoort, 1725
Street	100 Christiaan de Wet Street, Florida Civic Centre, Roodepoort
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X10, Kwa-Xuma, Jabulani, 1868
Street	1 Koma Street, Jabulani Civic Centre, Jabulani
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X03, Lenasia, 1820
Street	K43 Highway, Corrobrick Complex, Lenasia
E-mail	joburgconnect@joburg.org.za

Website	www.joburg.org.za
Office Hours	08:00 to 16:00
<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00
<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 79101, Bramley, 2090
Street	53A Andries Street, Wynberg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### Social Worker Services

<b>Service Provider</b>	<b>Department of Social Services &amp; Population Development</b>
Tel	011 355 7600
Fax	011 355 7759
Mail	Private Bag X35, JHB, 2000
Street	69 Commissioner Street, Thusong Building 11th Floor, JHB
Website	www.gov.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 601 011

### Special Schools

<b>Service Provider</b>	<b>Department of Education</b>
Tel	011 496 2590 / 1 / 2
Fax	011 496 1647 / 2597
Mail	PO Box 953, JHB, 2000
Street	101 Northern Parkway Street, Ormonde
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00
<b>Service Provider</b>	<b>Department of Education</b>
Tel	011 408 9201
Fax	011 403 2055
Mail	Private Bag X18, Braamfontein, 2019
Street	125 Simmonds Street, Braamfontein
Website	www.education.gpg.gov.za

### Directory of Public Services

Office Hours	08:00 to 16:00
<b>Service Provider</b>	<b>Department of Education</b>
Tel	011 938 4566
Fax	011 933 1093
Mail	Private Bag X13, Lenasia, 1820
Street	Soweto College, Mojadji Road, Soweto
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00
<b>Service Provider</b>	<b>Department of Education</b>
Tel	011 355 5640
Fax	011 355 5141
Mail	Private Bag X1, Braamfontein, 2017
Street	Cnr Commissioner & Sauer Streets, Braamfontein
Website	www.education.gpg.gov.za
Office Hours	08:00 to 16:00

### Sport and Recreation - Policy and Promotion

<b>Service Provider</b>	<b>Department of Sport and Recreation (National Office)</b>
Tel	012 334 3100
Fax	012 321 6187
Mail	Private Bag X896, Pretoria, 0001
Street	Oranje Nassau Building, 188 Schoeman Street, 3rd Floor, Pretoria
Website	www.srsa.gov.za
Office Hours	07:45 to 16:15
<b>Service Provider</b>	<b>Department of Sports Recreation Arts &amp; Culture (Provincial Head Office)</b>
Tel	011 355 2500
Fax	011 355 2826
Mail	Private Bag X33, JHB, 2000
Street	38 NBS Building, Rissik Street, JHB
Website	www.gpg.gov.za
Office Hours	08:00 to 17:00

### Sport and Recreation Enquiries

<b>Service Provider</b>	<b>City of Joburg Social Development</b>
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 43278, Industria, 2042
Street	Putco Building, Old Potchefstroom Road, Diepkloof Zone 6
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za

Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X10, Kwa Xuma, 1868  
 Street 1 Koma Road, Jabulani Civic Centre, Soweto  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1477, JHB, 2000  
 Street CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685  
 Street 300 15th Road, Randjes Park, Midrand  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:45 to 16:15

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2127  
 Street 35 Symons Road, Auckland Park

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, 1825  
 Street K43 Highway, Corrobrick Complex, Lenasia  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 39101, Bramley, 2018  
 Street 53A Andries Street, Wynberg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street 100 Christiaan de Wet Street, Florida Civic Centre, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Social Development  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1623, Fonteinkleau, 2032  
 Street Cnr Hans Strijdom & Hans Schoeman Streets, Randburg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Squatters

**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555



Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Housing  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006  
 Street 35 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### State Attorney

**Service Provider** Department of Justice  
 Tel 011 330 7600  
 Fax 011 333 0359  
 Mail Private Bag X9, JHB, 2000  
 Street Cnr Market & Kruis Street, JHB  
 Office Hours 07:45 to 13:00 / 13:45

