

NC: Activities	What is good	What is bad	What is missing
<p>Inter sectoral collaboration of stakeholders</p>	<ul style="list-style-type: none"> • Monthly stakeholder meetings between SAPS, DoH, DSD, NPA, DCS • Roll out / establishment of new TCC's - Kakamas 	<ul style="list-style-type: none"> • Meetings not attended by decision makers • Inconsistent representation • Posts vacant • Infrastructural challenges • Staff turn over 	<ul style="list-style-type: none"> • JCPS Cluster link with TCC monthly stakeholder meeting • Enhanced and greater involvement of DCS, DoJCD, and NGO's • Include DOE and (volunteers) in monthly stakeholder meetings • Include local government in monthly stakeholder meetings • Identify relevant NGO's / volunteers – refine protocols re involvement of NGO's and volunteers in meetings • Establish database • Establish strategic partnerships e.g. Business against crime • Lack of synergy between VEP forum, IDVCC (Interdepartmental Victim Charter Committee), Provincial drug forum (linkage between substance abuse and HiV) / proposal: identification / creation of common forum • Integrated marketing strategy needs to be developed • A provincial operational plan for the effective and efficient management and treatment of sexual offences (against the Provincial Anti Rape Strategy) • Determine level and channel of communication • Revisit roles and responsibility of stakeholders • Develop Retention and recruitment strategy

Effective, comprehensive and sensitized service delivery (incl Accessibility)	<ul style="list-style-type: none"> • TCC operational 08h00 -16h00 Monday to Friday • 24 hour medical access to victims at Hospital • SAPS available 24 hours • 24 hour crises support from volunteers • Medical Facilities and TCC offering PEP • Comprehensive training provided by NPA on new Sexual Offences Act • Adequate victim friendly facilities 	<ul style="list-style-type: none"> • Non-availability of 24 hour service delivery at TCC's • Victims are not dealt with immediately • Insufficient number of forensic nurses • Reduction in number of SOC's 	<ul style="list-style-type: none"> • Additional SOC's to be rolled out in line with latest constitutional court decision • Roll out of dedicated personnel at courts • Comprehensive multi disciplinary training for all relevant stakeholders

	<ul style="list-style-type: none"> • Health care services available 		
Resources and capacity (incl Infrastructure)	<ul style="list-style-type: none"> • Sites available • Dedication and commitment of stakeholders despite challenges • 	<ul style="list-style-type: none"> • Capacity i.e. SC, CM • Infrastructure challenges e.g. Telkom cables stolen regularly • No maintenance and upkeep plan (budget) 	<ul style="list-style-type: none"> • Greater commitment from stakeholders • Deployment of forensic nurses • Plan for provision for maintenance and upkeep • Lack of ownership of premises