

North West Province O/P

| PROVINCE: | | | | | | |
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| Provincial Champion: | | | | | | |
| Owner: | | | | | | |
| Objective: To ensure Inter sectoral collaboration of stakeholders | Indicator/target | Data source | Frequency of data collection | Outcome | Responsible person | Date |
| 1. Ensure functionality of the previously nominated working committee | - Number of meetings held with minutes - Attendance register | Minutes | Quarterly meetings | Sound and functional working committee | NPA Operational Manager | July 2009 |
| 2. Strengthen implementation of Protocol | - Buy-in of stakeholders - Number of awareness campaigns | Different stakeholders | Quarterly | Improved service delivery | Site coordinator | September 2009 |
| 3. Develop SLA | Developed SLA | Stakeholders | Annually | Compliance with the SLA | National NPA /Operational Manager | July 2009 |
| 4. Alignment of existing committees / forums | Number of committees in place | Minutes | | Single sound and functional provincial committee | Provincial coordinators | September 2009 |
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Owner: TBI

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| Owner: TBI | | | | | | |
| Objective: Ensure effective Monitoring and Evaluation of Sexual Offences | | | | | | |
| 1. Develop M & E tool | Developed M & E tool | Various stakeholders | Monthly | Availability of a user friendly monitoring tool | Provincial working committee | September 2009 |
| 2. To ensure implementation of M & E strategies (client satisfaction form / suggestion box) | Percentage implementation of strategies | Reports | Monthly | Client satisfaction and improved service delivery | Site Coordinators and Managers | Ongoing |
| Owner: NORTH WEST PROVINCE | | | | | | |
| Objective: Ensure effective, comprehensive and sensitized service delivery to victims of sexual abuse through integrated response mechanism(multi disciplinary services) | | | | | | |
| 1. Ensure availability of dedicated staff at existing centers | Number of staff appointed | HR Records | As and when needed | Multidisciplinary team in place | Decision makers | December 2009 |
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| Objective: To Operate at optimal capacity (resources) | | | | | | |
| 1. Develop Resource plan | | | | | | |
| 1.1. Establish additional TCC's | Number of TCC's established (Two) | Audit report and consultative recommendations | Ongoing | Two functional TCC's | NPA and Health | March 2010 |
| 1.2 Institutionalization of TCC's and its sustainability | - Availability of staffing structure, operational plans - Integrated budget | SLA | Annually | -Approved structure -Approved budget with stakeholder accountability | NPA & Health | March 2010 |
| 2. Establish capacity requirements | | | | | | |
| 2.1 Conduct skill audit | Skill audit report | Standardized operating procedures | As and when needed | Compliance to standardized operating procedures | All stakeholders | Ongoing |
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| 2.2 Develop training programme | Number of personnel trained | Statistics | According to the programme | Trained and competent staff | All stakeholders | Ongoing |
| 3. Draft project plans per activity and determine budgetary requirements | | | | | | |
| 3.1 Convert KOSH Crisis Center into a TCC | Number of activities identified and concluded | Feedback reports | Quarterly | Converted and functional KOSH as TCC | Relevant stakeholders | March 2010 |
| 3.2 Interrogate means and systems to alleviate transport problems | Number of clients assisted | Clients data base | As and when needed | Bus fare system in place | Provincial coordinator | Ongoing |
| 3.3 Lobby for the return of the specialized courts | Number of specialized courts reintroduced | Specialized courts blueprint | Annually | Decreased backlog in case load | Department of Justice, NPA & SAPS | March 2010 |
| 4. Develop indicators to monitor resource allocations and plan | | | | | | |
| 4.1 | -Number of feedback meetings | Minutes | Quarterly | Intervention achieved | Working committee | Ongoing |
| | -Percentage satisfaction of | Complaints / | Monthly | Satisfied community | Managers and Site | Ongoing |

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| | clients | compliments received | | y | Coordinators | |
| | - Percentage compliance to the SLA | Survey reports | Quarterly | Efficient service delivery | Working committee | Ongoing |