### Statistics - Collection, Processing and Publishing

**Service Provider** Statistics South Africa  
 Tel 012 310 8911  
 Fax 012 310 8500  
 Mail Private Bag X44, Pretoria, 0001  
 Street 270 Vermeulen Street, Pretoria, 0002  
 E-mail info@statssa.gov.za  
 Website www.statssa.gov.za  
 Office Hours 07:30 to 16:00

### Stormwater

**Service Provider** Johannesburg Roads Agency (City of Joburg)  
 Tel 011 298 5000  
 Fax 011 298 8157  
 Mail Private Bag X70, Braamfontein, 2017  
 Street 66 Sauer Street, JHB  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
 After Hrs/Emergency 011 375 5555

### Street Cleaning

**Service Provider** Pikitup (City of Joburg)

### Directory of Public Services

Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X74, Braamfontein, 2017  
 Street Cnr Bertha & Juta Streets, Braamfontein, 2017  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

### Street Lights

**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1450, Johannesburg, 2000  
 Street Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 24 Hours

### Street Marches & Processions

**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 4068, JHB, 2000  
 Street 22 Loveday Street, Village Road, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:00 to 16:00

### Street Name Signs

**Service Provider** Johannesburg Roads Agency (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X70, Braamfontein, 2017  
 Street 66 Sauer Street, JHB, 2000  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30

### Street Trading

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 10, Kwa Xuma, 1868

Street Jabulani Civic Centre, Kwa Xuma, Soweto  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 39101, Bramley, 2018

Street 53A Andries Street, Wynberg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, Ennerdale, 1825

Street Cnr Smith Walk and Katz Street, Ennerdale Ext 9  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042

Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685

Street 300 15th Road, Randjiespark, Midrand City  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 15:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box X7, Auckland Park, 2006

Street ACA Krans Building, 35 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130

Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725

Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 - 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146

Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1477, JHB, 2000

Street CJ Cronje Building, 80 Loveday Street Cnr Bree, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Street Trees

Service Provider	City Parks (City of Joburg)
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 2824, JHB, 2000
Street	209 Smit Street, 6th Floor, Braamfontein
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### Study Permits (See Home Affairs)

### Subsidised Housing

Service Provider	City of Joburg Housing
Tel	011 355 4000
Fax	011 834 3670
Mail	Private Bag X79, Marshalltown, 2107
Street	37 Sauer Street, Cnr Market, JHB
Office Hours	08:00 to 16:00

### Swimming Pools

Service Provider	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	Private Bag X7, Auckland Park, 2006
Street	ACA Krans Building, 35 Symons Road, Auckland Park
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg Social Development
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1623, Fonteinbleau, 2032
Street	Cnr Hans Strijdom & Hans Schoeman Streets, Randburg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### T

### Tax

Service Provider	South African Revenue Services
Tel	011 374 8000

Fax	011 374 8532
Mail	PO Box 1051, JHB, 2000
Street	4 Rissik Street, JHB
E-mail	rrjhb@sars.gov.za
Website	www.sars.gov.za
Office Hours	07:30 to 16:00

### Tax Directives

Service Provider	South African Revenue Services
Tel	011 374 8000
Fax	011 374 8532
Mail	PO Box 1051, JHB, 2000
Street	4 Rissik Street, JHB
E-mail	rrjhb@sars.gov.za
Website	www.sars.gov.za
Office Hours	07:30 to 16:00

### TB Programme

Service Provider	City of Joburg Health
Tel	011 984 0402
Fax	011 984 4395
Mail	PO Box 10, Kwa Xuma, 1868
Street	Jabulani Civic Centre, Kwa Xuma, Soweto
Office Hours	07:30 to 16:00

### Telecommunications Policy

Service Provider	Department of Communications
Tel	012 427 8111
Fax	012 362 6915
Mail	Private Bag X860, Pretoria, 0001
Street	399 Duncan Street, Hatfield, Pretoria
Website	www.docweb.pwv.gov.za
Office Hours	08:00 to 16:00

