

Gauteng Province

Activities	What is good	What is bad	What is missing
Inter sectoral collaboration of stakeholders	The fact that inter sectoral collaboration of the various stakeholders exists	However the collaboration is somewhat fragmented	Transparency amongst the various stakeholders which subsequently ensures accountability
	The current IS Collaboration Saves money	Lack of accountability	Effective monitoring mechanisms
	The current IS Collaboration Prevents duplication	Lack of commitment – in general	Clear roles and responsibilities
		Fragmented communication	Service level agreements
		Territoriality and prioritization of sector specific mandates	Career pathing across all sectors
			Feedback to victims and accountability
	Commitment	Dis-coordination between national and provincial programmes	
Effective, comprehensive and sensitized service delivery (incl Accessibility)	Services exist with general commitment	Lack of equitability – eg services to the disabled, men, GBLT etc	Policy on volunteers for the province
	Gaps identified in audit and other research has been done to determine baselines	Demise of sexual offences courts and disintegration of FCS.	Aligned programmes and an integrated Referral matrix
	Willingness to reflect, develop services and accept criticism	High attrition rates of cases	Protocols and minimum standards

			Lack of specialization
	Gauteng well resourced	No specific budget for sexual offences	Dedicated budgets
		Over reliance on volunteers	Policy on volunteers
		Mental health not a priority.	Compulsory policy on persons with mental disabilities
		Unsupportive management	Integrated performance management systems
		Insufficient training on policies and laws	
	The existence of awareness and education	Awareness and education not wide spread enough	Alignment , integration in common message
		Feedback to victims sporadic, fragmented and inconsistent	Complaints mechanism
	Funding for TCCs and other integrated response centers eg Ikhaya and other one stop crisis centers	Sustainability	
Resources and capacity (incl Infrastructure	Some trained , specialized staff	Optimal utilization of resources	Sustainability plans – not communicated properly and no Staff retention strategies
		Capacity building - fragmented	Norms and standards at provincial level
	Infrastructure can be built as management generally shows		Service level agreement

	commitment to integrated services		
	Debriefing services are available	High turnover	Lack of interdepartmental communication regarding human capital investments
		Lack of capacity - availability of forensic social workers, district medical officers	Accessibility