### Telephone - Faults

Service Provider	Telkom
Tel	10212
Website	www.telkom.co.za
Office Hours	24 Hours

### Telephone - New Services

Service Provider	Telkom
Tel	10219
Website	www.telkom.co.za
Office Hours	08:00 to 17:45

### Telephone Account Enquiries

Service Provider	Telkom
Tel	10210
Website	www.telkom.co.za
Office Hours	08:00 to 17:45

### Threats to National Security

Service Provider	National Intelligence Agency
Tel	012 427 4000
Fax	012 427 4651
Mail	Private Bag X87, Pretoria, 0001
Street	Delmas Road, Rietvlei, Pretoria
E-mail	info@nia.org.za
Website	www.nia.org.za
Office Hours	07:30 to 16:00

### Tourism

Service Provider	Gauteng Tourism Authority
Tel	011 340 9000
Fax	011 327 7000
Mail	PO Box 2200, Saxonwold, 2132
Street	The Rosebank Mall, Rosebank, 2196
E-mail	tourism@gauteng.net
Website	www.gauteng.net
Office Hours	08:00 to 17:00

### Tourism Development

Service Provider	Department of Environmental Affairs and Tourism
Tel	012 310 3911
Fax	012 322 2682
Mail	Private Bag X447, Pretoria, 0001
Street	315 Pretorius Street, Fedsure Forum Building, Pretoria
Website	www.environment.gov.za
Office Hours	08:00 to 16:00

### Tourist Information

Service Provider	City of Joburg
Tel	011 407 7422
Fax	011 403 2553
Mail	19 Ameshoff Street, Cnr Bicard, Braamfontein, 2017
Street	19 Ameshoff Street, Cnr Bicard, Braamfontein
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 15:00

Service Provider	City of Joburg
Tel	011 761 0340
Fax	011 674 4139
Mail	Private Bag X30, Rodepoort, 1725
Street	100 Christiaan De Wet Road, Florida Park

E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

Service Provider	City of Joburg
Tel	011 203 3605
Fax	011 203 3502
Mail	Private Bag X20, Halfway House, Midrand, 1685
Street	300 15th Road, Randtjies Park, Midrand
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:45 to 16:15

### Town Planning Information

Service Provider	City of Joburg
Tel	011 407 6876 / 9
Fax	011 339 3368
Mail	PO Box 30733, Braamfontein, 2017
Street	158 Loveday Street, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	08:00 to 16:00

### Trade Licences

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 39101, Bramley, 2018
Street	53A Andries Street, Wynberg
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 1477, JHB, 2000
Street	CJ Cronje Building, 80 Loveday Street, Cnr Bree, JHB
E-mail	joburgconnect@joburg.org.za
Website	www.joburg.org.za
Office Hours	07:30 to 16:00

Service Provider	City of Joburg Environmental Health
Tel	011 375 5555 (24Hrs)
Fax	011 375 6555
Mail	PO Box 10, Kwa Xuma, 1868

Street Jabulani Civic Centre, Kwa Xuma, Soweto  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box X7, Auckland Park, 2006

Street ACA Krans Building, 35 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146

Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, Ennerdale, 1825

Street Cnr Smith Walk and Katz Street, Ennerdale Ext 9  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042

Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555

**Directory of Public Services**

Mail Private Bag X30, Roodepoort, 1725  
 Street 100 Christiaan de Wet Street, Florida Civic Centre, Roodepoort  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006

Street Cnr Avon & Main Reef Road, Langlaagte  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685

Street 300 15th Road, Randjiespark  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 8:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130

Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Trademark and Copyright Registration**

**Service Provider** Department of Trade and Industry  
 Tel 0861 843 384  
 Fax 0861 843 888  
 Mail Private Bag X84, Pretoria, 0001

Street House of Trade and Industry, 226 Prinsloo Street, Pretoria

E-mail [contactus@thedti.gov.za](mailto:contactus@thedti.gov.za)  
 Website [www.dti.gov.za](http://www.dti.gov.za)  
 Office Hours 07:15 to 16:30

### Traffic Department - General Enquiries

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 490 1523  
 Fax 011 838 6419  
 Mail Private Bag X24, JHB, 2000 Village Road between Loveday & Eloff Streets, JHB  
 Street  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

### Traffic Department - Metro Police

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 490 1600  
 Fax 011 490 1628  
 Mail Private Bag X24, JHB, 2000 Village Road between Loveday & Eloff Streets, JHB  
 Street  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00  
 After Hrs/Emergency 011 375 5918

### Traffic Department - Public Relations

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 490 1610  
 Fax 011 838 6419  
 Mail Private Bag X24, JHB, 2000 Village Road between Loveday & Eloff Streets, JHB  
 Street  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

### Traffic Department - Special Events Management

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 490 1684  
 Fax 011 838 6419  
 Mail Private Bag X24, JHB, 2000 Village Road between Loveday & Eloff Streets, JHB  
 Street  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)

### Directory of Public Services

Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

### Traffic Fines - Credit Card Payments

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 490 1675 / 1612  
 Fax 011 490 1571  
 Mail Private Bag X24, JHB, 2000 Village Road between Loveday & Eloff Streets, JHB  
 Street  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

### Traffic Fines - Outstanding

**Service Provider** Johannesburg Metropolitan Police Department  
 Tel 011 490 1612 / 1504  
 Fax 011 490 1571  
 Mail Private Bag X24, JHB, 2000 Village Road between Loveday & Eloff Streets, JHB  
 Street  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 07:30 to 16:00

### Traffic Lights

**Service Provider** City of Joburg  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1450, JHB, 2000  
 Street Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort  
 E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
 Website [www.joburg.org.za](http://www.joburg.org.za)  
 Office Hours 24 Hours

### Train Service Information

**Service Provider** Metro Rail  
 Tel 011 773 5879  
 Fax 011 774 4563  
 Mail P O Box 11579, JHB, 2000  
 Street WITS Metro Rail Park, Cnr Leeds & Loveday, Braamfontein  
 Office Hours 7:30 to 16:00

### Transformation in South Africa

**Service Provider** Centre for the Study of Violence and Reconciliation  
 Tel 011 403 5650

Fax 011 339 6789  
 Mail PO Box 30778,  
 Braamfontein, 2017  
 Street 23 Jorrison Street,  
 Braamfontein  
 Website www.csvr.org.za  
 Office Hours 08:00 to 17:00

### Transport Infrastructure

Service Provider Department of Transport  
 Tel 012 309 3131  
 Fax 012 328 3194  
 Mail Private Bag X193, Pretoria,  
 0001  
 Street Forum Building, Cnr Struben  
 and Bosman Street, Pretoria  
 Website www.transport.gov.za  
 Office Hours 07:15 to 15:45

### Trauma Counselling

Service Provider Centre for the Study of  
 Violence and Reconciliation  
 Tel 011 403 5650  
 Fax 011 339 6789  
 Mail PO Box 30778,  
 Braamfontein, 2017  
 Street 23 Jorrison Street,  
 Braamfontein  
 Website www.csvr.org.za  
 Office Hours 08:00 to 17:00

### Trees - Street

Service Provider City Parks (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 2824, JHB, 2000  
 Street 209 Smit Street, 6th Floor,  
 Braamfontein  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Tuberculosis (TB) - Clinic

Service Provider City of Joburg Health  
 Tel 011 787 9393  
 Fax 011 787 4700  
 Mail PO Box 78001, Sandton,  
 2146  
 Street Cnr Hendrik Verwoerd Drive  
 & Selkirk Street, Randburg  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 489 1011  
 Service Provider City of Joburg Health  
 Tel 011 945 3188 / 9  
 Fax 011 945 3187

Mail 59 Boundary Road, Eldorado  
 Park, 1811  
 Street 59 Boundary Road, Eldorado  
 Park

Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000

Service Provider City of Joburg Health  
 Tel 011 261 1212  
 Fax 011 314 1327  
 Mail Private Bag X20, Halfway  
 House, 1685  
 Street Bophelong, Stand 3699,  
 Ivory Park  
 Office Hours Mon Wed 06:45 to 16:15;  
 Tues Thurs Fri 07:45 to  
 16:15

After Hrs/Emergency 011 920 1100

Service Provider City of Joburg Health  
 Tel 011 435 1045  
 Fax 011 435 3598  
 Mail Cnr Rose & Mabel Street,  
 Rosettenville, 2130  
 Street Cnr Rose & Mabel Street,  
 Rosettenville

Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 681 2000

Service Provider City of Joburg Health  
 Tel 011 448 1402  
 Fax 011 448 2541  
 Mail Thoko Mngoma, Cnr Sixth  
 Avenue & Third Street,  
 Alexandra, 2090

Street Thoko Mngoma, Cnr Sixth  
 Avenue & Third Street,  
 Alexandra

Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911

Service Provider City of Joburg Health  
 Tel 011 805 3112  
 Fax 011 314 1327  
 Mail Private Bag X20, Halfway  
 House, 1685

Street Cnr South & Market Street,  
 Midrand

Office Hours 07:45 to 16:15  
 After Hrs/Emergency 011 375 5911

Service Provider City of Joburg Health  
 Tel 011 614 1475  
 Fax 011 614 8700  
 Mail 34 Ford Street, Jeppe Town,  
 2094

Street 34 Ford Street, Jeppe Town  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 488 4911

Service Provider City of Joburg Health  
 Tel 011 673 1002 / 3 / 4  
 Fax 011 477 8007

Mail Westbury Clinic, Du Plessis Steet, Westbury, 2083  
 Street Du Plessis Steet, Westbury  
 Office Hours Tues Thurs Fri 07:30 to 16:00  
 After Hrs/Emergency 011 470 9000  
**Service Provider** City of Joburg Health  
 Tel 011 761 6076  
 Fax 011 760 5227  
 Mail 15 Rex Street, Roodepoort, 1725  
 Street 15 Rex Street, Roodepoort  
 Office Hours Mon - Thurs 08:00 to 16:00; Fri 08:00 to 12:00; 3rd Tues of month 16:00 to 18:00  
 After Hrs/Emergency 011 470 9000  
**Service Provider** City of Joburg Health  
 Tel 011 788 1526 / 7  
 Mail Cnr Fifth Avenue & 14th Street, Parkhurst, 2195  
 Street Cnr Fifth Avenue & 14th Street, Parkhurst  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 488 4911  
**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820  
 Street Cnr Rose & Eland Streets, Ext 2 Lenasia  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073  
**Service Provider** City of Joburg Health  
 Tel 011 852 1055  
 Fax 011 852 1054  
 Mail Cnr Rose & Eland Streets, Ext 2 Lenasia, 1820  
 Street Civic Centre, Cnr Wimbledon & Wellington, Lenasia South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 852 6073  
**Service Provider** City of Joburg Health  
 Tel 011 837 9118 / 9  
 Fax 011 830 1028  
 Mail 77 Ingelby Street, Crosby, 2092  
 Street 77 Ingelby Street, Crosby  
 Office Hours Mon - Fri 07:30 to 16:00  
 After Hrs/Emergency 011 489 1011  
**Service Provider** City of Joburg Health  
 Tel 011 930 2111  
 Fax 011 930 2503  
 Mail 144 Babinaphuthi Street, Tladi, 1868  
 Street 144 Babinaphuthi Street, Tladi

Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 945 4203  
 Fax 011 945 3050  
 Mail No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park, 1811  
 Street No.7 Cnr Arlberg & Witteberg, Ext 2 Eldorado Park  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 984 4050  
 Fax 011 984 9097  
 Mail 739 Roodepoort Road, Dube, 1818  
 Street 739 Roodepoort Road, Mafolo South  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 933 8000  
**Service Provider** City of Joburg Health  
 Tel 011 855 4053  
 Mail P O Box 992200, Oden Park, 1825  
 Street Smith Walk, Ennerdale Ext 9  
 Office Hours Mon - Fri 08:00 to 16:30  
 After Hrs/Emergency 011 855 1320

## U

### Unemployment Insurance Fund (UIF) - Blue Cards

**Service Provider** Department of Labour (Labour Centre)  
 Tel 011 497 3163  
 Fax 011 497 3287  
 Mail PO Box 4560, JHB, 2000  
 Street 18 Rissik Street, Cnr Marshall Street, JHB  
 Office Hours 08:00 to 16:00

## V

### Valuation Roll

**Service Provider** City of Joburg  
 Tel 011 407 6614 / 6610  
 Fax 011 403 0473  
 Mail PO Box 32422, Braamfontein, 2017  
 Street Cnr Loveday & Rissik Street, Braamfontein  
 Office Hours 08:00 to 16;00

### Valuation Services

**Service Provider** City of Joburg  
 Tel 011 761 0301 / 2



Fax 011 672 7013  
 Mail Private Bag X30,  
 Roodepoort, 1725  
 Street 100 Christiaan De Wet Road,  
 Florida Park  
 Office Hours 07:00 to 18:00

### Value Added Tax (VAT)

Service Provider South African Revenue  
 Services  
 Tel 011 374 8000  
 Fax 011 374 8532  
 Mail PO Box 1051, JHB, 2000  
 Street 4 Rissik Street, JHB  
 E-mail rrjhb@sars.gov.za  
 Website www.sars.gov.za  
 Office Hours 07:30 to 16:00

### Vehicle Licences (See Licencing Department)

#### Vehicle Number Plates

Service Provider Johannesburg Metropolitan  
 Police Department  
 Tel 011 355 7311  
 Mail Private Bag X83,  
 Marshalltown, 2107  
 Street 41 Simmons Street, Cnr  
 Pritchard, JHB  
 Office Hours 7:45 to 13:30

### Vehicle Registration (See Licencing Departments)

#### Vehicle Testing Station

Service Provider Johannesburg Metropolitan  
 Police Department  
 Tel 011 256 8570  
 Fax 011 256 8590  
 Mail Private Bag X111, Halfway  
 House, Midrand, 1685  
 Street Cnr Dale & Rainbow Streets,  
 Midrand  
 Office Hours 07:30 to 15:00

Service Provider Johannesburg Metropolitan  
 Police Department  
 Tel 011 837 5526 / 27  
 Fax 011 837 4519  
 Mail Private Bag X50, Crown  
 Mines, 2025  
 Street Cnr Church & Main Reef  
 Road, JHB  
 Office Hours 07:30 to 15:00

### Veterinary Services

#### Directory of Public Services

Service Provider Department of Agriculture  
 Conservation Environment &  
 Land Affairs  
 Tel 011 355 1900  
 Fax 011 337 2292  
 Mail PO Box 8769, JHB, 2000  
 Street Diamond Corner, 68 Eloff  
 Street, JHB  
 Website www.dacel.gov.za  
 Office Hours 08:00 to 16:00

### Victim Empowerment

Service Provider Centre for the Study of  
 Violence and Reconciliation  
 Tel 011 403 5650  
 Fax 011 339 6789  
 Mail PO Box 30778,  
 Braamfontein, 2017  
 Street 23 Jorrison Street,  
 Braamfontein  
 Website www.csvr.org.za  
 Office Hours 08:00 to 17:00

### Victim Empowerment Programme

Service Provider Department of Safety &  
 Liaison  
 Tel 011 355 1865  
 Fax 011 355 1850  
 Mail PO Box 62440,  
 Marshalltown, 2107  
 Street Standard Bank Building, 78  
 Fox Street, Cnr Simmonds  
 Street, JHB, 2000  
 Website www.gpg.gov.za  
 Office Hours 08:00 to 16:30  
 Service Provider Department of Social  
 Services & Population  
 Development  
 Tel 011 355 7699  
 Fax 011 355 7681  
 Mail Private Bag X35, JHB, 2000  
 Street 69 Commissioner Street,  
 Thusong Building 11th Floor,  
 JHB  
 Website www.gov.za  
 Office Hours 08:00 to 16:00  
 After Hrs/Emergency 0800 601 011

### Violence Against Women

Service Provider Department of Safety &  
 Liaison  
 Tel 011 355 1865  
 Fax 011 355 1850  
 Mail PO Box 62440,  
 Marshalltown, 2107  
 Street Standard Bank Building, 78  
 Fox Street, Cnr Simmonds  
 Street, JHB, 2000

Website [www.gpg.gov.za](http://www.gpg.gov.za)  
Office Hours 08:00 to 16:30

### Violence Prevention

**Service Provider** Centre for the Study of Violence and Reconciliation  
Tel 011 403 5650  
Fax 011 339 6789  
Mail PO Box 30778, Braamfontein, 2017  
Street 23 Jorison Street, Braamfontein  
Website [www.csvr.org.za](http://www.csvr.org.za)  
Office Hours 08:00 to 17:00

### Visas (See Home Affairs)

#### W

### Ward Councillors

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1477, JHB, 2000  
Street CJ Cronje Building, 80 Loveday Street, Cnr Bree, JHB  
E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X7, Auckland Park, 2006  
Street ACA Krans Building, 35 Symons Road, Auckland Park  
E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 07:30 to 16:00

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X30, Roodepoort, 1725  
Street 100 Christiaan De Wet Road, Florida Park  
E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:30

**Service Provider** City of Joburg  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 78001, Sandown, 2146

### Directory of Public Services

Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 07:30 to 16:00

### Waste

**Service Provider** Pikitup (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail Private Bag X74, Braamfontein, 2017  
Street Cnr Bertha & Juta Streets, Braamfontein, 2017  
E-mail [joburgconnect@joburg.org.za](mailto:joburgconnect@joburg.org.za)  
Website [www.joburg.org.za](http://www.joburg.org.za)  
Office Hours 08:00 to 16:30

### Waste Management Cleaner Technology

**Service Provider** Department of Agriculture Conservation Environment & Land Affairs  
Tel 011 355 1953  
Fax 011 337 2292  
Mail PO Box 8769, JHB, 2000  
Street Gleincain Building, 73 Market Street, JHB, 2000  
Website [www.dacel.gov.za](http://www.dacel.gov.za)  
Office Hours 08:00 to 16:00

### Water (Provision of Free Basic Water)

**Service Provider** Department of Water Affairs and Forestry  
Tel 012 336 7500  
Fax 012 324 6592  
Mail Private Bag X313, Pretoria, 0001  
Street Sedibeng Building, 185 Schoeman Street, Pretoria  
Website [www.dwaf.gov.za](http://www.dwaf.gov.za)  
Office Hours 08:00 to 17:00

### Water Account Queries

**Service Provider** Johannesburg Water (City of Joburg)  
Tel 011 375 5555 (24Hrs)  
Fax 011 375 6555  
Mail PO Box 1450, JHB, 2000  
Street Proton House, Golf Club Terrace, Constantia Kloof, Roodepoort

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 24 Hours

### Water Pollution

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685  
 Street 300 15th Road, Randtjies Park, Midrand  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:45 to 16:15

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X7, Auckland Park, 2006  
 Street Avon Street, Cnr Main Reef Road, JHB  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street 100 Christiaan De Wet Road, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)

### Directory of Public Services

Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

### Water Pressure Measurements

**Service Provider** Johannesburg Water (City of Joburg)  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 61542, Marshalltown, 2107  
 Street 58 Frederick Street, Cnr Rissik Street, Marshalltown  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### Water Quality Management

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 39101, Bramley, 2018  
 Street 53A Andries Street, Wynberg  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X30, Roodepoort, 1725  
 Street Ground Floor Civic Centre, 100 Christiaan de Wet Rd, Florida Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 - 16:00

**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 1477, JHB, 2000  
 Street CJ Cronje Building, 80 Loveday Street, Cnr Bree, JHB

E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail Private Bag X20, Halfway House, Midrand, 1685  
 Street 300 15th Road, Randjiespark, Midrand City  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 15:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 10, Kwa Xuma, 1868  
 Street Jabulani Civic Centre, Kwa Xuma, Soweto  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box X7, Auckland Park, 2006  
 Street ACA Krans Building, 35 Symons Road, Auckland Park  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 78001, Sandown, 2146  
 Street Sandton Civic Centre, Cnr West & Rivonia Roads, Sandton  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 07:30 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 992200, Odenpark, Ennerdale, 1825

Street Cnr Smith Walk and Katz Street, Ennerdale Ext 9  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail PO Box 43278, Industria, 2042  
 Street 26 Old Potch Road, Diepkloof  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:30  
**Service Provider** City of Joburg Environmental Health  
 Tel 011 375 5555 (24Hrs)  
 Fax 011 375 6555  
 Mail P O Box 1514, Rosettenville, 2130  
 Street Eureka House, 92 Marlborough Rd, Springfield, Rosettenville  
 E-mail joburgconnect@joburg.org.za  
 Website www.joburg.org.za  
 Office Hours 08:00 to 16:00

### **Water Resources Management and Policy**

**Service Provider** Department of Water Affairs and Forestry  
 Tel 012 336 7500  
 Fax 012 324 6592  
 Mail Private Bag X313, Pretoria, 0001  
 Street Sedibeng Building, 185 Schoeman Street, Pretoria  
 Website www.dwaf.gov.za  
 Office Hours 08:00 to 17:00

### **Weather**

**Service Provider** South African Weather Service  
 Tel 082 233 9000  
 Fax 012 309 3990  
 Mail Private Bag X097, Pretoria, 0001  
 Street 159 Cnr Struben and Bosman Road, Pretoria  
 Website www.weathersa.co.za  
 Office Hours 24 Hours  
 After Hrs/Emergency 082 233 9000

### **Woman Abuse**

Service Provider	People Opposing Woman Abuse (POWA)
Tel	011 642 4345
Fax	011 484 3195
Mail	PO Box 93416, Yeoville, 2143
Website	www.powa.co.za
Office Hours	08:30 to 16:30
After Hrs/Emergency	Pager : 011 231 5050

### **Woman Abuse Helpline**

Service Provider	Life Line
Tel	0800 150 150
Fax	011 715 2001
Mail	PO Box 32201, Braamfontein, 2017
Street	10th Floor North City House, Cnr Melle & Jorrison Streets, Braamfontein
Website	www.lifeline.org.za
Office Hours	08:00 to 16:00
After Hrs/Emergency	0800 150 150

### **Women - Office of the Status of Women**

Service Provider	Office of the President
Tel	012 300 5200
Fax	012 323 8246
Mail	Private Bag X1000, Pretoria, 0001
Street	Union Buildings, West Wing, Government Avenue, Pretoria
E-mail	President@po.gov.za
Website	www.gov.za
Office Hours	08:00 to 16:30

### **Womens' Shelters**

Service Provider	People Opposing Woman Abuse (POWA)
Tel	011 642 4345
Fax	011 484 3195
Mail	PO Box 93416, Yeoville, 2143
Website	www.powa.co.za
Office Hours	08:30 to 16:30
After Hrs/Emergency	Pager : 011 231 5050

### **Work Permits (See Home Affairs)**

### **World Heritage Site Management**

Service Provider	Department of Agriculture Conservation Environment & Land Affairs
Tel	011 355 1400

### **Directory of Public Services**

Fax	011 337 2292
Mail	PO Box 8769, JHB, 2000
Street	Diamond Corner, 68 Eloff Street, JHB
Website	www.dacel.gov.za
Office Hours	08:00 to 16:00

### **Z**

### **Zoning Certificates**

Service Provider	Development Planning Transportation & Environment (City of Joburg)
Tel	011 407 6184
Fax	011 339 5582
Mail	PO Box 1049, JHB, 2000
Street	8th Floor Civic Centre, 158 Loveday Street, Braamfontein
Website	www.joburg.org.za
Office Hours	08:00 to 15:30

### **Zoo (JHB Zoo)**

Service Provider	City of Joburg
Tel	011 646 2000
Fax	011 486 0244
Mail	Private Bag X13, Parkview, 2122
Street	Jan Smuts Avenue, Parkview
E-mail	info@jhbzoo.org.za
Website	www.jhbzoo.org.za
Office Hours	08:30 to 16:00